

9th Meeting of the Group on Capacity Building Initiatives (GCBI)
20-21 May 2020, Virtual meeting

**Update on ITU/BDT's capacity development activities
since last GCBI meeting**

Capacity and Digital Skills Development Division
ITU/BDT



- ❑ Impact of Covid-19 on learning and training activities
- ❑ Update on capacity development for ICT professionals
 - ❑ CoE programme
- ❑ Update on digital skills activities
 - ❑ DTC Initiative
- ❑ Other updates
 - ❑ Feasibility study
 - ❑ Collaboration with UNDP – Joint Facility

IMPACT OF COVID-19 ON LEARNING AND TRAINING

- ITU has not held any physical meetings or events, including capacity development events that bear the ITU branding
- Face-to-face training courses were converted to online training to the extent possible and new online courses were developed
 - New ITU course on “How to develop and design online training courses” – 209 participants since its launch in March 2021
- Steep increase in ITU Academy user numbers
 - 20’400 users as of May 2021 compared to 11’000 users in April 2020
 - 107 courses delivered in 2020 and 36 courses delivered in the first quarter of 2021
 - Over 8,300 participants were trained through the ITU Academy in 2020, which is 50% more than in 2019

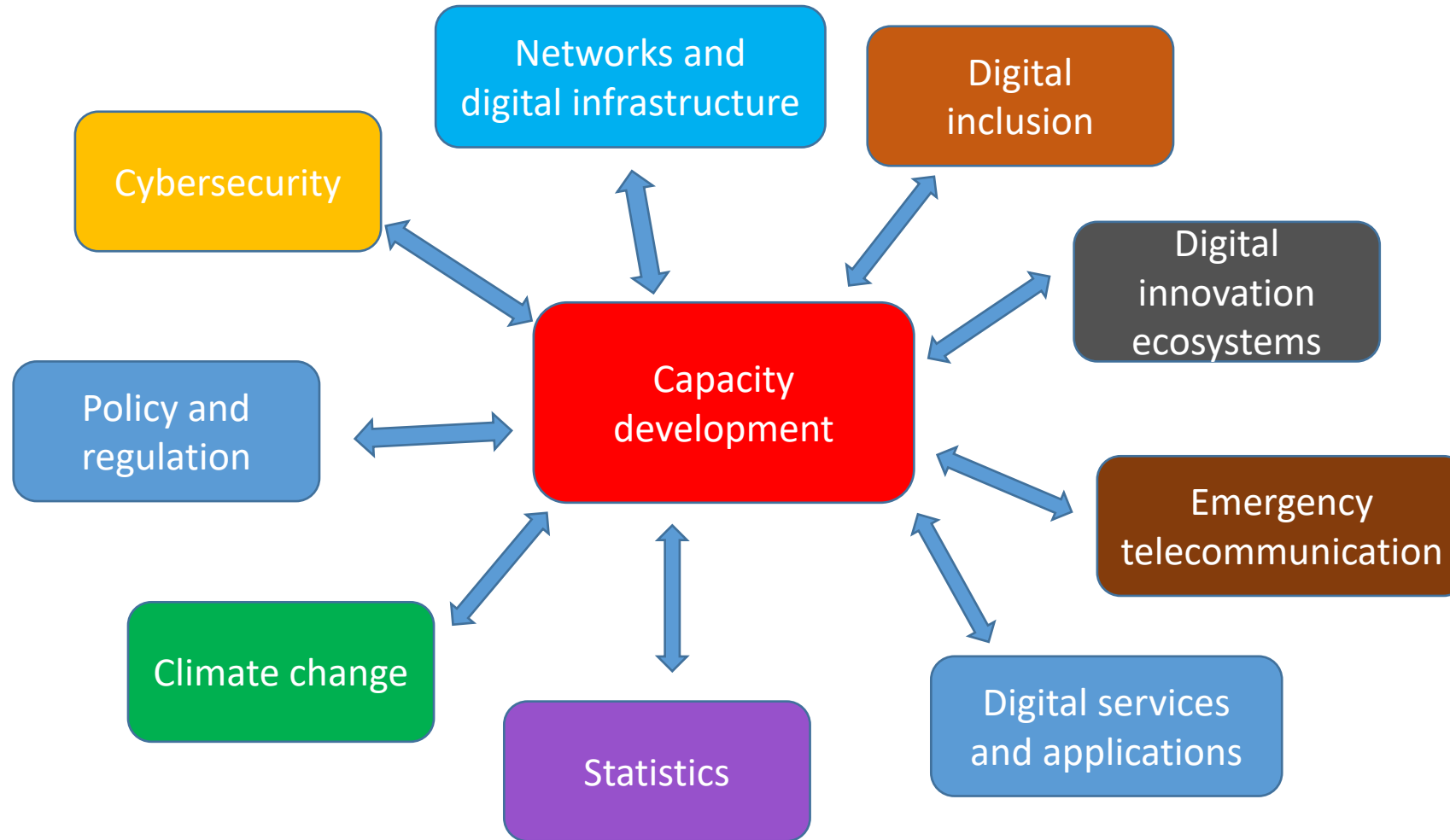
**UPDATE ON CAPACITY
DEVELOPMENT FOR ICT
PROFESSIONALS**

Developing skills for the digital economy

Two impact pathways:

1. Development and delivery of **specialized training programmes and capacity development workshops for ICT professionals** (from the public and private sector) using varied approaches including partnerships with external stakeholders and internal collaborations
2. Development of **knowledge resources and delivery of digital skills training** at basic and intermediate level, promoting skills development for digital inclusion and producing publications focusing on cross-cutting themes

Interlinkages with other Thematic Priorities



- Innovation:
 - Innovation Ecosystem 101: Fundamentals on building competitive and innovative ICT-centric ecosystems
- Digital Inclusion/Gender:
 - Liderazgo Femenino en el sector de las Telecomunicaciones y las TIC
- Emergency Telecommunications:
 - An introduction to Developing National Emergency Telecommunication Plans (NETPs)
 - The Tampere Convention and Telecommunications Deployments in the aftermath of disasters
 - Practical Disaster Response: How to Develop Table-Top Simulation Exercises (TTX)
- Statistics:
 - Measuring digital development: Telecommunication/ICT Indicators
- WHO-ITU Digital Health Leadership training

CoE activities (2019-2022 cycle)



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- Regional Steering Committee (SC) meetings were held virtually in second and last quarter of 2020
- Challenges:
 - Several courses had to be cancelled as CoEs needed to adjust to Covid-19
 - Covid-19 affected all planned face-to-face courses
- Summary of 2020 activities:
 - 66 courses implemented (all virtually over the ITU Academy platform)
 - 5'466 people trained
- Mid-cycle review was done and CoEs notified
- Global virtual CoE meeting was held on 5-6 May 2021
- TDAG document 2 with short Annex on CoEs – strategic review of CoE programme (see discussion tomorrow)

Global CoE meeting

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- The first global CoE meeting was held virtually on 5-6 May 2021 and was attended by 53 participants.
- Topics covered: training trends in ICT hot topics, best practices in training needs analysis and training delivery, key features for online learning, assessment of training, CoE partnerships, expert recruitment and retention
- Some of the key conclusions made:
 - ITU to create a database of experts that could be accessed by all CoEs when they need to recruit experts.
 - The CoE programme can benefit from building capacity of each CoE in a specific topic, which other CoEs can then access when they need expertise in each respective area.
 - CoEs should consider investing time and other resources in marketing, developing their trainers and improving training delivery to make their courses attractive.
 - ITU should consider providing guidance to CoEs on standardized ways of delivery, assessment and evaluation of training.

