

## Speakers' biographies

### **Doreen Bogdan-Martin**



Doreen Bogdan-Martin was elected Director of the ITU Telecommunication Development Bureau in November 2018 and took office on 1 January 2019. She is a strategic leader with 30 years of high-level experience in international and inter-governmental relations, and a long history of success in policy and strategy development, analysis and execution. From 2008-2018, she led the Strategic Planning & Membership Department of ITU, and also served as Coordinator of United Nations affairs. She was one of the architects of the annual Global Symposium for Regulators and leads ITU's contribution to the EQUALS Global Partnership for Gender Equality in the Digital Age. She serves as Executive Director of the UN Broadband Commission for Sustainable Development, and is leading ITU's collaboration with UNICEF and others on the GIGA project to connect the world's schools. She holds a Master's degree in International Communications Policy from the American University in Washington, DC and a post-graduate certificate in Strategies for Leadership from the Institute for Management Development in Lausanne, Switzerland. She is an affiliate of the Harvard University Berkman-Klein Center for Internet and Society, and a Generation Unlimited Champion. She serves on a number of advisory bodies, including the Geneva-Tsinghua Initiative. Ms Bogdan-Martin is married with four children.

### **Jonny Beltrán Hernández**



Deputy Director of Technology Community Centers with more than 15 years of experience in architecture and solution development, trainer in technologies for software development, business management and office automation. Master's in international business, Systems Engineer and Business Manager. Microsoft Trainer and certified developer. Project manager of the 3rd Socioeconomic Study of the Dominican Republic. Consultant for the definition of innovations, strategies, business cultures and technological platforms.

### **Fabiano Cavalcanti Fernandes**



Bachelor degree in Computer Science, Federal University of Paraiba (1998), Master of Science in Knowledge Management and Technology Information, Catholic University of Brasilia (2007), Doctorate in Biotechnology (Bioinformatics), Catholic University of Brasilia (2012).

He is currently professor at Federal Institute of Brasilia (IFB). His scientific works concern computer networks and security, bioinformatics, artificial intelligence, data mining, data science, machine learning and informatics in health.

### **Emmanuel Rey R. Caintic**



Mr. Emmanuel Rey "Manny" R. Caintic is a multifaceted Information Technology leader with more than two decades of experience in digital transformation, enterprise architecture, and systems implementation for various ventures. With an extensive career in the hybrid industry of finance, economics, and technology, Manny has advised executive management teams of organizations both in the public and private sectors in IT governance, project management, and operations.

As the former Chairman and CEO of a Filipino-owned IT consulting company, Manny has led teams to effectively integrate strategic business goals with IT realities. Manny also previously served as Chief Technology Officer at the Philippine Dealing Systems Holding Corp., then performed in the same

function for the Philippine Stock Exchange. He also recently provided consultancies to diverse establishments, including USAID, the Anti-Red Tape Authority, Securities and Exchange Commission, MediCard Philippines, Inc., the Bureau of the Treasury, and the Philippine Drug Enforcement Agency, among others. He holds a dual degree in Physics and Computer Engineering from the Ateneo de Manila University, and is finishing his Master's in Business Economics from the University of the Asia and the Pacific.

### **Paolo Dal Santo**

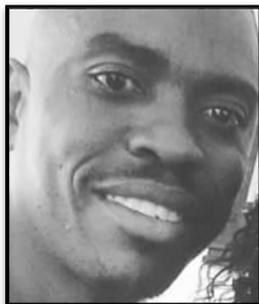


Paolo Dal Santo is the HP Business Development Manager for Education products and services in Europe, Middle East and Africa. He develops, manages, and evangelizes HP Education products & solutions to public institutions, channel partners, schools and internal stakeholders, being the focal point within HP's PC Sales and products organization.

Paolo started his career in HP Italy in 1998 and worked across functions and product categories in Italy, Germany, France and Switzerland.

Paolo holds a Postgraduate Diploma in Management and a Master in Business Administration from the Open University Business School.

