



DICT
DEPARTMENT OF INFORMATION AND
COMMUNICATIONS TECHNOLOGY



**Digital
Transformation
Centres**



Global DTC Workshop

Accelerating Digital Skills Development

9 TO 11 MAY 2023
CEBU CITY, PHILIPPINES





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**Global DTC Workshop:
Accelerating Digital Skills Development
9-11 May 2023, Cebu City, Philippines**

Agenda

Tuesday, 9 May 2023

Time	Items
08:30 - 09:30	Registration
09:30 – 10:30	<p>Opening session</p> <ul style="list-style-type: none"> • Ms Susan Teltscher, Head, Capacity and Digital Skills Development Division, ITU • Mr Alfie Hamid, Senior Manager, Global Partnerships, Cisco • Ms Maria Teresa Camba, Assistant Secretary, DICT, Philippines <p>MC: Ms Lylle Michelle Siarez and Mr Ronald Jones Hinay, DICT</p> <p>Group photo</p>
10:30-11:00 Coffee break	
11:00 – 11:30	<p>Agenda item 1: Introduction and setting the scene</p> <p>This session provides a global overview of the implementation of the Digital Transformation Centre Initiative over the past year. It will recall the main objectives of the Initiative and the importance of increasing digital skills among citizens for bridging the digital divide and supporting countries in their path to digital transformation. The session will also take stock of progress made on the action areas agreed upon in previous DTC meetings and present the main objectives of this workshop.</p> <p>Speakers:</p> <ul style="list-style-type: none"> • Ms Susan Teltscher, Head, Capacity and Digital Skills Development Division, ITU • Mr Alfie Hamid, Senior Manager, Global Partnerships, Cisco <p>Moderator: Ms Halima Letamo, Senior Capacity and Skills Development Officer, ITU</p>
11:30 - 12:30	<p>Agenda item 2: Building the DTC community - DTC highlights since the last workshop <i>(Speed chat - icebreaker)</i></p> <p>The session provides DTCs with an opportunity to connect with each other and share highlights of the year. A DTC will meet another DTC for a period of 5 minutes and then move to the next DTC until all DTCs have had a chance to meet with each other. In each conversation, the participants will introduce themselves and share an outstanding achievement they had as a DTC in 2022-2023.</p> <p>Moderator: Ms Halima Letamo, Senior Capacity and Skills Development Officer, ITU</p>

12:30 -14:00 Lunch	
14:00 – 15:30	<p>Agenda item 3: Sustainability models</p> <p>Participants will discuss the different requirements to ensure sustainability of the DTC operations, ranging from stakeholder support, partner outreach and resource mobilization to sustainable infrastructure for training delivery and models for impact assessment.</p> <p><i>Engagement with the DTCs who have successfully mobilised partners and beneficiaries in breakout group discussions (15 minutes per round)</i></p> <ul style="list-style-type: none"> • Mr Innocent Asiimwe Mudenge, Division Manager, RISA - Mobilising donors • Mr Francis Bwire, Administrative Officer, UICT - Engaging Telcos • Ms Abena Nyamesem, Senior Manager, Sustainability and Partnerships, GIFEC - Co-designing digital strategies towards stakeholder buy-in • Mr Brian Nawa, Principal Change Management Officer, SZI – Planning and implementing stakeholder engagement <p><i>Reporting back (30 minutes)</i></p> <ul style="list-style-type: none"> • Each DTC to identify one key takeaway from their discussions <p>Moderator: Mr Sean Doral, Programme Officer, ITU</p>
15:30 – 16:00 Coffee Break	
16:00 - 17:00	<p>Agenda item 4: DTC work on the ground: Overcoming challenges</p> <p>The DTCs will make presentations detailing some of the challenges they are facing and how they have successfully managed to address those. Challenges could include mobilizing female instructors, reaching participants in the most underserved areas, mobilising marginalised communities, or rolling out training for persons with disabilities.</p> <p><i>Speakers</i></p> <ul style="list-style-type: none"> • Ms Salma Karim, Head of Human Capital and Innovation, ADD, Morocco - Customising content into local dialect (remote participation) • Mr Herman Kunsei, Research and Lead, PNGUoT – Extending ICT and network for training delivery • Mr Muhammad Jawwad Zaheer, Senior Manager, Professional Development Center, VU Pakistan - Delivering training for Persons with Disabilities • Mr Alex Boahoma, National Project Officer, ITU - Training needs gap analysis <p>Moderator: Ms Marcella O’Shea, Regional Manager APJC, Corporate Affairs, Cisco</p> <p>Housekeeping announcement: Ms Lylle Michelle Siarez and Mr Ronald Jones Hinay, DICT</p>
17:30 – 19:30 Welcome reception	

