



ITU CENTRES OF EXCELLENCE NETWORK OF THE
ARAB STATES REGION

DRAFT REPORT

OF THE

4TH STEERING COMMITTEE MEETING

10 DECEMBER 2020

Online Meeting



1. INTRODUCTION AND OPENING

The 4th Steering Committee Meeting of the ITU Centres of Excellence for Arab States for the 2019-2022 cycle was exceptionally held online, on 10 December 2020, because of restrictions caused by the Covid-19 pandemic. The Steering Committee Meeting was attended by 17 delegates including Centres of Excellence (CoEs), representatives from 3 Administrations of the Member States hosting CoEs, ITU Academic Members and the ITU Secretariat. The list of participants is attached to this report (Annex 1).

Mr. Adel Darwish, Regional Director of the ITU Arab States Regional Office, delivered the opening remarks on behalf of ITU. Mr. Darwish stated that the aim of the meeting which is mainly the reporting of the implementation of training activities of 2020 and presentation of training plans for 2021. The meeting provides the Centers of Excellence the opportunity to present and discuss their activities, exchange experiences, learn from each other and strengthen their collaboration, with the aim of creating synergies between the network of CoEs in Arab region. He is also highlighted that COVID-19 has demonstrated the urgent need for the role of digital technology in facilitating delivery of online training, which enables learners to participate in training activities without being subject to any restrictions by virtue of their geographical location, the location of trainers, or their different timing. On the other hand, the pandemic emphasized the need for skills compared to the pace of training, changes in teaching and learning approaches, the changing role of academia and industry in light of these developments and the role of digital technology in skills development, which requires a re-evaluation of the prevailing approaches in the field of digital skills development and human resource development in a changing environment for ICTs.

Mr. Darwish thanked the Virtual Host of the meeting, the ITU Centre of Excellence, Tunis International Centre of Environmental Technologies (CITET)-Tunis.

Ms. Susan Teltscher, Head of the Capacity and Digital Skills Development Division of ITU, greeted the participants and highlighted the objectives of the meeting, the main agenda items and expected outcomes (training catalogue for 2021 and quality assurance process of CoE training content, etc.). She also mentioned that this meeting was a mid-cycle meeting and would therefore take stock and review the activities carried out in the network during the first two years of the cycle (2019 and 2020).

The Outgoing Chair, Mr. Rashid Mohamed Osman, Director General, SUDACAD-Sudan gave his opening remarks and thanked all CoEs for their commendable achievements despite having gone through the most difficult and challenging times due the COVID-19 pandemic but which also provided an opportunity for CoEs to accelerate the adoption of the e-learning. He ends by wishing the incoming chair the best of luck for the coming year 2021.

2. CONFIRMATION AND REMARKS BY THE INCOMING CHAIR

The confirmation of the Incoming Chair was led by Ms. Susan Teltscher, Head of the Capacity and Digital Skills Development Division of ITU. Ms. Teltscher oversaw the confirmation of the Steering Committee Chair nominated by the hosting country as per stipulations of the CoE operational guidelines. The meeting confirmed the chairmanship of Tunis represented by Mrs. Kmaira Ben Jannet, Director General, CITET-Tunisia.

Mrs. Kmaira Ben Jannet greeted, welcomed all participants and gave her opening remarks. She thanked ITU for organizing the SC meeting, invited ITU to continue providing support to CoEs and highlighted the importance of capacity building and skills development for the ICT sector in Arab region. She thanked the Outgoing Chair for having assumed chairmanship during some of the most difficult periods given the COVID-19 pandemic and the devastating impact it had on learning. She ended by commending CoEs' work and efforts to continue working in these difficult times.

Mrs. Kmaira Ben Jannet thanked the meeting for the nomination and chaired the 4th Steering Committee Meeting of the CoE Network for Arab States (2019-2022) Cycle. Mrs. Kmaira handed over the meeting to her colleague, Mr. Jawhar Abdelkrim, to chair the meeting on her behalf due to her urgent commitment with the minister.

Proposed draft agenda was adopted by the meeting (see Annex 2).

