

Overview of DTC and ATC programmes and objectives of the workshop

Global DTC Workshop and ATC Annual Meeting

Tuesday 10 June 2025

Closing the digital skills gap

The ITU-D Capacity Development flagship programmes aim at achieving a **digitally competent society** and improve livelihoods by boosting knowledge and skills on digital technologies.



Develop the capacity of **ICT policy-makers and professionals**



Boost digital literacy and skills of **citizens**



Foster **knowledge and collaboration** on digital skills

ITU Academy Training Centres (ATC) at a glance

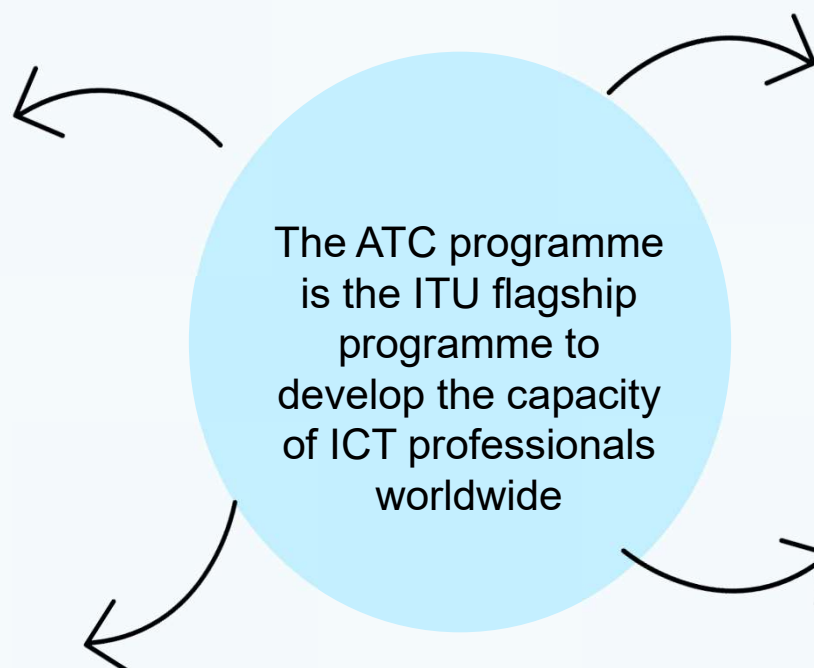
ITU/BDT core mandate:

Strengthen the capacity of policy makers in the field of ICT, in particular in developing countries

- WTDC-22 Kigali Action Plan
- PP-22 Final Acts

Cutting across all ITU areas of work

Identified by the ITU membership as priorities



ITU Academy:

recognized as the main umbrella to harmonize all ITU capacity development and training activities

ATCs: core delivery partners

of ITU on capacity development

- Resolution 73, WTDC-22
- Strong integration with ITU/BDT operational work

ST0

Slide 3

ST0

Similar to the DTCs, we could add in the ATC box who the ATCs are.

Teltscher, Susan, 2025-06-01T15:52:07.389

ITU Academy Training Centres (ATC) – Facts & figures

- ❑ Flagship programme **launched in 2023**, to succeed the Centres of Excellence programme
- ❑ **Worldwide network** of internationally-recognized institutions offering high-quality training to ICT professionals across the globe, with a focus on the needs of developing countries
- ❑ ATCs are **the core capacity development partners of ITU**, addressing the most important training topics identified by ITU's membership
- ❑ All training is delivered through the [ITUAcademy](https://www.itu.academy)

6 priority areas:



Policy and regulation



Network infrastructure



Spectrum management



Cybersecurity



Digital inclusion



Digital services

14

centres worldwide (consult current list [here](#))

List of ATCs



African Advanced Level
Telecommunications Institute
(Kenya)



China Academy of Information
and Communications
Technology (China)



CERT-MU
Computer Emergency
Response Team of Mauritius
(Mauritius)



