



BDT MEMBER COMMUNIQUÉ

Renewed commitment to transforming lives through digital skills at the Global DTC Workshop 2025

12 June 2025, Santo Domingo – Innovative approaches to scale existing capacity development interventions at basic and intermediate levels to increase impact on the ground were explored at the Global Digital Transformation Centre (DTC) Workshop 2025, held in Santo Domingo, the Dominican Republic. The workshop was held in conjunction with the annual meeting of the ITU Academy Training Centres (ATCs).

The DTC Initiative is a global network of 14 national institutions that deliver national digital skills training programmes at basic and intermediate levels. Beneficiaries include vulnerable groups, such as people with disabilities and people living in remote communities.

The DTC Initiative, which was launched by ITU in 2019 in partnership with Cisco, recently reached a milestone 500,000 people trained through the global network of centres.

“The Global Digital Transformation Centre (DTC) Workshop is an important annual event bringing together the DTC community to discuss best practices and implementation strategies, strengthening the global community and ensuring that citizens, especially in underserved communities, benefit from digital skills. The 500,000 people trained milestone is proof of the impactful work that is being done on the ground,” said Dr Cosmas Luckyson Zavazava, Director of ITU’s Telecommunication Development Bureau (BDT). “I thank the Dominican Republic for hosting the Global DTC Workshop 2025 and annual meeting of the ITU Academy Training Centres (ATCs).”

Hosted by the Community Technology Centres (Centros Tecnológicos Comunitarios (CTC)) in collaboration with the Dominican Institute of Telecommunications (INDOTEL), DTC focal points shared their approaches to community outreach with each other. Through networking opportunities and small group discussions, along with deep-dive consultation sessions, participants deepened their knowledge and renewed their commitment to digital transformation.

“Being part of this Global Workshop of the Digital Transformation Centers represents an honour and an invaluable opportunity for the Community Technology Centers (CTCs) and for the Dominican Republic,” said Isidro Torres, Director General of the CTC. “At the CTCs, we are convinced that the knowledge acquired in these training and collaboration spaces will positively impact thousands of young Dominicans, especially those in vulnerable situations. We are proud to know that the ITU representatives decided to hold this event in our country, motivated by the tangible results that the CTCs have demonstrated in their communities: bringing technology, education, and inclusion to every corner where we operate. This recognition reinforces our commitment to continue disseminating knowledge and strengthening digital skills as a tool for social transformation and human development.”

During a site visit to the local CTC training centre “La Nueva Barquita”, participants of the Global DTC Workshop learned about the activities, organisation, logistics, mobilisation of participants, role of instructors, and methodologies of the Dominican Republic DTC.

Guido Gómez Mazara, President of the Board of Directors of INDOTEL, highlighted the country's commitment to closing the digital divide and emphasised the importance of the country's leadership and vision in digital inclusion and technological development. “With this meeting, the Dominican Republic positions itself as a regional leader in digital inclusion and technological training, strengthening its national and international strategy in the areas of telecommunications and human development.”

Speaking at the Global DTC Workshop 2025 opening ceremony, Alfie Hamid, Head of Global Strategic Partnerships, Cisco, said: “As technology evolves, we are equally committed to nurturing the workforce that will drive it. We believe the future must be human-centred to ensure that talent is not just ready to adapt, but empowered to lead, innovate, and fully participate in this new era of opportunity. We are committed to working alongside you by providing the best digital skills curriculum, tools, and insights you need to prepare your communities for the future.”

For the first time, the workshop was held in conjunction with the annual meeting of the ITU Academy Training Centres – another ITU flagship capacity development programme. Together, DTC and ATC participants exchanged experiences, shared lessons learned and discussed common issues and challenges.

Resources and background information:

- [ITU Flickr: Global DTC Workshop 2025 and annual meeting of the ITU Academy Training Centres](#)
- [Global DTC Workshop 2025](#)
- [Annual meeting of the ITU Academy Training Centres](#)
- For more information on the DTC Initiative, please [click here](#).

About the International Telecommunication Union (ITU)

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