ITU Centres of Excellence Network for CIS Region

Institute of Electronics and Telecommunications

Face-to-face Training Course on

Fiber-optic Communication Lines.
Modern Instruments and Tools

Bishkek, Kyrgyz Republic
3-7 June 2019

TRAINING FEEDBACK FORM

We would like to ensure that the training we deliver is of high quality and of relevance to you. In order for us to continuously monitor and improve our training programmes, we kindly ask you to fill out this questionnaire as candidly and comprehensively as possible.

THANK YOU FOR YOUR FEEDBACK

Please indicate:

1. **Your job title** …….

2. **Your job level**

   ☐ Staff   ☐ Manager ☐ Executive   ☐ Other (Specify) ……………………………………….

3. **Your Organization**

   ☐ Regulator ☐ Operator   ☐ Government

   ☐ Regional Organization ☐ Academia

☐ Other(Specify) _____

Please indicate your level of agreement to the statements using the below scale.

Strongly Disagree=1 Disagree=2   Neutral =3   Agree=4   Strongly Agree=5

A. Relevance of training

I am satisfied with the:	1	2	3	4	5
1. Relevance of course content to my work	☐	☐	☐	☐	☐
2. Topics being in line with my expectations	☐	☐	☐	☐	☐
3. Course relevance to current technology trends	☐	☐	☐	☐	☐

B. Trainingdelivery

I am satisfied with the:	1	2	3	4	5
4. Number of days allocated to the course	☐	☐	☐	☐	☐
5. Delivery method used					
6. Training materials and training aids	☐	☐	☐	☐	☐
7. Facilitator's knowledge of the subject matter	☐	☐	☐	☐	☐
8. Facilitator's preparedness and presentation skills	☐	☐	☐	☐	☐
9. Logical sequence of the topics	☐	☐	☐	☐	☐
10. Illustrations, examples and practice sessions	☐	☐	☐	☐	☐
11. Time allocated for learners to discuss and ask questions	☐	☐	☐	☐	☐
12. Knowledge gained during training	☐	☐	☐	☐	☐

C. Logistics

I am satisfied with the:	1	2	3	4	5
13. Information provided to help with logistics for attending the training course	☐	☐	☐	☐	☐
14. Registration process	☐	☐	☐	☐	☐
15. Payment process (where applicable)	☐	☐	☐	☐	☐
16. User-friendliness of the ITU website	☐	☐	☐	☐	☐
17. Support during training	☐	☐	☐	☐	☐
18. Information provided to help with logistics for travel and accommodation	☐	☐	☐	☐	☐
19. Training venue	☐	☐	☐	☐	☐
20. Training rooms	☐	☐	☐	☐	☐
21. Meals	☐	☐	☐	☐	☐

D. Overall

I am satisfied with:	1	2	3	4	5
1. The overall delivery and content of the course	☐	☐	☐	☐	☐
2. How this training met myobjectives	☐	☐	☐	☐	☐

What did you like best about the training?

What did you like least about the training?

Please state things you would want to see improved in future trainings

Please mention other areas of training that you would like to have

THANK YOU