



International Telecommunication Union  
Arab Regional Office (ARB)



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- Administrations and Regulators in the Arab Region
- ITU-D Sector Members in the Arab Region
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- Regional and International Organizations concerned in the Arab Region
- Arab Regional chairs and vice chairs of the Advisory Groups and Study Groups

**Subject: ITU Centres of Excellence Online Training Course on “Agile Project Management for ICT Applications & Services”**

Dear Madam/Sir,

I am pleased to invite your organization to participate in the online training course on **“Agile Project Management for ICT Applications & Services”**, organized jointly by the International Telecommunication Union (ITU) and Sudatel Telecommunications Academy (SUDACAD), **from 13 to 17 March 2022**, as part of ICT Applications Programme under the auspices of the ITU Centres of Excellence for the Arab region. The training will be delivered in English & Arabic.

This training aims to focus on the concept of agile projects management in ICT applications and services, using agile data in areas, workflow methodologies, tools and technologies to manage ICT projects in a more agile manner.

By the end of this training, participants should be able to:

- Have a much better insight about team building, project charter, project release, iteration planning, stakeholder management which can help tighten their grip on the project.
- Get a greater understanding of building a business environment.
- Have a platform to highlight the credibility and level of professionalism in agile principles, practices, tools and techniques.

This training course targets ICT project managers, developers, team members, team leads, designers and technical architects. Other institutions and individuals who are interested in building their capacity in Agile Project Management are also welcomed to participate in the training course.

Detailed information on this training course is described in the course outline, which can be downloaded from the ITU Academy portal at the following link ([Click here](#))<sup>1</sup>. Registration and Payment should be made online at the aforementioned link no later than **10 March 2022**. Payment instructions details are also available on the same link.

Should you require any further information, Mr. Ahmed El Raghy, Senior Advisor, at ITU Arab Regional Office, E-mail: ([ahmed.elraghy@itu.int](mailto:ahmed.elraghy@itu.int)) and Ms. Sara Almakki Abdalgader Almakki, Focal Point, at SUDACAD, E-mail: ([Saraab@sudatel.sd](mailto:Saraab@sudatel.sd)) are at your full disposal.

Looking forward to your active participation in this online training course.

Yours faithfully,

[Original signed]

**Adel M. Darwish**  
Regional Director  
Arab Regional Office

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<sup>1</sup><https://academy.itu.int/training-courses/full-catalogue/agile-project-management-ict-applications-services-3>