



International Telecommunication Union  
Arab Regional Office (ARB)



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- Administrations of ITU Member States
- Regulators
- ITU-D Sector Members and Associates
- Academia Institutions
- For the Arab region
- Regional and International Organizations concerned
- Regional chairs and vice chairs of the Advisory Groups and Study Groups

**Subject: ITU Centres of Excellence Online Training Course on “Agile Project Management for ICT Applications & Services”**

Dear Madam/Sir,

I am pleased to invite your organization to participate in the online training course on **“Agile Project Management for ICT Applications & Services”**, organized jointly by the International Telecommunication Union (ITU) and Sudatel Telecommunications Academy (SUDACAD), from **8 to 17 August 2021**, as part of ICT Applications Programme under the auspices of the ITU Centres of Excellence for the Arab region. The training will be delivered in English & Arabic.

This training course aims to prepare participants to acquire knowledge on the concept of agile projects management in ICT applications and services, using agile data in areas, workflow methodologies, tools and technologies to manage ICT projects in a more agile manner.

By the end of this training, participants should be able to:

- Have a much better insight about team building, project charter, project release, iteration planning, stakeholder management which can help tighten their grip on the project.
- Get a greater understanding of building a business environment.
- Have a platform to highlight the credibility and level of professionalism in agile principles, practices, tools and techniques.

The course targets ICT project managers, developers, team members, team leads, designers and technical architects.

Detailed information on this training course is described in the course outline which can be downloaded from the ITU Academy portal at the following link ([Click here](#))<sup>1</sup>. Registration should be made online at the aforementioned link no later than **5 August 2021**. Payment details are specified in the training course outline.

Should you require any further information, kindly contact Eng. Mustafa Al Mahdi, Programme Officer at ITU Arab Regional Office via email ([mustafa.almahdi@itu.int](mailto:mustafa.almahdi@itu.int)) or Eng. Mohaned Abdalla Suleiman, Senior Engineer at Planning & Development Dept., at SUDACAD via email ([mohanedas@sudatel.sd](mailto:mohanedas@sudatel.sd)).

Looking forward to your active participation in this online training course.

Yours faithfully,



**Adel M. Darwish**  
Regional Director  
Arab Regional Office

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<sup>1</sup><https://academy.itu.int/training-courses/full-catalogue/agile-project-management-ict-applications-services-2>