Virtual official group photo



3. CENTRES OF EXCELLENCE PRESENTATIONS: 2020 IMPLEMENTATION AND TRAINING PLANS FOR 2021

Presentation by ITU

Firstly, Eng. Mustafa Almahdi, Programme Officer presented an overview of training courses planned, implemented, registered and certified participants in 2020 and highlights the key challenges faced during 2020 including COVID-19 which resulted in a reduced number of training courses implemented. In 2020, ITU Centres of Excellence for Arab States had offered 24 training courses out of which 9 were implemented and 14 were cancelled and 1 to be delivered before end of 2020. Eng. Almahdi emphasized the need of close cooperation of CoE focal points for implementation of the CoEs courses and highlighted that only 2 CoEs out of 4 in the region were active which also contributed to the low implementation level of the OP2020 activities and prove the need for improvement of the performance of the network, even despite COVID-19 restrictions. Overall, 208 participants were registered in the trainings delivered by the CoEs, out of which 171 were certified. In comparison to 2019, ITU Centres of Excellence network experienced significant growth of trained and certified people. In 2019 out of 34 training courses planned, only 15 were implemented, adding to 272 people trained and 261 certified. The Annex 3 shows the implementation of CoE activities in 2020 and Annex4 shows the implementation of CoE activities in 2019.

Presentations by Centres of Excellence

The Chair invited the CoEs to present their detailed 2020 activities report, including challenges faced in the implementation of training courses.

SUDACAD, Sudan

Five out of Seven face-to-face/online trainings that had been planned for 2020, were implemented, 1 confirmed to be implemented before end of 2020 and 1 postponed.

| No | Course Title | Date | Delivery Mode | Status | Number of participants | Fees |
|----|--|------------------------|---------------|-------------|------------------------|---------|
| 1 | Agile Project Management for ICT Applications & Services | 13 - 23 June 2020 | Online | Implemented | 37 | 75 USD |
| 2 | Software Defined Network (SDN) | 09 - 16 Aug. 2020 | Online | Implemented | 37 | 75 USD |
| 3 | Big Data | 22 - 24 September 2020 | Face to Face | Implemented | 39 | 150 USD |
| 4 | Fiber To The Home (FTTH) | 06 - 08 October 2020 | Face to Face | Implemented | 42 | 150 USD |
| 5 | Internet Governance | 27 - 29 October 2020 | Face to Face | Implemented | 25 | 150 USD |



| | | | | | | |
|---|---|-----------------------|--------|-------------|----|--------|
| 6 | Ultra-Microwave Broadband Internet Access | 21 - 24 December 2020 | Online | Implemented | NA | 75 USD |
| 7 | Cloud Computing | 1 - 4 Feb. 2021 | Online | Postponed | NA | 75 USD |

NAUSS (Regional Entity), Saudi Arabia

In 2020, NAUSS has unable to deliver any of the four planned courses.

| No | Course Title | Date | Delivery Mode | Status | Number of participants | Fees |
|----|--|---------------|---------------|-----------|------------------------|---------|
| 1 | Ethical Hacking (CIEH) | 4-10MAY20 | Face to Face | Cancelled | NA | 500 USD |
| 2 | Advanced Cyber Security Training (CompTIA Security+) | 11MAY-17JUL20 | Face to Face | Cancelled | NA | 500 USD |
| 3 | Basic IoT Training | 20-26JUL20 | Face to Face | Cancelled | NA | 500 USD |
| 4 | Basic Cyber Security Training (CompTIA Security) | 13JUL-21AUG20 | Face to Face | Cancelled | NA | 500 USD |

CITET, Tunisia

In 2020, One out of Eight face-to-face/online trainings that had been planned for 2020, was implemented and 7 cancelled.

