

8th Meeting of the Group on Capacity Building Initiatives (GCBI)
1-2 June 2020, Virtual meeting

**Update on ITU/BDT's capacity development activities
since last GCBI meeting**

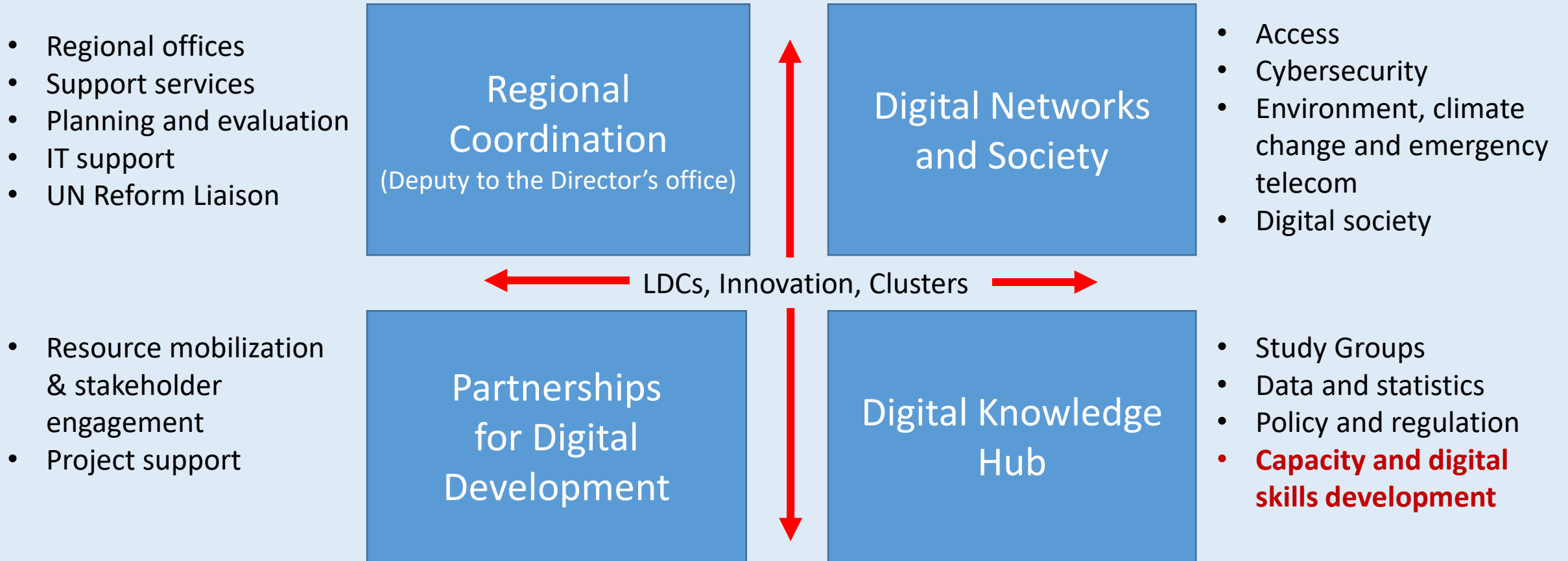
Capacity and Digital Skills Development Division
ITU/BDT



- ❑ BDT organizational/structural changes
- ❑ Results-based management (RBM) and cluster-based approach
- ❑ Update on CoE activities
- ❑ Update on ITU Academy
- ❑ Update on other activities
- ❑ Digital Transformation Centres (DTC) Initiative

BDT ORGANIZATIONAL CHANGES

Refined BDT structure (as of July 2019)



BDT Director Office

- Communications
- Broadband Commission
- New Last Mile Connectivity Lab
- HR issues
- EQUALS
- UNICEF Common Bid for Connectivity

RESULTS-BASED MANAGEMENT (RBM) AND CLUSTER-BASED APPROACH

To facilitate coordination and synergy across key programmes, projects, and initiatives, RBM is being applied to **BDT's "cluster-based approach" on 10 thematic priorities (1/2):**