Digital Bridge Institute (Nigeria)



Egyptian African Telecom
Regulatory Training Center
(Egypt)



Inatel (Brazil)



INICTEL-UNI (Peru)



National Institute of
Telecommunications
(Poland)



National Communications
Academy (India)



NRD Cyber Security
(Lithuania)



The University of the West Indies
(Jamaica / Barbados /
Trinidad and Tobago)



Tallinn University of Technology
(Estonia)



University of the Witwatersrand
(South Africa)



UNU-MERIT /Maastricht
University (The Netherlands)

Slide 5

SB0

Not sure if we need this necessarily (added the slide just in case)

Bennouna, Sara, 2025-05-27T10:16:31.850

ST0 0

I could present this and make everyone stand up when their name is called. (same for the DTCs)

Teltscher, Susan, 2025-05-30T09:51:14.283

Digital Transformation Centres (Initiative) at a glance

Launched by ITU and Cisco to

- Narrow the digital divide by developing digital skills for the most underserved groups.
- Improve the livelihoods and economic prospects of citizens through the use of digital technologies and services

Multistakeholder partnership model
including training delivery partners, telecommunication companies, governments, etc.

The DTC Initiative is the ITU flagship programme to boost the digital literacy and skills of citizens.

Target audience:

citizens, in particular those in underserved communities, with a special focus on women and girls, persons with disabilities, MSME owners and entrepreneurs, out of school/unemployed.

DTCs: core delivery partners

operate nationally and demonstrate proven capacity, infrastructure and experience to implement training at basic and intermediate levels.

DTC Initiative facts & figures

- ❑ The **DTC Initiative** was launched in September 2019 by ITU and Cisco.
- ❑ DTCs are **national institutions** that focus on delivering and scaling of **basic and intermediate digital skills training** to citizens in their countries, in particular in **rural and underserved communities**.
- ❑ By boosting digital literacy and skills, the DTC Initiative aims to **narrow the digital divide, improve livelihoods of citizens and increase their employability** through the use of digital technologies and services.



14

operational Centres across 4 ITU regions
(consult current list [here](#))

List of DTCs



Ecole Multinationale Supérieure
des Postes d'Abidjan
(Côte d'Ivoire)



Centros Tecnológicos
Comunitarios
(Dominican Republic)



Secrétariat National pour le
Renforcement des Capacités
(DR Congo)



Ghana Investment Fund for
Electronic Communications
(Ghana)



ICT Training and Development
Center - BPPTIK
(Indonesia)



Agency for Digital Development
(Morocco)



Virtual University of
Pakistan
(Pakistan)



Papua New Guinea University of
Technology
(Papua New Guinea)



Department of Information and
Communication Technology
(Philippines)



Rwanda Information Society
Authority
(Rwanda)



Concept
(Senegal)



Bridge the Digital Divide Sierra
Leone
(Sierra Leone)



Uganda Institute of
Information and Communications
Technology
(Uganda)



SMART Zambia Institute
(Zambia)

DTCI partners



Founding partner



Continued partnership
under the DTC Project



Digital Skills Passport licenses



New courses on computer
basics for the visually impaired,
tablet for seniors, tablet for kids



HP-LIFE programme and train-
the-trainer courses



A distinct identity and positioning

ATC programme

- ATCs operate internationally/globally
- Targets ICT professionals and practitioners
- Focus on advanced digital skills
- Instructor-led trainings, mostly delivered online via the ITU Academy
- The Project “**Capacity Development for Digital Transformation**” funded by the European Union supports the implementation of ATC training activities



DTC Initiative

- DTCs operate nationally and/or locally
- Targets citizens, in particular from underserved/rural communities
- Focus on basic to intermediate digital skills
- Instructor-led trainings, mostly delivered face-to-face
- The Project “**Boosting digital skills through Digital Transformation Centres**” funded by ITU and Norway, supports the implementation of DTC activities

Achievements to date

ATC programme

+3,000

professionals trained as part of the ATC programme,
since 2023

117

courses delivered to date

190

countries represented (85% developing)

DTC Initiative

+528,000

participants from underserved communities
provided with basic and intermediate digital
skills, since 2020

55%

of beneficiaries trained are women

Why combining the two meetings?