| No | Course Title | Date | Delivery Mode | Status | Number of participants | Fees |
|----|---|------------------------|---------------|-------------|------------------------|---------|
| 1 | Applications of Geographic Information System (GIS) in Environmental Management and Resources Protection -Level 1 | 07 - 10 September 2020 | Face to Face | Implemented | 7 | 400 USD |
| 2 | Application of Geographic Information System (GIS) in Environmental Management and Resources Protection -Level 2 | 23 - 27 November 2020 | Online | Cancelled | NA | 100 USD |
| 3 | How to assess your products carbon footprint | 7 - 11 December 2020 | Online | Cancelled | NA | 100 USD |
| 4 | Environmental Impact Assessment | 14 - 18 December 2020 | Online | Cancelled | NA | 100 USD |
| 5 | AM4.1: How to carry out a full Life Cycle Assessment (LCA) | 22-25/3/2021 | Face to Face | Cancelled | NA | 400 USD |
| 6 | AM5.2: How to assess the Carbon Footprints of Sectors, Countries and Regions | 24-27/5/2021 | Face to Face | Cancelled | NA | 400 USD |
| 7 | Smart and Sustainable cities | 31/5 – 11/6/2021 | Online | Cancelled | NA | 400 USD |
| 8 | FM6: E-waste and the Circular Economy | 20/09 01/10/2021 | Online | Cancelled | NA | 120 USD |

S2T, Tunisia

Three out of Five online trainings that had been planned for 2020, were implemented and 2 cancelled.

| No | Course Title | Date | Delivery Mode | Status | Number of participants | Fees |
|----|--|--|---------------|-------------|------------------------|---------|
| 1 | Cyber security awareness & forensics | 13 - 19 July 2020 | Online | Implemented | 12 | 150 USD |
| 2 | 5G Mobile Networks and Systems | 14 - 20 September 2020 | Online | Implemented | 4 | 150 USD |
| 3 | Domain Name System Security Extensions (DNSSEC) | 21 - 27 September 2020 | Online | Implemented | 5 | 150 USD |
| 4 | Optical Access Networks and Fiber to the X (FTTX) Technologies | 02 - 08 November 2020 (postponed) | Online | Cancelled | NA | 150 USD |
| 5 | Optical Transport Networks : DWDM | 25 November - 02 December 2020 (postponed) | Online | Cancelled | NA | 150 USD |

TRAINING PLAN 2021

Based on a series of presentations on the training plans for 2021, including details on the content, expected target audience and pricing, the list of 2021 planned trainings has been established.

SUDACAD, Sudan

| No. | Training course topic | Proposed Dates | Expected number of participants | Mode of Delivery |
|-----|--|------------------|---------------------------------|------------------|
| 1 | Agile Project Management for ICT Applications & Services | March, 22-31 | 15 | Online |
| 2 | Risk Management for ICT Applications & Services | June, 21-30 | 15 | Online |
| 3 | Big Data | July, 27-29 | 15 | Online |
| 4 | Fibre To the Home (FTTH) | September, 21-23 | 15 | Online |
| 5 | Computer-aided Spectrum Management | October, 25-27 | 15 | Online |
| 6 | Ultra-Microwave Broadband Internet Access | November, 23-25 | 15 | Online |
| 7 | Internet Governance | December, 21-23 | 15 | Online |

NAUSS (Regional Entity), Saudi Arabia

| No. | Training course topic | Proposed Dates | Expected number of participants | Mode of Delivery |
|-----|--------------------------|-----------------|---------------------------------|------------------|
| 1 | Cybercrime Foundation | February, 22-31 | 15 | Online |
| 2 | Cybersecurity Foundation | March, 21-30 | 15 | Online |

CITET, Tunisia

| No. | Training course topic | Proposed Dates | Expected number of participants | Mode of Delivery |
|-----|--|------------------------------------|---------------------------------|------------------------|
| 1 | Application of GIS in environmental management and resources protection, level-1 | February, 8- 11 | 15 | Online |
| 2 | Application of GIS in Environmental management and resources protection, level-1 | September, 13-16 | 15 | Online |
| 3 | How to carry out a full life cycle Assessment | March, 22-25 November, 1-5 | 15 | Online Face to Face |
| 4 | How to Assess Your Products Carbon Footprint | May, 24-27 December, 20-24 | 15 | Face to Face Online |
| 5 | Smart and Sustainable Cities | June, 7-11 | 15 | Online |
| 6 | Environmental Impact Assessment | September, 20-24 November, 8-11 | 15 | Online Face to Face |