### **Mulomba Hameja**



Mulomba Hameja is an Assistant Director, Change Management at SMART Zambia, Cabinet Office. He is responsible for ensuring a coordinated Approach to providing and Developing Strategies for Embracing and Utilisation of Information Computer Technology (ICTs) Systems and Applications being Deployed and Implemented across Government of the Republic of Zambia. Mulomba, Graduated from the University of Zambia with a meritorious Degree in Development Economics and public Administration. He is also a holder of a Diploma in Human Resource Management. He has wide experience in Public Sector Management and provision of support to ICT based Transformational Programmes across Government spurring over 20 years. He has held various Middle and Senior level portfolios in Government from a Human Resource Management and Change Management perspective.

## **Mohamed Alfie Hamid**



Alfie Hamid is Cisco Systems' Corporate Affairs Regional Manager for Africa and is responsible for all Corporate Affairs initiatives within the continent, for which he has received numerous awards from Cisco over the years. Prior to this experience, Mr. Hamid was Academic Programs Manager at Microsoft for almost three years, where he managed the Partners in Learning Program, Schools Agreement, Fresh Start, IT Academy Program, PC Refurbishment Program and Schools Technology & Innovation Centre program for South Africa, Swaziland and Lesotho. At Microsoft he received the Microsoft World Wide Partners in Learning Progress Award for Managers in his category. Mr. Hamid started his career as a Mathematics & Science teacher in South Africa, before being promoted through the ranks of School Head of Department, Deputy School Principal, and Acting School Principal, and then appointed within the Western Cape Education Department as the Head of the Sub-Directorate called Education Technology.

## **Innocent Asimwe Mudenge**



Innocent Asimwe Mudenge works with Rwanda Information Society Authority as Division Manager of the "Digital Cluster Coordination and Community Development Division". This department has a keen role in coordinating the digitization of the Rwandan's economic, social and governance clusters and implementation of digital literacy in all communities across the country. Innocent's role prior to RISA involved working as the Director of ICT for five years for the National Export Development Board of Rwanda focusing on Agri-Export digitization development and training stakeholders on digital solutions which led to efficient and convenient Agri-Export business processes. Innocent holds a master's degree in Information Technology from Jain University (India), a bachelor's degree in Computer Applications from Bangalore University (India) and has a wide range of experience in Information systems, ICT skills development, digitization of various sectors (namely Education, Agriculture and Trade etc.) and project management.

## Serges Nanfack



A 15 years veteran in the Tech industry. Serges is a problem solver and IT strategist who uses a blend of Engineering Skills, Business Management and Human-centred approach to solve complex problems using technology. His journey includes 4 years as IT Operations Manager for Glencore Mining which is the largest mining company Worldwide and more recently for the past 9 years soon 10, He has been leading the Technical Field Engineering activity in Africa for the Corporate affairs at Cisco Systems. This translate to work towards improving ICT capacity building in the continent and beyond, by helping countries to achieve their ICT agenda. He also holds an MBA degree and Electrical Engineer degree, with multiple ICT industry certifications.

## Joseph Noll



Josef Noll is professor at the University of Oslo (UiO) and Secretary General of the Basic Internet Foundation. His focus is on communication and IoT-/Information security, and especially digitalisation based on free access to information for all. Josef Noll was previously Senior Advisor and group leader at Telenor R&I where his group developed 3G/UMTS. He has also worked at the European Space Agency and SIEMENS. He is reviewer of several EU projects, and evaluator of national and EU research programmes. His focus is on sustainable innovations, based on digital inclusion for all. His vision of "Internet Lite for all" addresses directly the Sustainable Development Goals, especially in the areas of health (SDG 3), Education (SDG 4), empowerment (SDG 5) and decent work (SDG 8).

