



**Digital
Transformation
Centres**



**Digital Transformation Centres (DTC) Initiative
Annual virtual meeting**

**Thursday 30 October 2025,
11:30 – 13:30 CET**

PROVISIONAL AGENDA

Time	Items
11:30 – 11:40 (10 minutes)	Welcome and objectives • Ms Susan Teltscher, Head, Capacity and Digital Skills Development Division, ITU • Mr Alfie Hamid, Head, Global Strategic Partnerships, Cisco NetAcad Group photo
11:40 – 12:00 (20 minutes)	Agenda item 1 - Updates from the Initiative • Update on the DTC Initiative implementation and support (7 minutes) - Ms Robyn Fysh, Senior Project Manager, ITU • Update on Cisco programmes - Mr Alejandro Pérez Conesa, Technical Program Manager, Cisco NetAcad Q&A (5 minutes)
12:00 – 12:05 (5 minutes)	Interactive activity (Mentimeter) An interactive activity to allow DTCs to share updates and highlights from the work and activities undertaken since the Global DTC Workshop.
12:05 – 12:50 (45 minutes)	Agenda item 2 – Learning from experience: strengthening DTC impact assessments This session aims to advance the uptake of the DTCl impact assessment methodology and tools, which were developed by ITU and presented to the DTCs. It will focus on the implementation, adoption, and/or adaptation of the framework by the DTCs. The session will consist of a brief update from ITU to share the progress following the pilot in Uganda, followed by a group discussion facilitated by the three DTCs who have recently started to apply the impact assessment methodology by collecting baseline data.

	Presentation on the DTCI impact assessment: Update on design and rollout (5 minutes) • Mr Alex-Kojo Boahoma, Capacity and Digital Skills Development Officer, ITU Group discussion facilitated by DTCs (20 minutes) During this discussion, three DTCs will share their experience and lessons learned following the start or completion of the baseline data collection phase, as part of the DTCI impact assessment framework. This exercise will also provide a platform for DTCs to engage with each other, ask questions, and share additional recommendations or solutions to overcome existing challenges. Reporting back (15 minutes) • What have you learned about how the DTC rolled out the baseline data collection? • What particularly worked well? - What needs improvement? • Do you intend to conduct an assessment for your DTC, and what support will you need? Recap and wrap-up (5 minutes)
12:50 – 13:15 (25 minutes)	Agenda item 3 – DTCI tools This session will serve as an opportunity for DTCs to provide feedback on the tools that were developed and/or updated by the ITU team, namely the planning and reporting template, and the sample promotional cards. These tools aim to enhance the effectiveness and efficiency of the monitoring under the Initiative, as well as to increase the visibility of DTC activities at national and global levels. • Feedback on the planning and reporting template (12 minutes) - Mr Alex-Kojo Boahoma, Capacity and Digital Skills Development Officer, ITU • Feedback on the communication and promotion of DTC activities by DTCs (12 minutes) - Ms Sara Bennouna, Junior Digital Skills Officer, ITU
13:15 – 13:25 (10 minutes)	Next steps and closing • Ms Susan Teltscher, Head, Capacity and Digital Skills Development Division, ITU • Mr Alfie Hamid, Head of Global Strategic Partnerships, Cisco NetAcad