



**UNIVERSIDAD
NACIONAL DE INGENIERÍA**
**INSTITUTO NACIONAL DE INVESTIGACIÓN
Y CAPACITACIÓN DE TELECOMUNICACIONES**

www.inictel-uni.edu.pe



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Priority area: **Cybersecurity**

Important issues:

- Course definition
- Establishing the number of hours
- Develop materials
- Disseminate the courses



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Best practice in training needs analysis

- In process of implementing ISO 21001.
- The Executive Director of INICTEL-UNI has identified cybersecurity as a priority for the institution in the short, medium and long term.
- Provide remote assistance to participants.
- Offer live tutoring by teachers.



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New trends in online training

- Using offline content; where the learner pays a kind of membership fee and accesses a pool of courses.



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What are the advantages of using external experts to deliver your courses?
External experts provide flexibility in planning specialised courses, as CoE experts are not always available. In addition, having external experts opens up perspectives on the topic, with experiences from other institutions or companies.



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What are the challenges?

As the world is now global the search of experts involves Internet and social media which provides huge data, so one challenge is to identify a small number of probable experts to contact and begin interaction.

The second challenge is to make one of them interested in a particular course on INICTEL-UNI's contract conditions.

The last challenge is to balance, in relation to what one expert provides on a specific topic, with what another expert provides on the same topic, even if at different times and in different contexts..



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Share the step-by-step process you use to recruit external experts.

- Contact CoE's experts and find out if they can deliver all or part of the course.
- Identify national experts on the topics needed.
- Search of international experts using Internet and social media.
- Contact the selected experts and make them know INICTEL-UNI's contract conditions.
- Finally, establish the terms of the agreement/contract with the selected expert.

To select the expert, the curriculum vitae is evaluated and a master class is held.



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What do you do to maintain a relationship with the experts for future work?

INICTEL-UNI provides a certificate to all trainers and lecturers if requested.

Also, our CoE maintains contact with the experts sending information of future activities and replying any request received.



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¡GRACIAS!



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