BDT Thematic Priority/Cluster	WTDC Programmes	Regional Initiatives	Study Group Questions
Capacity Development	Capacity building and human skills development	AFR1; 2; 4 - AMS2 - ARB1; 2; 4; 5 - ASP1; 2; 3;4 - CIS1; 2; 3; 4; 5 - EUR1; 2; 3; 5.	Cuts across all questions
Cybersecurity	Cybersecurity	AFR3 - ARB3 - ASP5 - CIS3 - EUR4	Q3/2
Digital Inclusion	Digital inclusion for empowering women & girls, People with disabilities and other people with specific needs	AFR1; 2; 3 - AMR4; 5 - ARB5 - ASP2;3 - CIS 2; - EUR 3	Q7/1
Digital Innovation Ecosystems	Innovation	AFR1 - AMS5 - ARB5 - ASP4 - CIS3; 5 - EUR 5	Q1/2
Digital Services & Applications	Telecommunication/ICT services and applications	AFR1; 2;3 - AMS4 - ARB3;4 - ASP2; - CIS1;2 - EUR2; 5	Q1/2; Q2/2

LDCs, SIDS, and LLDCs are integrated into each of the above thematic priority program



To facilitate coordination and synergy across key programmes, projects, and initiatives, RBM is being applied to BDT's "cluster-based approach" on 10 thematic priorities (2/2):

BDT Thematic Priority/Cluster	WTDC Programmes	Regional Initiatives	Study Group Questions
Emergency Telecommunications	Disaster risk reduction and management and emergency telecommunications	AMS1 - ARB1 - ASP5	Q5/2
Environment	Climate change adaptation and mitigation	AMS1 - AMS5 - ARB1 - ASP5 - CIS5	Q6/2
Networks & Digital Infrastructure	Telecommunication/ICT network infrastructure and services	AFR2 - AFR5 - AMS2 - AMS3 - ASP3 - CIS3 - CIS5 - EUR1	Q7/2; Q1/1; Q2/1; Q5/1
Policy & Regulation	Policy and regulatory environment	AFR3 - AMS3;5 - ARB3 - ASP4 - CIS3 - EUR1	Q1/1; Q3/1; Q4/1; Q6/1
Statistics	ICT data and statistics	Cuts Across all RIs	Cuts across all Questions

LDCs, SIDS, and LLDCs are integrated into each of the above thematic priority program



Capacity Development cluster



8

Developing skills for the digital economy



Capacity Development cluster: The Challenge



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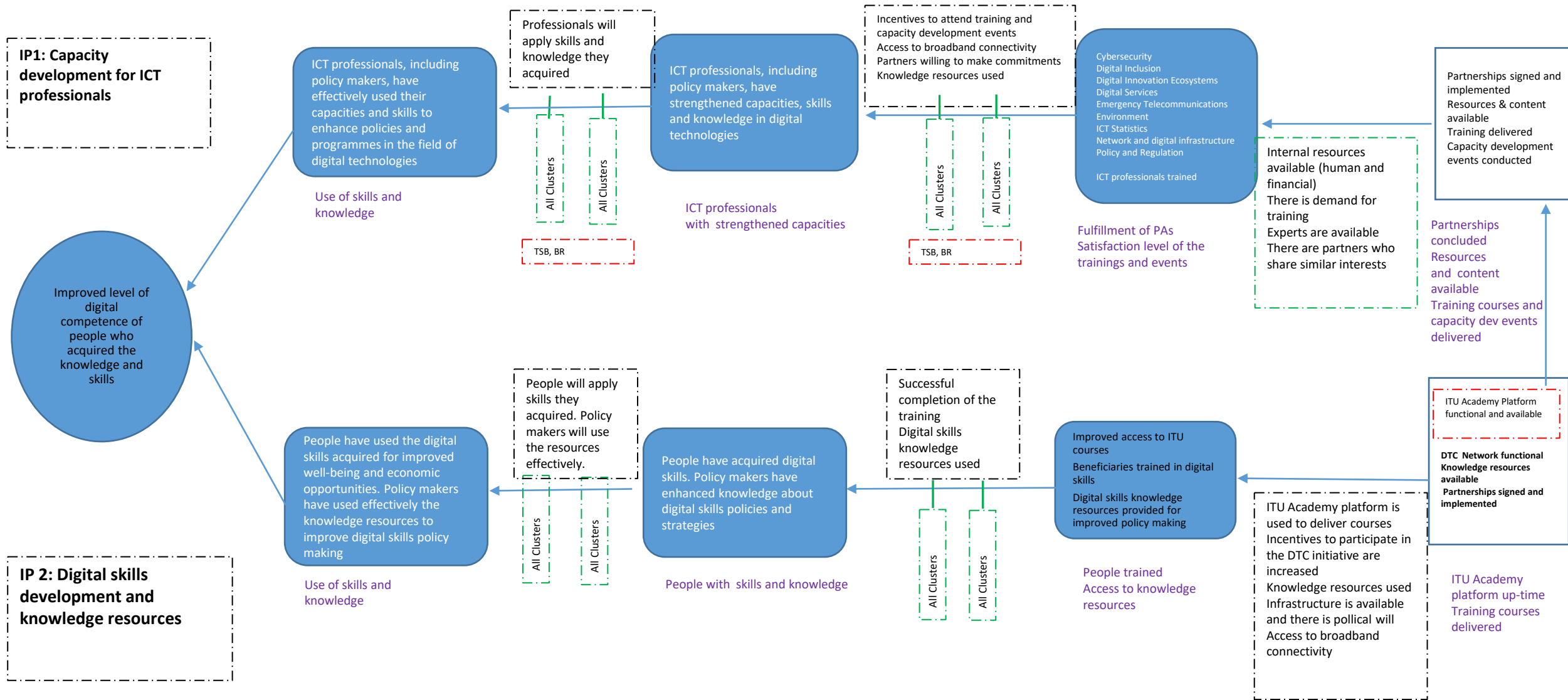
- Due to the rapid development of technologies and continuous evolution of the ICT landscape, there is a **constant need to upgrade the skills** needed to handle the technologies and develop appropriate policies
- There are people who are still **excluded** from participating in the digital economy and society due to **lack of basic digital skills**
- There is a large **research and knowledge gap** on the role and impact of these technologies on skills requirements and skills development for future jobs