### **Mike Nxele**



Mike Nxele is the Senior Capacity & Digital Skills Development Division within the Capacity & Digital Skills Development Division of the Bureau of Telecommunications Development of the International Telecommunication Union (ITU). He is based at the ITU Headquarters in Geneva. Prior to joining ITU in 2002, Mike Nxele worked as Human Resources Director within the incumbent fixed telecommunications organization in his native country, Zimbabwe.

### **Abena Nyamesem**



Ms. Abena Nyamesem is the Head of Sustainability and Partnership at GIFEC. She is a Development and Training Consultant with specialization in developing Sustainability Models, Compliance, facilitation and training in Entrepreneurship and ICTs as well as Universal Access and Service principles. Ms. Nyamesem is responsible for developing innovative models that ensure compliance, value and sustainability of projects to serve the needs of now and future generation. She endeavors to establish profitable industry partnerships and corporate arrangements with a focus on maximizing impact in beneficiary communities and for its members.

Ms. Nyamesem holds Bachelor of Arts (BA) degree in Sociology and Philosophy, MBA in Project Management and Master of Arts (M.A) in Development Studies. She also holds an Advance Certificate in Private –Public Partnership and Sustainability Planning and a Certificate in Bottom of the Pyramid (BOP) Marketing Strategies from Cornell University, USA. She is a trained Management Consultant from the Ghana Institute of Consulting, Grid Certified Trainer from Len Stevens Training, South Africa and holds a Bachelor of Laws (LLB) degree.

Abena is passionate about discovering sustainable digital literacy models, enabling digital transformation of local economies and studying the sociological aspects of digital development. She loves to dance and read.

## **Annemjin Perrin**



Annemjin Perrin is the CEO and founder of The Digital Skills Foundation ([www.digitalskillsfoundation.org](http://www.digitalskillsfoundation.org)), an organization that provides Digital Literacy to all people through the Digital Skills Passport. Digital Skills Passport is an End-User ICT skills training and certification program. Annemjin has over 15 years of experience in the education sector, as a business development director, educational project engineer/manager, a lobbyist, a teacher and as a lecturer on the African continent. With a love for the world, the African continent and a first-hand experience of the educational, public and business environment on this continent, she believes that the focus of all transformation should be based on knowledge transfer, train the trainers and sustainability for the generations to come. Annemjin is also active as “Conseiller du Commerce Extérieur de la France” (Foreign Trade Advisor for France) -VP Training and Youth on the board of the Committee Auvergne Rhone Alpes CCE.

## **Piotr Pluta**



Piotr has started his career in Cisco twelve years ago by joining the European leadership team in CEE region. Since 2012 he has been leading Cisco Corporate Affairs in Europe, Middle East, Africa and Russia with broad responsibility for Cisco Corporate Social Responsibility Programs in the region. Piotr is a board member of E-Skills Association and Academy Cube gGmbH, the NGO co-founded by Cisco. Between 2008 and 2012 Piotr has been leading the Public Sector Business Development Practice in Central Europe, Emerging Markets, EMEA and Global Public Sector. In those years the Public Sector department reached a new level of cooperation with Central Government organizations and Government Enterprises. Business Development, Marketing, Government Informatization, E-Society Development, Transformation of Healthcare and Education are main areas of Piotr’s competence and experience. He has lead Cisco’s Sales Organisation and close cooperation with governments of Lithuania, Latvia and Estonia as Cisco General Manager in the Baltic States region in 2005-2008. Before Cisco Piotr built his experience in different leadership roles. In Ford Motor Company he was Sales Director of Polish Operations and lead HR in CEE. He spent his first years of career in Coca-Cola and Eli Lilly where he gained international experience. He was in management roles in four different industries – pharmaceuticals, FMCG, automotive and high-tech. Piotr is a Harvard University Alumni concluding Innovation for Economic Development program, and a Stanford University Alumni - Leading Growth – Executives Education. He graduated as a Medical Doctor in Poland. This background enables him to be trusted advisor to government and enterprise leaders. Piotr lives and works in Switzerland. His hobbies are travelling, skiing, running and music. He always tries to achieve good work-life balance and spend as much as possible with his family.