S2T, Tunisia

| No. | Training course topic | Proposed Dates | Expected number of participants | Mode of Delivery |
|-----|---|-----------------|---------------------------------|------------------------|
| 1 | Domain Name System Security Extensions (DNSSEC) | March, 8-14 | 15 | Online |
| 2 | Wireless Networks Security | May, 11-17 | 15 | Online |
| 3 | Security aspects in emerging ICT technologies | October, 12-18 | 15 | Online Face to Face |
| 4 | 5G and IMT 2020 Mobile Networks and Systems | February, 8-14 | 15 | Face to Face Online |
| 5 | Infrastructure Solutions for Broadband Applications | February, 22-28 | 15 | Online |
| 6 | Certified Fiber Optical Technician | April, 12-16 | 15 | Face to Face |
| 7 | Certified Fiber Characterization Engineer | June, 14 -18 | 15 | Face to Face |

All presentations made are available on the website:

<https://academy.itu.int/index.php/centres-excellence/coe-cycles/coe-cycle-2019-2022/steering-committees/4th-steering-committee-meetings/arab>.

During this session, during the presentations of CoEs, the following issues were raised:

- The impact of COVID-19 and the importance to of maintaining and improving online training modality, as well as the positive results of the mid-year review of the training plan to mitigate the impact.
- The importance to come up with a better marketing strategy by both ITU and CoEs and counting on the support of the CoE network to promote their respective trainings, without competing among them.
- The importance to promote a stronger cooperation between CoEs, mainly between those that work under the same priority areas.
- Maintained the last year business model
- Performance of CoEs and the need to follow the process for the validation of training outlines in advance (new ITU Quality Assurance process for training courses/content)
- The relevance of combining soft skills with technical skills addressed by the CoEs in their courses.

4. DISCUSSION ON STRATEGIC AND OPERATIONAL ISSUES RELATED TO THE IMPLEMENTATION OF THE COE NETWORK ACTIVITIES, INCLUDING EXTERNAL ASSESSMENT OF ITU CAPACITY DEVELOPMENT ACTIVITIES, PROCESS OF QUALITY REASSURANCE AND GLOBAL COE MEETING

Ms. Susan Teltscher, Head of the Capacity and Digital Skills Development Division of ITU, delivered presentations followed by discussions on new strategic and operations resulting from new changes in ITU managerial perspective for a more Fit4purpose organization. During her intervention, she addressed topics on the ITU feasibility study on the establishment of an ITU training institute, the new Quality Assurance process for CoE training content and the respective workflow for developing CoE training plans and training materials, the participation of ITU staff in CoE training courses, and the proposal to organize a global CoE meeting in 2021.

Ms. Teltscher briefed the Steering Committee on the background of the feasibility study, as well some of the objectives of the study such as identifying existing gaps and areas of improvement in the area of capacity development – including the CoE programme - and presenting alternative options to improve ITU's work in this field. She also explained that the results of the study may have implications for the future of the CoE programme.

In this sense, the following topics were highlighted and discussed:

- The importance of the work of the ITU Secretariat on the process of quality assurance which requires a closer coordination with CoEs for the presentation and validation of training outlines with the ITU regional leads and Thematic Priority Coordinators before the approval of annual training plans.
- It was agreed that up to two ITU Staff can participate in CoE courses with the aim of strengthening of the process of the quality assurance at no cost of participation. At the end, ITU and CoEs could benefit from the feedback of ITU participants.
- Based on a proposal from SUDCAD, it was agreed that one staff of CoEs can participate in each of the CoEs courses at no cost of participation.
- It was suggested by CoEs to increase the number of meetings to improve coordination and CoEs welcomed the ITU proposal to hold a Global CoE Meeting in 2021, with specific discussions regarding thematic focus of CoEs across regions and possible cooperation opportunities.
- It was recommended to revise the training plan before the final approval of 2021 activities and analyze the feasibility of implementation of all courses planned for the 2021 cycle. It was recommended that CoEs, especially those with lower implementation rates, reconsidered the number of courses outlined.
- NAUSS committed to work via its recently established cybersecurity and cybercrime CoE center with ITU and offered to host ITU activities on cybersecurity areas including global events on cybersecurity global index.

