



Uganda Institute of Information and Communications Technology - UICT

DTC Success = People + Partnerships + Systems + Community Engagement + Continuous Learning

22 April 2026





UICT - DTC Quarter Highlight: Strengthening ICT Centres for Sustainable Digital Skills Delivery



Conducted national training on ICT Centre Operations & Maintenance (O&M) + digital outreach campaigns showcasing DTC impact across social media.



To ensure sustainable use of ITU-supported equipment, strengthen digital skills delivery in underserved communities, and bridge the gap between infrastructure and real impact.



UICT (Lead Implementer) & ITU (Strategic Partner) 24 trainees (ICT focal persons, managers, technicians) Beneficiary ICT centres + nationwide online audience



UICT & selected centres across Uganda. March 2026 (Training) + March-April (Outreach)



Hands-on training: maintenance, inventory, cybersecurity . Use of tools: asset registers, SOPs, reporting systems. Social media storytelling (LinkedIn, TikTok, Facebook, X)





UICT Superpower as a DTC: Integrated Capacity, Partnerships & Systems 💪



Investments

- Skilled trainers & facilitators (DCAs)
- ITU, Government, NGO partnerships
- ICT labs, tools & platforms



Achievements

- Nationwide Digital Literacy training
- Centres ready for equipment
- Expanded access (youth, women, PWDs)



Impact

- Efficient resource use
- Scalable delivery
- Improved service quality
- Inclusive transformation



UICT combines people, partnerships, and systems to deliver sustainable, high-impact digital skills nationwide.





UICT - DTC's success recipe

To successfully bring DTCL training courses to communities, We will need:

- ❖ [Strategic Partnerships & Community Engagement-Work with local governments, NGOs, schools, and community leaders]
- ❖ [Capacity Building & Trainer Empowerment-Provide continuous upskilling for trainers and ICT focal persons]
- ❖ [Infrastructure & Tools Readiness-Leverage digital learning platforms (Cisco, HP LIFE, etc.)]
- ❖ [Structured Programme Delivery-Deliver hands-on, practical training aligned to community needs]
- ❖ [Visibility, Outreach & Sustainability - Promote programmes via social media, multimedia content, and events]
- ❖ [Monitoring, Evaluation & Continuous Improvement-Track usage, performance, and impact through reporting tools]



UICT DTC Recipe for Reaching Underserved Communities

 The Secret Sauce: "Local Partnerships + Inclusive Training + Strong Systems

 Successful DTC delivery is not just about training—it's about building an ecosystem that empowers communities to sustainably use digital skills for real-life impact.



UICT: Driving Inclusive Digital Transformation at Scale in Uganda

- ❖ UICT is not just a training centre – it is Uganda's national platform for digital skills, innovation, and policy-aligned implementation at scale
 - ❖ Scale & Reach throughout 95 districts with Trained Digital Change Agents
 - ❖ End-to-End Digital Transformation Ecosystem (Training → Innovation → Deployment → Impact)
 - ❖ Advanced & Future-Ready Learning Infrastructure - AR/VR/XR immersive labs - "We are training for the future, not the past"
 - ❖ Strategic Partnerships That Drive Scale - ITU, World Bank, JICA, Huawei, EON Reality
 - ❖ Strong Inclusion Model - (Women & youth, (PWDs)Refugees & underserved communities- Informal sector (Jua Kali)
 - ❖ Blended & Flexible Delivery Model-Face-to-face + online + immersive learning
 - ❖ Employment & Economic Impact -Increased use of e-government, digital finance, and online services
- "UICT's approach demonstrates that digital transformation succeeds when skills, systems, infrastructure, and community engagement are delivered together – not in isolation."



Q&A

Question (Q)

What is UICT's role as a DTC?

How does UICT achieve scale & reach?

What makes UICT's model unique?

What infrastructure supports delivery?

Who are UICT's key partners?

How does UICT ensure inclusion?

What delivery model is used?

What impact has been achieved?

What is the key success factor?

Key takeaway?

Answer (A)

UICT serves as Uganda's national platform for digital skills, innovation, and policy-aligned implementation at scale.

By training 15,000+ citizens across 80+ districts using a network of 95+ DTC centres nationwide.

An end-to-end ecosystem: Training → Innovation → Deployment → Impact.

Advanced ICT labs, AR/VR/XR immersive technologies, digital platforms (Cisco, AWS, LMS).

ITU, World Bank, JICA, Huawei, EON Reality, and other strategic stakeholders.

Targeting women, youth, PWDs, refugees, rural communities, and the informal sector (Jua Kali).

Blended approach: face-to-face + online + immersive learning.

Improved employability, increased use of e-services and digital finance, and job creation through innovation.

Integrating skills, systems, infrastructure, and community engagement.

Digital transformation succeeds when all components work together—not in isolation.

Impact Video





To find out more about UICT, scan the QR Code



Thank you!