



Training course outline

ITU and Sudatel Telecommunications Academy (SUDACAD)

Title	Risk Management for ICT Applications & Services
Modality	Face-to-face
Dates	9-13 October 2022
Duration	5 Days
Registration deadline	8 October 2022
Training fees	150\$
Description	The purpose of risk management training is to raise basic awareness of risk management concepts and mechanisms, to enable participants to identify and manage risks in their own units and to strengthen project management through adequate forward planning of potential risks.
Code	22WS28178ARB-A

1. LEARNING OBJECTIVES

- To provide structured process for the management of ICT risks.
- Participants will be equipped with international standards and procedures to manage ICT business and project risks.

2. LEARNING OUTCOMES

By the end of this training, participants should be able to:

- understand the need for risk management and ICT-Specific risks.
- identify ICT project and business risks.
- carry analysis for the identified risks.
- plan for proper risk response.

3. TARGET POPULATION

This training is targeting to those who are responsible for managing ICT projects, planning ICT projects and businesses, as well as ICT regulators and analysts, fraud Management executives. It is also appropriate for a broader audience who wish to gain insight into the risk management process.



4. ENTRY REQUIREMENTS

The course is flexible, yet intensive. Applicants are required to have basic understanding of the risk management and ICT-Specific risks.

5. TUTORS/INSTRUCTORS

Name of tutor(s)/instructor(s)	Contact details
Mr. Osman Elhassan, MBA, PMI-RMP, PMP	Dool51@gmail.com

6. TRAINING COURSE CONTENTS

- Introduction to Risk Management.
- International Framework and Methodologies.
- Risk Management Domains.
- Risk Strategy and planning.
- Stakeholders Engagement.
- Risk Process Facilitation.
- Risk Monitoring and Reporting.
- Perform Specialized Risk Analyses.
- Operational Risk Management Models.
- Risk Identification Process.
- Risk Characteristics and Ranking.
- Performa Risk Analysis.
- Risk Response Strategies.
- Risk Monitoring and Control.
- Overall Recap.

7. TRAINING COURSE SCHEDULE (Khartoum Time)

Date for 1 st day	Time ; Start time	Topics
9/Oct/2022	09:00-09:30	<ul style="list-style-type: none">• Record attendance.• Setting the rules.
	09:30-10:30	<ul style="list-style-type: none">• Introduction to Risk Management.• International Framework and Methodologies.
	10:30-11:30	Break
	11:30-14:00	<ul style="list-style-type: none">• Risk Management Domains.• Risk Strategy and planning.



Date for 2 nd day	Time; Start time	Topics
10/Oct/2022	09:00-09:30	<ul style="list-style-type: none"> Record attendance.
	09:30-10:30	<ul style="list-style-type: none"> Stakeholders Engagement. Risk Process Facilitation.
	10:30-11:30	Break
	11:30-14:00	<ul style="list-style-type: none"> Risk Monitoring and Reporting.

Date for 3 rd day	Time; Start time	Topics
11/Oct/2022	09:00-09:30	<ul style="list-style-type: none"> Record attendance.
	09:30-10:30	<ul style="list-style-type: none"> Perform Specialized Risk Analyses. Operational Risk Management Models.
	10:30-11:30	Break
	11:30-14:00	<ul style="list-style-type: none"> Risk Identification Process.

Date for 4 th day	Time; Start time	Topics
12/ Oct /2022	09:00-09:30	<ul style="list-style-type: none"> Record attendance.
	09:30-10:30	<ul style="list-style-type: none"> Risk Characteristics and Ranking. Performa Risk Analysis.
	10:30-11:30	Break
	10:30-11:30	Break
	11:30-14:00	<ul style="list-style-type: none"> Risk Response Strategies.

Date for 5 th day	Time; Start time	Topics
13/Oct/2022	09:00-09:30	<ul style="list-style-type: none"> Record attendance.
	09:30-10:30	Risk Monitoring and Control.
	10:30-11:30	Break
	11:30-14:00	<ul style="list-style-type: none"> Overall Recap.



8. METHODOLOGY (Didactic approach)

- Instructor-Led Class Lectures and presentations– Slides.
- Reviews and Revisions.
- Case Studies.

9. EVALUATION AND GRADING

Participants will be evaluated according to:

- Active interaction in the group exercises and discussions;
- Planned Quizzes;
- Dedication in attending the sessions.

Grading will take into consideration attendance (30%) and a final overall exam (70%).
IMPORTANT: a passing mark of 60% is required for obtaining a completion certificate.

10. TRAINING COURSE COORDINATION

<p>Course coordinator:</p> <p>Ms. Sara Elmakki Planning & Development Dept., SUDACAD Mobile: +249 11 7947230 Tel: +249 183 490 999 Email: saraalmakki5@gmail.com</p>	<p>ITU coordinator:</p> <p>Mr. Ahmed El Raghy Senior Advisor ITU Arab Regional Office Tel: +202 3537 1777 Mobile: +201005281908 Fax: +202 3537 1888 Email: ahmed.elraghy@itu.int</p>
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