The Steering Committee endorsed all proposals and made the following observations

- CoEs agreed to revise the provided outline and short description of planned trainings by 15 December 2020 to establish the training catalogue for 2021. This catalogue shall be then used as a communication tool around the region.
- The CoEs noted that in the next year the training outlines must be submitted 2 (two) months before the Steering Committee meeting to allow for the internal ITU process to take place smoothly.
- ITU Staff is permitted to participate in CoE courses with no training fee. There should be no expectation that they would perform any other task than learning..
- One staff from each of the CoEs allowed to attend the other CoEs courses without training fee



- Possibility to engage with other CoEs to provide joint trainings: It was decided that CoEs have the sole responsibility in developing partnerships and that the ITU Secretariat may not be regarded in those arrangements.
- Decided to maintain the previous business model of revenue generation (20% of revenue to be transferred to ITU and 80% for CoEs) and courses pricing ranges (75 USD as minimum for online course and 100 USD per day for face to face course).
- CoEs agreed to endorse a virtual global meeting of CoEs to be held in the first semester of 2021, which shall provide discussions to facilitate networking between CoEs with similar thematic focus.
- The Steering Committee agreed to hold its next mid-year review meeting in June. A specific date is yet to be determined. The Meeting will focus on implementation of activities during the first semester and finalize the training plans for the second semester.

5. ADOPTION OF DRAFT REPORT AND ADDITIONAL CONCLUSIONS

The Steering Committee agreed that ITU Secretariat will send the draft outcome report to CoEs for review and inputs and publish it as soon as it has the final approval of SC members, in English. The date of the next meeting of the Steering Committee should be identified for consultations and should target the mid-year revision period in June 2021, which will be a virtual meeting.

For the next face-to-face meeting NAUSS or S2T offered to host it in their premises in December 2021.

6. CLOSING

The meeting ended with closing remarks from Ms. Teltscher on behalf of ITU and the Chair, Mr. Jawhar Abdelkrim. Mr. Abdelkrim concluded and gave his closing remarks and thanks all participants for their active participation and fruitful contributions. He wished all participants safe and healthy 2021 and declared the meeting closed.



ANNEX 1: LIST OF PARTICIPANTS

1) Member States

Morocco (Kingdom of)

Mr. Mustapha BENJILLALI, Institute of Electrical and Electronics Engineers, Inc. (IEEE) and GCBI Member

Sudan

Mr. Adil HASSAN, Telecommunications and Post Regulatory Authority

Ms. Sawsan SIDDIG ELHADI, Telecommunications and Post Regulatory Authority

Tunisia

Ms. Hend BEN HADJI, Ministère des Technologies de la Communication et de l'Economie numérique