Developing skills for the digital economy

Two impact pathways:

1. Development and delivery of **specialized training programmes and capacity development workshops for ICT professionals** (from the public and private sector) using varied approaches including partnerships with external stakeholders and internal collaborations
2. Development of **knowledge resources and delivery of digital skills training** at basic and intermediate level, promoting skills development for digital inclusion and producing publications focusing on cross-cutting themes

Theory of Change and two impact pathways (Capacity Development cluster)



Legend

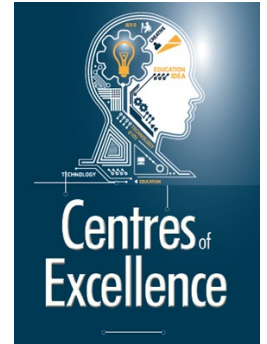
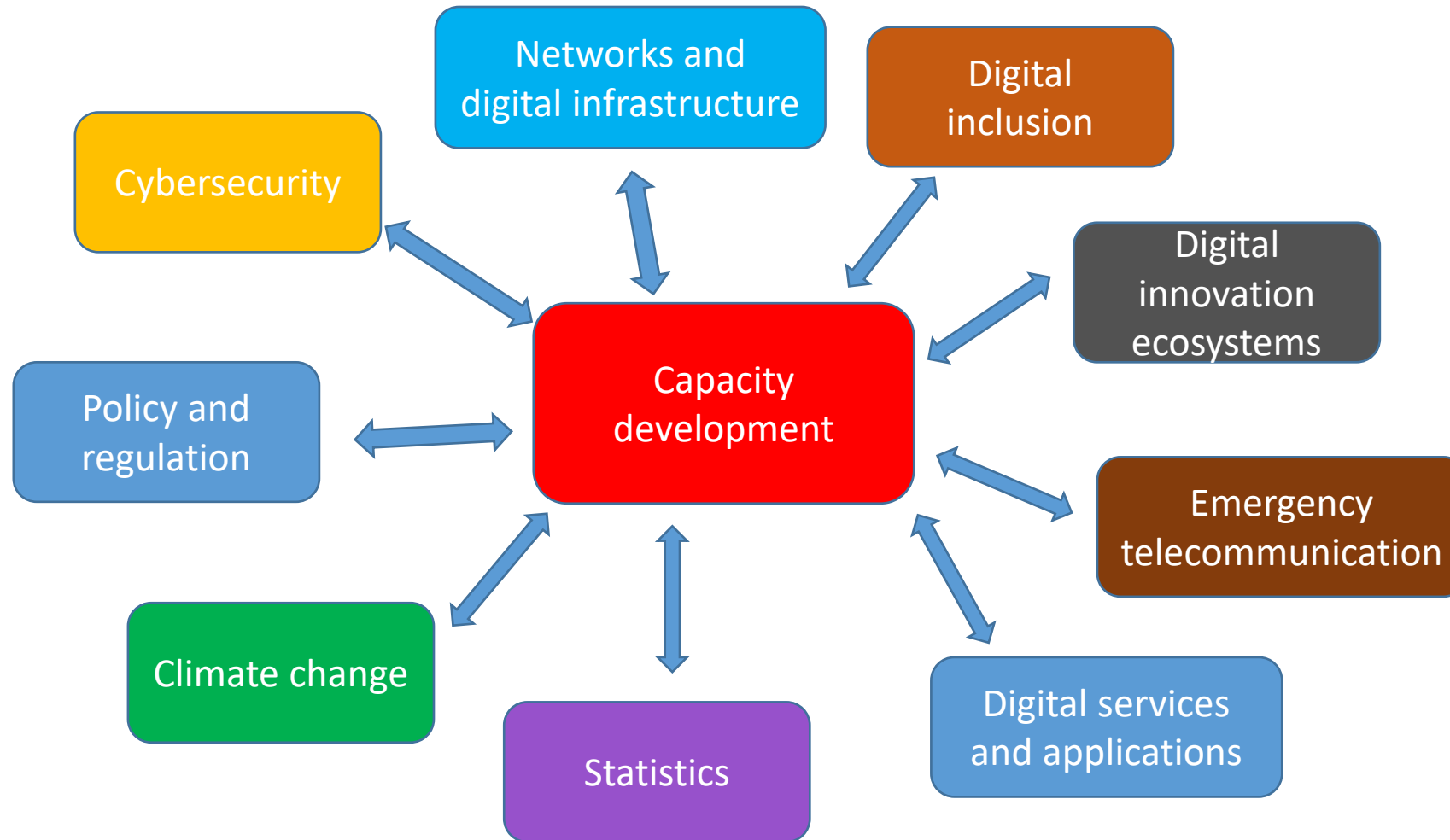
Entry Point

