

Best practice and lessons learned

(online, instructor-led training courses)









The KPIs & best practices (online, instructor-led)





The ATC programme to date



- 1. Deployment of ATC training courses
- 2. Beneficiary reach and diversity
- 3. Training evaluation
- 4. Training content and setup

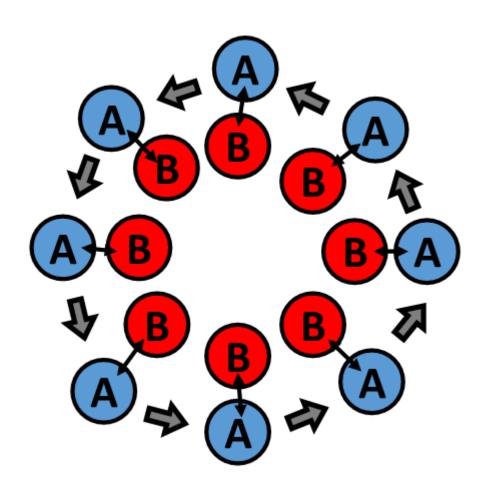
Round 1:

Share one tool or tip that helped ensure a high **number** of registered participants.



- 1. Deployment of ATC training courses
- 2. Beneficiary reach and diversity
- 3. Training evaluation
- 4. Training content and setup





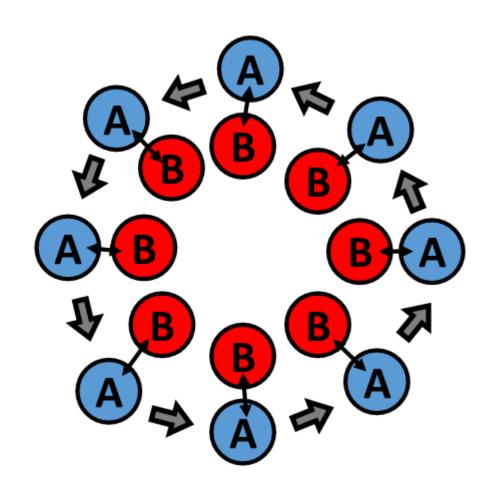
Round 2:

Share one tool or tip that helped ensure a high overall satisfaction rate from the learners.



- 1. Deployment of ATC training courses
- 2. Beneficiary reach and diversity
- 3. Training evaluation
- 4. Training content and setup











The KPIs & lessons learned (online, instructor-led)



TUAcademy TRAINING CENTRES

Speed sharing

 Something that improves outcomes, saves time, prevents failures





- 1. Deployment of ATC training courses
- 2. Beneficiary reach and diversity
- 3. Training evaluation
- 4. Training content and setup



- 1. Pick a station
- 2. Contribute (1x category):
- What do you wish you knew at the beginning?" (red post-it)
- "What would you do differently next time?" (yellow or orange post-it)
- "What practice should everyone adopt for success?" (green post it)
- 3. Rotate and contribute
 - 1. Deployment of ATC training courses
 - 2. Beneficiary reach and diversity
 - 3. Training evaluation
 - 4. Training content and setup

- Retention: % of certified per cohort, for online, instructor-led
- Reach: learner reach by country/region + by gender
- Training evaluation: high learner assessment of our course delivery



ITUAcademy
TRAINING CENTRES

- What themes emerged?
- Any stand-out ideas that stayed with you?

 What is one solution you can take away and apply?





- 1. Deployment of ATC training courses
- 2. Beneficiary reach and diversity
- 3. Training evaluation
- 4. Training content and setup







After the break... joint session on F2F