Number of participant(s): 4

2) ITU-D Sector Members - Regional and other International Organizations

GSMA

Ms. Sarah GAFFNEY

Number of participant(s): 1

3) ITU-D Sector Members - Recognized Operating Agencies

Saudi Telecom, Saudi Arabia

Mr. Faisal ALMOGHISEEB

Eng. Tariq ALOKILY

Eng. Abdullah ALMESFER

Sudatel Telecom Group, Sudan

Mr. Rashid OSMAN

Mr. Muhanad SULIMAN

Number of participant(s): 5



4) ITU-D Sector Members - Other Entities

Tunisia

Smart Tunisian Technoparks

Ms. Houda JARRAYA

Number of participant(s): 1

5) ITU-D Sector Members - REGORG

League of Arab States

Dr. Reham AHMED ELMAYET

Number of participant(s): 1

6) Academies

Naif Arab University for Security Sciences (NAUSS), Saudi Arabia

Mr. Sundaresan RAMACHANDRAN

Number of participant(s): 1

7) Non Members

Tunis International Centre for Environmental Technologies, Tunisia

Ms. Kmaira BEN JANNET

Mr. Jawhar ABDELKRIM

Mr. Kamel SAIDI

Ms. Rym Ben AMMAR GUIZANI

Number of participant(s): 4

ANNEX 2: AGENDA OF THE 4TH STEERING COMMITTEE MEETING



4th Steering Committee Meeting of the ITU Centres of Excellence for Arab Region

10 December 2020 | 10:00 – 13:00 (Cairo time) | Online Meeting |

DRAFT AGENDA

| Time | Items |
|---------------|--|
| 08:30 – 09:00 | Online networking and testing of video and audio |
| 09:00 – 09:15 | Opening <ul style="list-style-type: none"> Welcome remarks by Mr. Adel M. Darwish, Regional Director of ITU Arab Regional Office Remarks by the outgoing Chair, Mr. Rashid Mohamed Osman, Director General, SUDACAD Confirmation of and remarks by the incoming Chair, Mrs. Kmaira Ben Jannet, Director General, CITET |
| | Group picture |
| 09:15 – 10:30 | Centres of Excellence presentations: 2020 implementation and training plans for 2021 <p>ITU will briefly share an overview of the status of implementation in the region for 2020. Then each CoE will report on the implementation of their 2020 activities. Each presentation should cover the courses that were implemented against the courses planned throughout the entire year (number of participants, feedback received, certificates issues etc.), issues faced and lessons learnt, including those from COVID-19.</p> <p>Each CoE will also present their proposals for the training courses they are planning to deliver in 2021, including the topics, exact dates, training fees charged, audience targeted etc. CoEs are expected to submit the information on the course description template provided by ITU and ensure that every field in the template is completed, three weeks before the SC meeting. CoEs are expected to deliver at least 2 training courses per priority area per year. In</p> |

| | |
|---------------|---|
| | <p>addition, CoEs may offer courses on emerging topics outside their priority areas if not covered by any other CoE in the region. The objective of the discussion is to agree on the draft training schedule for 2021.</p> <ul style="list-style-type: none"> • Presentation by ITU (ARB-RO) <ul style="list-style-type: none"> ○ Overview of status of implementation in the region, Eng. Mustafa Almahdi, Programme Officer and Capacity Development focal point for ITU Arab regional Office • Presentation by SUDACAD, Eng. Mohaned Abdalla Suleiman, Senior Engineer at Planning & Development Dept. <ul style="list-style-type: none"> ○ Discussion • Presentation by NAUSS, Dr. Abdulrazaq Al-Morjan, Director of Center of Excellence in Cyber Crimes and Digital Forensics • Presentation by CITET, Mr. Jawhar Abdelkrim, Marketing and Communication Responsible <ul style="list-style-type: none"> ○ Discussion • Presentation by S2T, Ms. Houda Jarraya, ITU Focal Point, Smart Tunisian Technoparks (S2T) <ul style="list-style-type: none"> ○ Discussion |
| Coffee break | |
| 10.30 – 11:30 | <p>Discussion on strategic and operational issues related to the implementation of the CoE network activities, including external assessment of ITU capacity development activities, process of quality assurance, ITU staff attending CoE courses and global CoE meeting</p> <ul style="list-style-type: none"> • Ms. Susan Teltscher, Head of Capacity and Digital Skills Development, ITU/BDT <ul style="list-style-type: none"> ○ Discussion |
| | |
| 11:30 – 11:55 | Presentation of Draft Report and Adoption |
| 11:55 – 12:00 | Closing |



ANNEX 3: IMPLEMENTATION OF COE ACTIVITIES 2020 AS OF 10 DECEMBER 2020

2020 IMPLEMENTATION:

**29 Trainings Planned / 9 Trainings Implemented
205 Registered / 171 Certified**

(as of 1 December 2020)