indications

assumptions

Interlinkages with other clusters

12



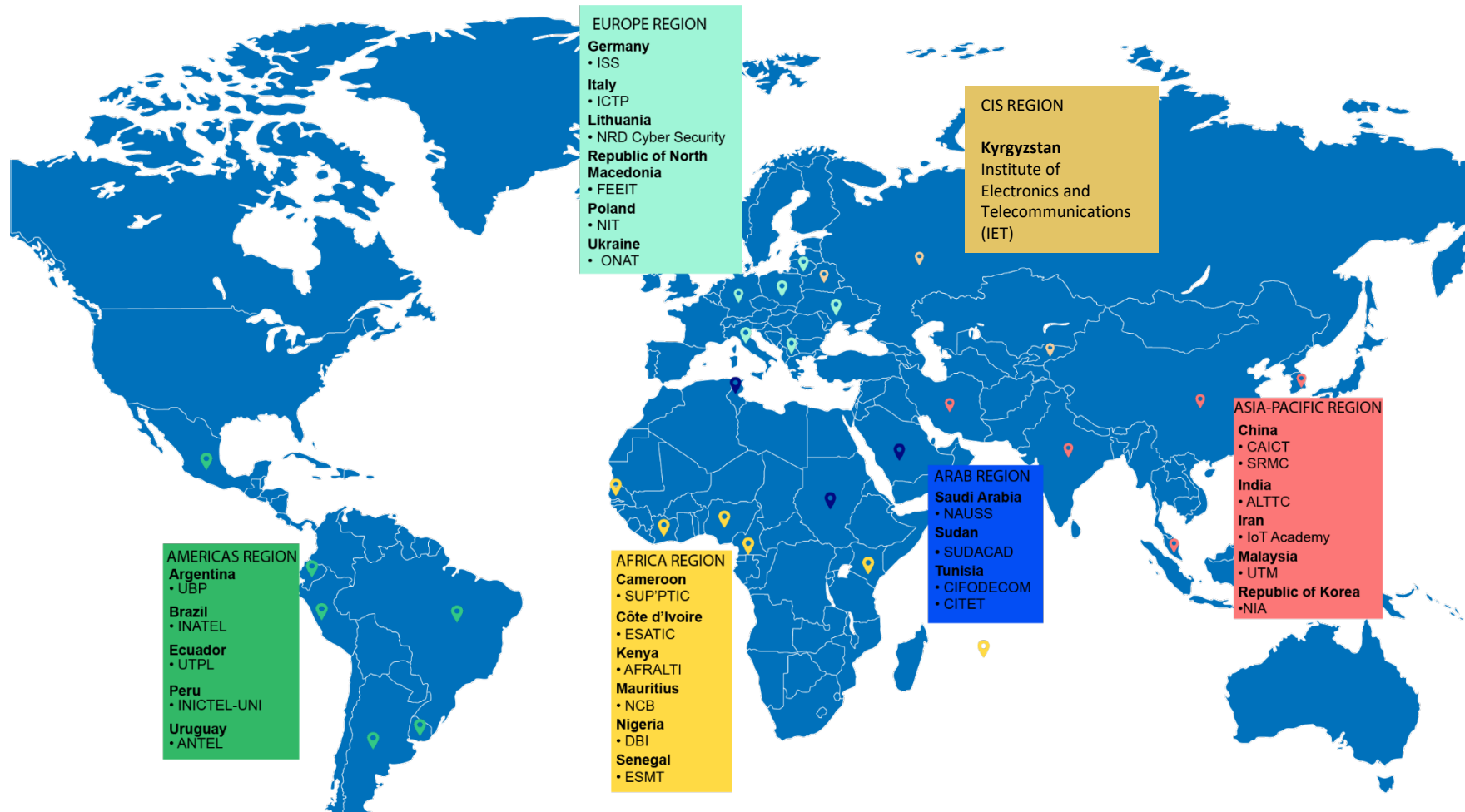
UPDATE ON CoE ACTVITIES

Centres of Excellence (CoE) network

28 CoEs in six regions (2019-2022 cycle)



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- ❑ New cycle (2019-2022) operations started in spring 2019
- ❑ Regional Steering Committee (SC) meetings were held in first and last quarter of 2019
- ❑ Virtual SC meetings were held in mid-2019 and in April 2020 (due to Covid-19 implications)
- ❑ Summary of 2019 activities:
 - ❑ 90 courses implemented
 - ❑ Over 2000 people trained
- ❑ Challenges:
 - ❑ high prices of courses in certain regions affect attendance
 - ❑ conversion of face-to-face courses to online mode of delivery
 - ❑ Covid-19 affected all planned face-to-face courses

UPDATE ON ITU ACADEMY

New ITU Academy website and training platform



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- ❑ The new ITU Academy platform was launched in May 2019
 - ❑ Better design
 - ❑ Easier navigation
 - ❑ Enhanced content
 - ❑ Accessible via mobile devices
- ❑ The website content has expanded significantly to bring together all ITU/BDT's capacity development activities across different topics