UPDATE ON DIGITAL SKILLS ACTIVITIES

ITU publication “Digital Skills *Insights* 2020”

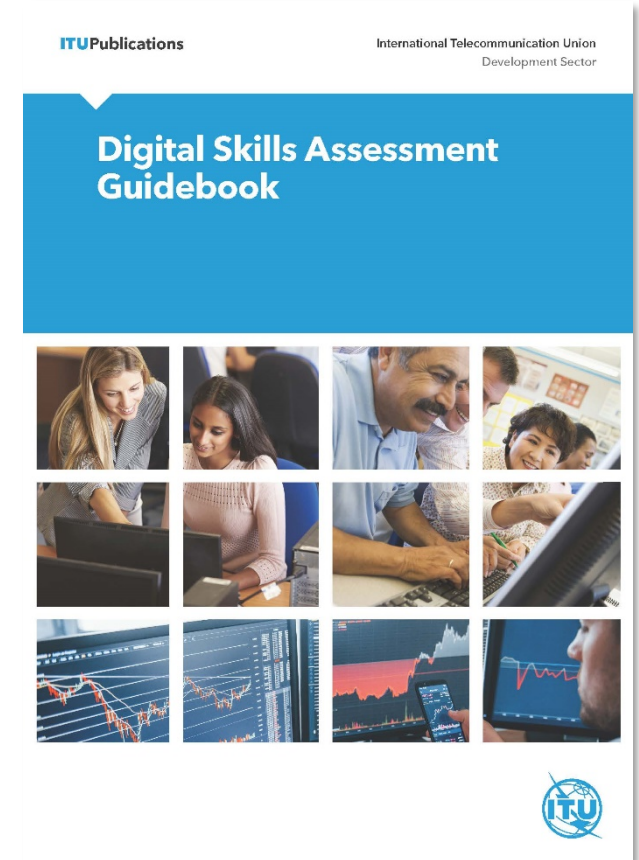


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- Published in September 2020
- Features 8 scholarly articles covering:
 - Types of skills required by the digital economy
 - New jobs and associated skills requirements
 - Emerging technologies and their impact on skills development
 - A set of articles on gender and digital skills
- Available on the ITU Academy website
- 2021 Edition under preparation – launch in September 2021



- Published in May 2020
- Available on the ITU Academy website in 6 languages
- Focus is on national level skills assessment
- Presented to **Europe**: 1 June 2020
 - ▣ Follow-up projects at country level
- Presented to **Africa**: 14 October 2020
 - ▣ Follow-up activities in South Africa
- Webinars planned in 2021: ASP, AMS and CIS regions



**DIGITAL
TRANSFORMATION
CENTRES INITIATIVE**

DTC Training Activities 2020 – by region and gender

Region	Male	Female	Total per region
Africa	7,794	14,207	22,001
Americas	9,860	12,683	22,543
Asia-Pacific	10,922	26,070	36,992
Total per gender:	28'576	52'960	81'536

- Phase 1 ends end of August 2021
- Evaluation of Phase 1 to start July 2021
- Open call for DTCs who want to join Phase 2, to be made June-July 2021
- Selection process for Phase 2 and legal clearances to run from September to December 2021
- Phase 2 to take off from January 2022
- Phase 1 DTCs to continue into Phase 2, subject to performance

OTHER UPDATES

Feasibility study on establishing an ITU training institute



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- Prepared by Jigsaw Consult (UK)
- Work was implemented between July-December 2020 (GCBI members were consulted)
- Final report was delivered to ITU in March 2021
- Report was submitted as a contribution to Council VCC-21
- See Agenda item 3 of this meeting (tomorrow)

UN SG's Roadmap for Digital Cooperation – Digital Capacity Building work is led by ITU/UNDP



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- Mapping of digital capacity initiatives
 - online self-serve database
- Launch of a Multistakeholder Network (MSN) on digital capacity building
 - Clearinghouse function to match demand and supply
- Launch of an ITU-UNDP Joint Facility on Capacity Development (19 May 2021)
 - Strengthen capacity development at country level



United Nations
Office of the Secretary-General's
Envoy on Technology