Synergies and commonalities among the two programmes

- ☐ Topic/content: digital skills
- ☐ Delivery of training
- ☐ Training course planning
- ☐ Promotion and outreach, retention
- ☐ Programme performance indicators
- ☐ Impact assessment and training evaluation
- ☐ Community building and platforms for the exchange of lessons learned and best practices (face-to-face practical workshops, virtual meetings, info sessions, etc.)

Slide 12

ST0 I added this slide to explain why we are combining the two meetings. Please feel free to add other points.

Teltscher, Susan, 2025-05-30T16:24:47.568

EIO 0 Have added "Programme performance indicators"

IUGA, Emil-Eugen, 2025-06-02T12:40:19.964

Objectives of the meetings

1

Strengthen both ATC and DTC communities.

2

Discuss the implementation of each programme: operations of the Centres, evaluation and impact assessment, collaborations and joint activities.

3

Review progress and achievements made, and explore new ideas/solutions for the Centres to deliver more effective training.

4

Share best practices and learn from each other, including during the joint ATC-DTC sessions.

Design of the meetings

Global DTC Workshop and ATC Annual Meeting 2025: A mix of parallel and joint sessions

DAY 1

Overview of the two programmes

SBO

DTC-ATC networking

DTC-ATC poster gallery

Parallel sessions:
Updates on the programmes, DTC overcoming challenges, ATC training evaluation

DAY 2

Parallel sessions:
DTC models of operations (site visit),
ATC best practices, lessons learned

DTC-ATC poster gallery

Joint DTC-ATC session: Face-to-face
training best practices (group activity)

Parallel sessions:
ATC collaboration, DTCl impact
assessment framework

DAY 3

Parallel sessions:
ITU Academy updates and next
steps, DTCl Operating guidelines
updates, DTC consultations

DTC-ATC poster gallery

Joint DTC-ATC session: Future of
digital skills training (group activity)

Common debrief on the meeting
outcomes and final reflections

Slide 14

- SB0** Maybe this is more applicable to the DTC Workshop - Perhaps it can be revised to reflect the ATC meeting.
Bennouna, Sara, 2025-05-27T11:36:28.273
- RF0 0** I think we can leave this one out.
Fysh, Robyn, 2025-05-27T11:56:47.635
- EIO 1** I'd keep it in for now, we can decide after the first review
IUGA, Emil-Eugen, 2025-05-28T15:28:57.072
- ST0 2** I think I need to say something about the programme/agenda and how we designed it (mix of separate and joint sessions).
Teltscher, Susan, 2025-05-30T16:30:11.200
- SB0 3** This has been added to the items on the visual.
Bennouna, Sara, 2025-06-03T12:32:00.846
- ST0 4** Could you perhaps replace this with a slide showing the structure of the meetings (high-level agenda (no titles) showing joint and separate sessions). We can discuss what I have in mind. Thanks.
Teltscher, Susan, 2025-06-04T06:23:17.621
- SB0 5** [@Teltscher, Susan] Please note that the slide has been revised. Let me know if this reflects what you had in mind, or if other revisions are needed. Thank you.
Bennouna, Sara, 2025-06-05T06:40:15.592
- ST0 6** I created a new slide on this - can you please check if everything is correct? Many thanks.
Teltscher, Susan, 2025-06-06T07:41:48.952
- SB0 7** Thank you Susan. I checked and everything seems good.
Bennouna, Sara, 2025-06-06T09:51:06.616



Q&A



Digital
Transformation
Centres

ITU Academy
TRAINING CENTRES

Global DTC Workshop & ATC Annual Meeting

Thank you!