Wednesday, 10 May 2023

Time	Items
09:00 – 09:30	<p>Icebreaker exercise (15 minutes)</p> <p>Moderator: Ms Robyn Fysh, Senior Project Manager, ITU</p>
09:30 – 10:15	<p>Agenda item 5: Cisco NetAcad presentation</p> <p>This session will provide an overview of the Cisco NetAcad and Skills for All courses covering requirements for DTCs to register in the NetAcad and Skills for All platforms, course options and new offerings under the Skills for All track.</p> <p>Speaker</p> <ul style="list-style-type: none"> • Mr Alfie Hamid, Senior Manager, Global Partnerships, Cisco <p>Q&A (20 minutes)</p>
10:15 – 10:45 Coffee Break	
10:45 – 12:30	<p>Agenda item 6: Building the DTC Community</p> <p>In this session, the DTCs will share ongoing delivery models with each other. The DTCs will focus on what they are currently doing, sharing information through posters.</p> <p>Poster Session</p> <p>Questions on the posters (60 minutes, 5 minutes per poster)</p> <ul style="list-style-type: none"> • DTCs will read the posters displayed around the room and use sticky notes to post questions, recommendations, and share feedback on each poster. <p>Responses by each DTC (20 minutes)</p> <ul style="list-style-type: none"> • Each DTC will review the feedback on their poster and, with the use of sticky notes, share responses. <p>Reporting back (25 minutes)</p> <ul style="list-style-type: none"> • Each DTC/partner/participant will report on key takeaways – 2 minutes for each DTC to share their biggest takeaway from reading about the work of other DTCs. <p>Moderator: Ms Robyn Fysh, Senior Project Manager, ITU</p>
12:30 -14:00 Lunch	
14:00 – 15:00	<p>Agenda item 7: Dialogue with DTCI partners</p> <p>This session will be conducted in the form of presentations from DTCI partners (current and prospective) who will provide updates and progress on their ongoing partnerships or introduce new opportunities for partnering with the DTCs.</p> <p><i>Update on DTCI partnerships (ILO Service tracker) – Moderator</i></p> <p><i>Presentations</i></p>

	<ul style="list-style-type: none"> • Ms Giovanna Bottani, Director of Operations, STMICROELECTRONICS Foundation: Introduction to ST Foundation and collaboration with DTCl • Prof. Cristian Bernareggi, Professor, STMICROELECTRONICS Foundation: Content for Introduction to computer basics for Visually impaired persons (remote participation) • Ms Annemijn Perrin, CEO, Digital Skills Foundation: Follow-up on the use of Digital Skills Passport licences (remote participation) • Ms Sibel Saylan, Partnership Analyst, UNDP Istanbul International Center for Private Sector in Development: Update on HP-LIFE Training of Trainers Programme (remote participation) <p>Q&A (15 minutes)</p> <p>Moderator: Ms Halima Letamo, Senior Capacity and Skills Development Officer, ITU</p> <p>Housekeeping announcement: Ms Lylle Michelle Siarez and Mr Ronald Jones Hinay, DICT</p>
15:00 – 15:30 Coffee break	
15:30 – 17:00	<p>Agenda item 8: Engaging on DTC operational plans</p> <p>This working session will consist in a series of one-to-one conversations with ITU and/or Cisco staff, during which DTC representatives will present their training plans, concept notes, reports, and unpack some of the challenges related to planning and implementation.</p> <p>Moderator: Ms Halima Letamo, Senior Capacity and Skills Development Officer, ITU</p>

Thursday, 11 May 2023

Time	Items
09:00 – 10:30	<p>Agenda item 9: Measuring and communicating the impact of training interventions.</p> <p>The session will re-visit the impact indicators discussed during the on-boarding workshop which include employment opportunities, job creation, ICT use, progress along learning pathways. 1-2 DTCs will present an impact story and lessons learned while putting the story together.</p> <p><i>Impact stories (55 minutes)</i></p> <ul style="list-style-type: none"> • DTCs will work on developing impact stories using information and cases from the roll-out of the DTC initiative in their country. Each DTC should have at least one impact story developed. Work in pairs to finalise each other's stories (30 minutes) • Prepare 1 minute pitch. (5 minutes) • 1 Min Pitch (15 minutes) • Vote for the story to be published first (5 minutes) <p><i>Presentations on impact measurement (30 minutes)</i></p>

	<ul style="list-style-type: none"> • Mr Alex Boahoma, National Project Officer, ITU: Outcome indicator measurement (10 minutes) • Ms Maria Teresa Garcia, Director IV, ICT Literacy and Competency Development Bureau, DICT: Impact measurement (10 minutes) <p>Q&A (10 minutes)</p> <p>Moderator: Ms Robyn Fysh, Senior Project Manager, ITU</p>
10:30 – 11:00 Coffee Break	
11:00 – 12:00	<p>Agenda item 10: Discussions on the way forward</p> <p>In this session, DTCs will share views on the way forward and what additional support ITU and Cisco can provide. They will also provide feedback on the workshop. This will be done in the form of live polls.</p> <p>Way forward (15 minutes)</p> <ul style="list-style-type: none"> • DTCs to place ideas using sticky notes on questions displayed on flip charts around the room. • The questions will be grouped by theme. • DTCs will vote for the theme they consider a priority. • Priorities will be summarised. <p>Workshop feedback (10 minutes)</p> <ul style="list-style-type: none"> • Using Google Forms, participants will be invited to provide feedback on the workshop. • Display and interpretation of the results. <p>Participants' perceptions in one word (5 minutes)</p> <ul style="list-style-type: none"> • Mentimeter poll will be conducted. <p>Moderator: Ms Halima Letamo, Senior Capacity and Skills Development Officer, ITU</p>
12:00 – 12:30	<p>Summary of the workshop and closing session</p> <ul style="list-style-type: none"> • Ms Susan Teltcher, Head, Capacity and Digital Skills Development Division, ITU • Mr Alfie Hamid, Senior Manager, Global Partnerships, Cisco • Ms Minalyn Peralta, Director, ICT Literacy and Competency Bureau, DICT <p>MC: Ms Lylle Michelle Siarez and Mr Ronald Jones Hinay, DICT</p> <p>Housekeeping announcement</p>
12:30 -14:00 Lunch	
14:00 - 17:00	Visit to the DTC