## Hamdani Pratama



Hamdani is BPPTIK's Head Section of Program and Evaluation, reporting to the Head of Office of BPPTIK, Nusirwan.

Hamdani is the Person in Charge of Planning and Evaluation for BPPTIK or the ICT Training and Development Center responsible on implementing training and certification in the field of ICT. Hamdani has an academic background of Law and is actively pursuing Master Degree in Communications, while delivering his role in creating IT training and certification programs and evaluating the output and outcome of the IT training.

Most recently, Hamdani served as the Head Section of Planning and Cooperation where he was the responsible for the increased cooperation of the ICT Training and Development Center with other national and international institutions.

## Danica Radovanović



Danica is a digital media specialist and has more than 20 years of work experience in Information and Communication Technologies. She serves as a digital inclusion advisor for the Basic Internet Foundation. Danica worked for the United Nations of the FAO as an Information management specialist on the ethics web, and IT projects. She served as an editor for the ICAF's ChildArt magazine, on digital skills and online safety for youth; served for the Wikimedia, Library of Congress – Washington DC, and worked as a senior researcher at various.

She is Alumna of the UNC-SILS at the University of North Carolina, and was a Ph.D. Chevening Scholar of the University of Oxford, Oxford Internet Institute. Danica has practical and qualitative research skills, and her work focuses on digital inclusion, digital literacy skills programs, and Internet governance. Danica provides consulting to the government and non-government sectors, private companies, and organizations. More: <https://danicar.info> and <https://www.linkedin.com/in/danicar/>

## **Susan Teltscher**



Dr. Susan Teltscher is Head of the Capacity & Digital Skills Development Division (since March 2016) and Head, a.i., of the ICT Data and Analytics Division of the International Telecommunication Union's Telecommunication Development Bureau. In this context, she is responsible for ensuring the delivery of ICT-related capacity development activities and projects, with the objective to enhance knowledge and capabilities in the field of ICT, in particular in developing countries. This includes the direction and coordination of the ITU Academy and of the ITU Centers of Excellence network, working in partnership with Government, industry and academic institutions. She is also responsible for ITU's work on the collection, harmonization, analysis and dissemination of ICT statistics worldwide, and for the production of analytical reports on global and regional trends in ICT, including the annual ITU Measuring the Information Society Report and the ICT Development Index. Before joining ITU in July 2008, she was Chief of the ICT Policy and Analysis Unit, ICT and E-Business Branch, of the United Nations Conference on Trade and Development, Geneva. Dr Teltscher received her Ph.D. in Economic Geography in 1992 from the University of Washington (Seattle, United States).

## **Michel Touré**



Chief Administrator of PTT Graduate of ENSPTT in Paris (89-91). Civil servant Côte d'Ivoire Grade A6 Administrator Chief Post and Telecommunications Engineer  
Director General of the Multinational School Postal Superintendent (EMSP) of Abidjan / Intergovernmental Institution of Training, created by eight (8) Member States of French-speaking West Africa.

## Violette Uwamutara



Violette Uwamutara is the Regional Advisor for Africa and Country Director of DOT Rwanda at Digital Opportunity Trust (DOT), and a leader in bridging the digital divide in Africa. A former diplomat with the Government of Rwanda, Violette is committed to transforming Africa into a digital innovation hub with young women at the centre. In partnership with the World Economic Forum's Internet for All Initiative, Rwanda's Ministry of ICT and Innovation, and DOT, Violette has led the development and launch of the cross-sectoral Digital Ambassador Program, which places youth at the centre of large-scale digital transformation in local communities; Violette also serves as regional advisor for the multinational expansion of the initiative.

She sits on the YouthConnekt Africa and Girl Effect Rwanda committees, and has been recognized with the prestigious Anita Borg International Change Agent Award in recognition of her commitment to the role of women in Rwanda's future as an information technology and innovation hub in Africa. Violette is passionate about empowering young women and men to bridge the digital divide and building the leadership capacity of youth."