Manage

EMS

User

elen

Create coursePM DashboardInvoices DashboardMain ListUser ManagementTo DoSearch & Statistics

Registration guide | Terms and conditions | 0 courses

ITU Academy

Empowering minds

Home | About | Centres of Excellence | Training courses | Main activities |

TECHNOLOGY

CoE training catalogues 2020

Upcoming trainings

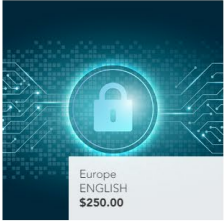
The ITU Academy catalogue offers a large selection of online, face-to-face and blended courses. If you are looking for a specific course, browse through the catalogue below or use the [advanced search](#).

Upcoming trainings

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01 • JUN 2020

ONLINE SELF-PACED

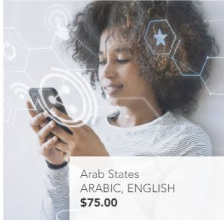


Europe
ENGLISH
\$250.00

Information security management system

13 • JUN 2020

ONLINE INSTRUCTOR LED

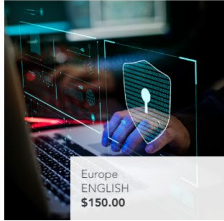


Arab States
ARABIC, ENGLISH
\$75.00

Agile Project Management for ICT Applications & Services

15 • JUN 2020

ONLINE INSTRUCTOR LED

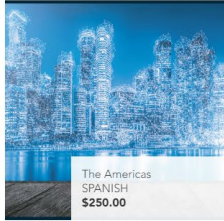


Europe
ENGLISH
\$150.00

Legal, regulatory and technical aspects of cloud computing in international data transfers