| COE | Courses planned | Delivery mode | Original dates | Final dates | Status | Number of participants registered | Number of participants certified | End-of training reports |
|---------|---|---------------|------------------|---------------|-------------|-----------------------------------|----------------------------------|-------------------------|
| CITET | E-waste and the Circular Economy | online | 19-21 April 2020 | 21SEP-02OCT20 | cancelled | NA | NA | NA |
| CITET | Applications of Geographic Information System (GIS) in Environmental Management and Resources Protection (level I) | face-to-face | 23-26MAR20 | 7-10SEP20 | implemented | 8 | 7 | submitted |
| CITET | How to carry out a full Life cycle Assessment (LCA) - Postponed to 2021 | online | 01-04JUN20 | 12OCT-06NOV10 | cancelled | NA | NA | NA |
| CITET | Smart & Sustainable Cities 24944 | online | 07-10SEP20 | | cancelled | NA | NA | NA |
| CITET | How to assess the carbon footprints of sectors, countries and regions | online | 05-08OCT20 | 7-11DEC20 | planned | | | |
| CITET | Applications of Geographic Information System (GIS) in Environmental Management and Resources Protection (Level II) | online | 09-12NOV20 | 23-27NOV20 | cancelled | NA | NA | NA |
| CITET | Environmental Impact Assessment | online | | 14-18DEC20 | planned | | | |
| NAUSS | Basic Cyber Security Training (CompTIA Security) | face-to-face | 29MAR-02APR20 | | cancelled | NA | NA | NA |
| NAUSS | Advanced Cyber Security Training CompTIA Security+ | face-to-face | 05-09APR20 | | cancelled | NA | NA | NA |
| NAUSS | Basic IoT Training | face-to-face | 13-17SEP20 | | cancelled | NA | NA | NA |
| NAUSS | Ethical Hacking (CIEH) | face-to-face | 15-19NOV20 | | cancelled | NA | NA | NA |
| S2T | Optical Access Networks FTTH | face-to-face | 13-17APR20 | | cancelled | NA | NA | NA |
| S2T | Fundamentals of Fiber and Optical Networks | face-to-face | 30MAR-03APR20 | | cancelled | NA | NA | NA |
| S2T | 5G Mobile Networks and Systems | online | 01-05JUN20 | 14-20SEP20 | implemented | 4 | 3 | submitted |
| S2T | Cyber Security Awareness & Forensics | online | 27-30JUN20 | 13-19JUL20 | implemented | 12 | 8 | submitted |
| S2T | Cyber Security Fundamentals | online | 03-07AUG20 | | cancelled | NA | NA | NA |
| S2T | Optical Network Design | online | 15-19JUN20 | | cancelled | NA | NA | NA |
| S2T | Domain Name System Security Extensions (DNSEEC) | online | 31AUG-04SEP20 | 21-27SEP20 | implemented | 5 | 4 | submitted |
| S2T | Optical Access Networks and Fiber to X (FTTX) Technologies | online | 14-18SEP20 | 2-8NOV20 | cancelled | NA | NA | NA |
| S2T | Wireless Security | online | 02-06NOV20 | 2-8NOV20 | cancelled | NA | NA | NA |
| S2T | Advanced Technical Overview of DWDM | face-to-face | 02-07NOV | | cancelled | NA | NA | NA |
| S2T | Optical Transport Networks: Dense Wavelength Division Multiplexing (DWDM) Technologies | online | 07-11DEC20 | 14-20DEC20 | cancelled | NA | NA | NA |
| SUDACAD | Agile Project Management for ICT Applications & Services | online | 24-26MAR20 | 13-23JUN20 | implemented | 37 | 17 | submitted |
| SUDACAD | Software Defined Network (SDN) | online | 23-25JUN20 | 9-16AUG20 | implemented | 37 | 30 | submitted |
| SUDACAD | Big Data | face-to-face | 28-30JUL20 | 22-24SEP20 | implemented | 39 | 39 | submitted |
| SUDACAD | Fiber To The Home (FTTH) | face-to-face | 22-24SEP20 | 06-08OCT20 | implemented | 42 | 41 | submitted |
| SUDACAD | Internet Governance: Policy and Technical Perspective | face-to-face | 27-29OCT20 | | implemented | 25 | 25 | submitted |
| SUCADAD | Ultra-Microwave Broadband Internet Access | online | 24-26NOV20 | 21-24DEC20 | planned | | | |
| SUCADAD | Cloud Computing | online | 29-31DEC20 | | planned | | | |



