ITU Centres of Excellence Network for Arab Region

Sudatel Telecommunications Academy (SUDACAD)

Face-to-Face Training Course on
"Agile Project Management for ICT Applications & Services"
Khartoum - Sudan, 24 - 26 March 2020

COURSE OUTLINE

COURSE DESCRIPTION

Title	Agile Project Management for ICT Applications & Services
Method of delivery	Face-to-face
Objectives	Prepare the participant to excel as an Agile PM. By using Agile Manifestos, Domains, Methodologies, Workflows, tools and techniques to manage the ICT projects using the agile.
Dates	24-26 March 2020
Duration	3 Days
Registration deadline	14 March 2020
Training fees	150 $
Course code	**20WS24411ARB-A**

LEARNING OUTCOMES

By the end of this training participants will have:

- A much better insight about team building, project charter, project release, iteration planning, stakeholder management which eventually help you tighten your grip on the project.
- A greater understanding of building a business environment
- A platform to showcase their credibility and level of professionalism in agile principles, practices, tools, and techniques.

TARGET POPULATION

- ICTs project Managers
- Developers
- Team members
- Team leads
- Designers
- Technical Architects
- Project Managers

TUTORS/INSTRUCTORS

NAME OF TUTOR(S)/INSTRUCTOR(S)	CONTACT DETAILS
Dr. Ahmed Alageed (PhD, PMI-PMP, PMI-ACP, PMI-PBA)	aalageed@monitor-is.com

EVALUATION

Participants will be evaluated according to:

- Active interaction in the group exercises and discussions;
- Planned Quizzes;
- Dedication in attending the sessions.

TRAINING SCHEDULE AND CONTENTS / AGENDA

Date for 1st day	Time; Start time	Topics/Activities
24/03/2020	09:00-9:30	Registration and class setup
	09:30-10:30	Agile Mind-set & Principles (Agile Manifest, Agile 12 Principles, Agile Project Management Fundamental)
	10:30-11:30	
	11:30-12:00	Value Driven Delivery (Value- Based Prioritization , Minimal viable Product, Agile Earned Value Management , Agile Contracting, Verifying and validating value)
	13:00-15:00	

Date for 2nd day	Time; Start time	Topics/Activities
25/03/2020	09:00-9:30	Agile Methods (XP, Lean, Scrum, Kanban, Crystal Family)
	09:30-10:30	
	10:30-11:30	Stakeholder Engagement Stakeholder Management, Knowledge Sharing, Active Listening, Wireframes, Personas, Shared visioning)
	11:30-12:00	Adaptive Planning (Agile Planning stages, Artefacts and meetings , planning team, and agile modelling, sizing and estimating tools)
	13:00-15:00	

Date for 3rd day	Time; Start time	Topics/Activities
26/03/2020	09:00-9:30	Problem Detection and Resolution (Risk Management, Problem Detection, Problem resolution)
	09:30-10:30	
	10:30-11:30	Team Performance (Building Agile Team, Creating Collaborative Team Space, Tracking Team Performance)
	11:30-12:00	Continuous Improvement (Integration Testing and Experiment , Review and retrospective, Value stream analysis)
	13:00-14:30	
	14:30-15:00	

METHODOLOGY

- Instructor-Led Class Lectures and presentations– Slides.
- Reviews and Revisions.
- Case Studies.

TRAINING COORDINATION

Training Coordinator:	**ITU Coordinator:**
Eng. Mohaned Abdalla Suleiman Senior Engineer Planning & Development Dept., SUDACAD Mobile: +249 120 120 983 Tel: +249 183 490 999 E-mail: mohanedas@sudatel.sd	**Eng. Mustafa Al Mahdi** Programme Administrator ITU Arab Regional Office Tel: +202 3537 1777 Mobile: +20114 1177573 Fax: +202 3537 1888 Email: mustafa-ahmed.al-mahdi@itu.int

REGISTRATION AND PAYMENT

ITU Academy portal account

Registration and payment should be made online at the ITU Academy portal.

To be able to register for the course you MUST first create an account in the ITU Academy portal at the following address:

https://academy.itu.int/index.php/user/register

Training registration

When you have an existing account or created a new account, you can register for the course online at the following link: https://academy.itu.int/index.php/training-courses/full-catalogue/agile-project-management-ict-applications-services
You can also register by finding your desired course in our training catalogue
https://academy.itu.int/index.php/training-courses/full-catalogue

Payment
1. On-line payment

A training fee of USD 150 per participant is applied for this training. Payments should be made via the online system using the link mentioned above for training registration at https://academy.itu.int/index.php/training-courses/full-catalogue/agile-project-management-ict-applications-services

2. Payment by bank transfer

Where it is not possible to make payment via the online system, select the option for offline payment to generate an invoice using the same link as above. Download the invoice to make a bank transfer to the ITU bank account shown below. Then send the proof of payment/copy of bank transfer slip and the invoice copy to Hcbmail@itu.int and copy the course coordinator. All bank transaction fees must be borne by the payer.

Failure to submit the above documents may result in the applicant not being registered for the training.

3. Group payment

Institutional Contacts are users that represent an organization. Any student can request to be an institutional contact or to belong to any existing organization.

To do this, head to your profile page by clicking on the **"My account"** button in the user menu. At the bottom of this page you should see two buttons:

a. If you want to **become an institutional contact**, click on the "**Apply to be an Institutional Contact"** button. This will redirect you to a small form that will ask for the organization name. After you fill the name of the organization you want to represent, click on **"continue"** and a request will be created. An ITU Academy manager will manually review this request and accept or deny it accordingly.

b. If you want to **belong to an existing organization**, click on the **"Request to belong to an Institutional Contact"** button. This will redirect you to a small form that will ask you to select the organization you want to join from an organization list. After you select the correct organization, click on **"continue"**, a request will then be created. The Institutional Contact that represents that organization will manually accept or deny your request to join the organization.

ITU BANK ACCOUNT DETAILS:

Name and Address of Bank:	UBS Switzerland AG Case postale 2600 CH 1211 Geneva 2 Switzerland
Beneficiary:	Union International des Telecommunications
Account number:	240-C8108252.2 (USD)
Swift:	UBSWCHZH80A
IBAN	CH54 0024 0240 C810 8252 2
Amount:	150 USD
Payment Reference:	CoE-ARB **24411** – WBS No. P.40592.1.06

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4. Other method of payment

If due to national regulations, there are restrictions that do not allow for payment to be made using options 1 & 2 above, please contact the ITU coordinator for further assistance.