06 • JUL 2020

ONLINE INSTRUCTOR LED

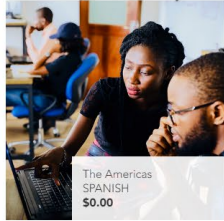


The Americas
SPANISH
\$250.00

e-Gobierno y e-Gobernanza aplicada a ciudades inteligentes

13 • JUL 2020

ONLINE INSTRUCTOR LED

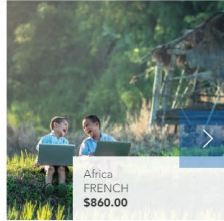


The Americas
SPANISH
\$0.00

Gestion de la Innovacion

13 • JUL 2020

FACE TO FACE



Africa
FRENCH
\$860.00

Conception des réseaux d'accès optiques

UPDATE ON OTHER ACTIVITIES

ITU publication “Digital Skills *Insights*”



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- Online publication launched in 2017 and released annually
- Puts together scholarly articles in the field of capacity building and skills development in the digital era
- Addresses the ongoing discussion on how digital technologies are transforming job markets, determining new skills set requirements and driving the digital economy requirements for re-skilling
- Target group: experts in the field of digital technologies, including researchers, policymakers and practitioners
- **Next edition will be launched in July 2020**
- Available at academy.itu.int



Digital Skills *Insights*
2019



Developed:

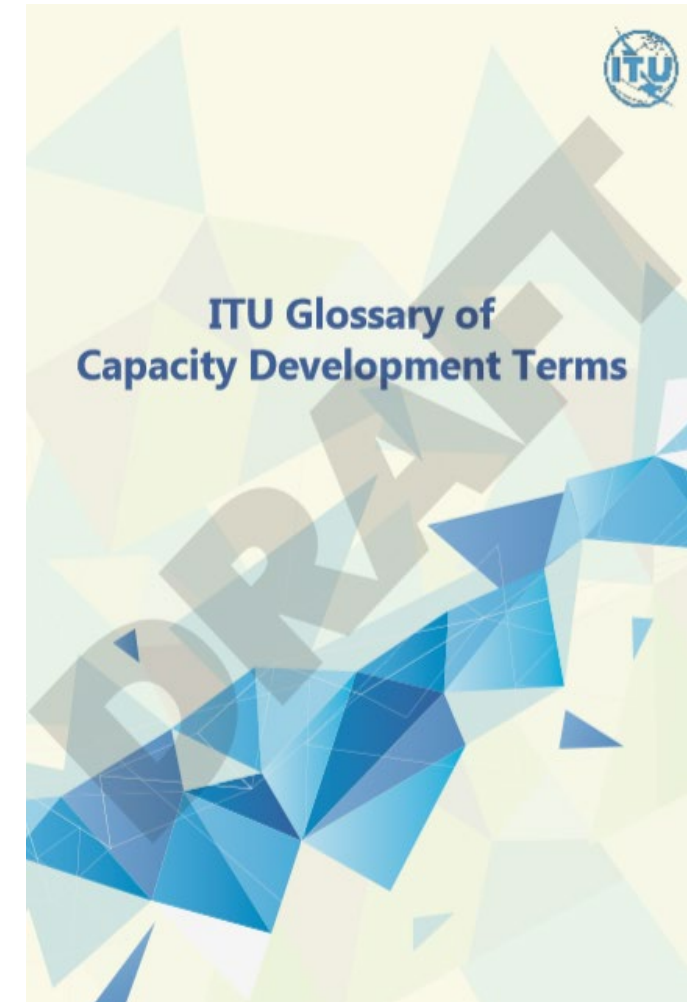
- With input from GCBI

Objectives

- To facilitate harmonization of use of capacity development terms in ITU
- To provide guidance on categorization of ITU capacity development events

Contents:

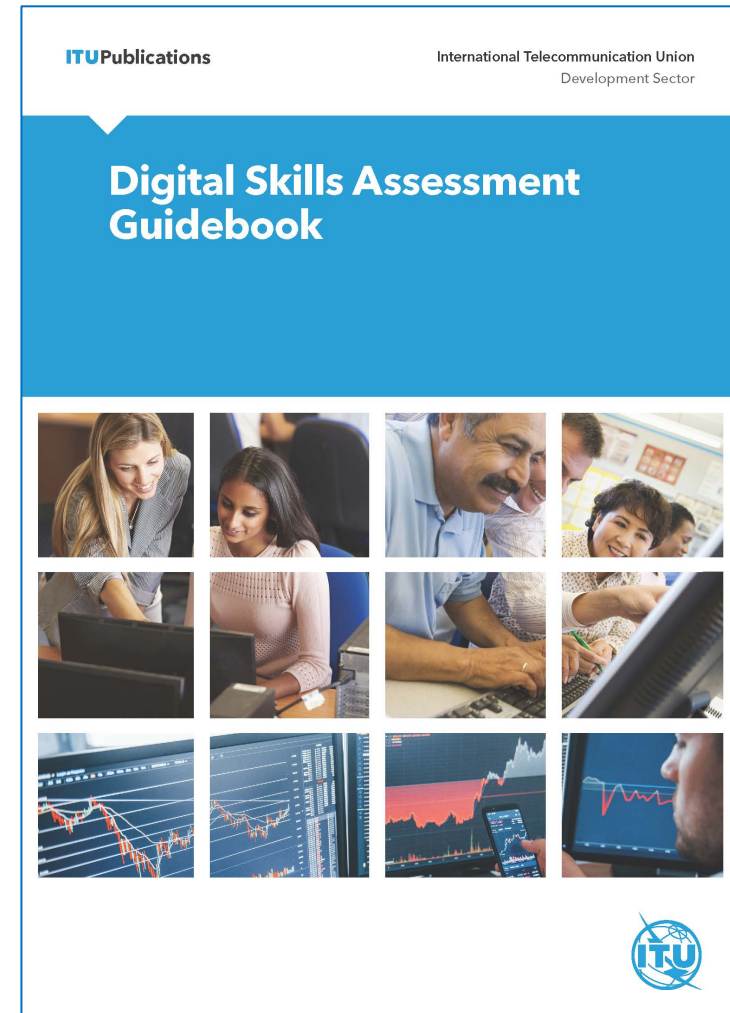
- Glossary of terms
- Capacity development activities matrix



ITU

Digital Skills Assessment Guidebook

Launched on 28 May 2020

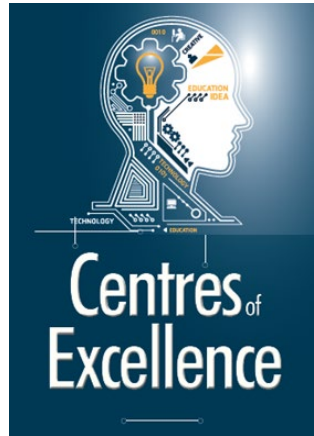


Covid-19 related actions



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- A number of face-to-face training courses have been converted to online training
- New training offerings: train-the-trainer course on remote teaching, delivered through the Digital Transformation Centers, in partnership with Cisco



**Digital
Transformation
Centres**

**DIGITAL
TRANSFORMATION
CENTRES INITIATIVE**

Digital Transformation Centres (DTC) Initiative



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- ❑ Launched in September 2019 with the objective of supporting countries develop digital skills at basic and intermediate levels, particularly in the underserved communities.
- ❑ The capacity to scale and to deliver digital skills training to many citizens is at the core of the Initiative.
- ❑ 10 DTCs were selected to participate in the first phase of the Initiative, 4 in Africa, 3 in the Americas, and 3 in Asia-Pacific. The selected DTCs are public educational institutions or Government bodies in charge of digital access and education.



**Digital
Transformation
Centres**

Selected DTCs for Phase 1 (March 2020 - Sept. 2021)

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DTC Partnerships



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DTC Activities

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- ❑ Onboarding Workshop (11 to 13 February 2020).
- ❑ Preparation of training and implementation plans in most of the DTCs.
- ❑ Current implementation of online training in Ghana, Dominican Republic and Zambia.
- ❑ Active mobilization of new partners to support the Initiative.





Digital Transformation Centres

DTC News February – March 2020

- ❑ Bi-monthly newsletter for the DTCs
- ❑ The newsletter promotes activities of the DTCs and partners regarding the Initiative