ANNEX 3: IMPLEMENTATION OF COEs ACTIVITIES IN 2019

2019

**34 Trainings Planned / 15 Trainings Implemented
272 Registered / 261 Certified**

| CoE | Courses planned | Delivery mode | Original dates | Final dates | Status | Number of participants registered | Number of participants certified | End-of training reports |
|---------|--|-----------------------|----------------|-------------|-------------|-----------------------------------|----------------------------------|-------------------------|
| CITET | Waste Electronic and Electrical Equipment (WEEE) Management | face-to-face | NA | NA | cancelled | NA | NA | NA |
| CITET | Application of GIS in Environmental Management and Resources Protection | face-to-face | 25-28NOV19 | | implemented | 10 | 9 | Submitted |
| CITET | Environmental Management System according to ISO 50001 Standard. | face-to-face | 23-26SEPT19 | | implemented | 8 | 8 | Submitted |
| CITET | ICT and Ecodesign: Assessment of ICT Services Performance by using LCA Tools. | face-to-face | NA | NA | cancelled | NA | NA | NA |
| CITET | The role of ICT to achieve the UN Sustainable Development Goals (SDG) | face-to-face | NA | NA | cancelled | NA | NA | NA |
| CITET | TIC & Environment | face-to-face | NA | NA | cancelled | NA | NA | NA |
| NAUSS | Basic IoT Training | face-to-face | NA | NA | cancelled | NA | NA | NA |
| NAUSS | Digital Forensics | face-to-face | 19-21NOV19 | | implemented | 16 | 7 | Submitted |
| NAUSS | Ethical Hacking (CIEH) | online instructor-led | NA | NA | cancelled | NA | NA | NA |
| NAUSS | Fundamentals of Cyber Security | face-to-face | NA | NA | cancelled | NA | NA | NA |
| NAUSS | Advanced Cyber Security Training (CompTIA Security+) | face-to-face | NA | NA | cancelled | NA | NA | NA |
| S2T | 4G/5G Cellular Mobile Communications Technologies | face-to-face | 22-26APR19 | | implemented | 7 | 7 | Submitted |
| S2T | FTTx Outside Plant Design | face-to-face | 6-10MAY19 | | implemented | 3 | 3 | Submitted |
| S2T | Cyber Security Awareness & Forensics | face-to-face | 29APR-3MAY19 | | implemented | 7 | 6 | Submitted |
| S2T | Cybercrime Management:A Proactive Approach | face-to-face | NA | NA | cancelled | NA | NA | NA |
| S2T | Smart Cities and IoT | face-to-face | NA | NA | cancelled | NA | NA | NA |
| S2T | Optical Fiber Characterization | face-to-face | NA | NA | cancelled | NA | NA | NA |
| S2T | Security of E-Government Services | face-to-face | NA | NA | cancelled | NA | NA | NA |
| S2T | Optical Network Design | face-to-face | 23-27SEP19 | | implemented | 5 | 5 | Submitted |
| S2T | Digital Proofs and Security of Electronic Transactions. | face-to-face | NA | NA | cancelled | NA | NA | NA |
| S2T | Domain Name System Security Extensions (DNSSEC) | face-to-face | NA | NA | cancelled | NA | NA | NA |
| S2T | Wireless Security | face-to-face | NA | NA | cancelled | NA | NA | NA |
| S2T | Public Key Infrastructure in Depth | face-to-face | NA | NA | cancelled | NA | NA | NA |
| S2T | Optical Fiber Characterization | face-to-face | NA | NA | cancelled | NA | NA | NA |
| S2T | Innovations and Security Aspects in ICT Technologies | face-to-face | NA | NA | cancelled | NA | NA | NA |
| SUDACAD | Big Data | face-to-face | 3-5SEP19 | | implemented | 24 | 24 | Submitted |
| SUDACAD | Big Data (2) | face-to-face | 10-12SEP19 | | implemented | 23 | 23 | Submitted |
| SUDACAD | Software Defined Networking (SDN) and Openflow Protocol Practical Implementation | face-to-face | 24-26JUN19 | | implemented | 19 | 19 | Submitted |
| SUDACAD | Cloud Computing | face-to-face | 17-19SEP19 | | implemented | 33 | 33 | Submitted |
| SUDACAD | Ultra-Microwave Broadband Internet Access | face-to-face | 22-24OCT19 | | implemented | 28 | 28 | Submitted |
| SUDACAD | Internet Governance: Policy and Technical Perspective | face-to-face | 26-28NOV19 | | implemented | 33 | 33 | Submitted |
| SUDACAD | Computer-aided Spectrum Management | face-to-face | 17-19DEC19 | | implemented | 26 | 26 | Submitted |
| SUDACAD | Project Management for ICT Implementation | face-to-face | 10-12 DEC19 | | implemented | 30 | 30 | Submitted |
| SUDACAD | Artificial Intelligence | face-to-face | NA | NA | cancelled | NA | NA | NA |