



**ITU Centres of Excellence Network for Europe**

**Institute for Security and Safety (ISS) at the Brandenburg University of Applied Sciences**

**Online Self-Paced Training Course on**

**CYBER INCIDENT RESPONSE**

**July 1 – December 31, 2019**

**COURSE OUTLINE**

**COURSE DESCRIPTION**

Title	Cyber Incident Response
Objectives	Upon the successful completion of this course, students will be able to define and describe main steps taken in Cyber Incident Response, understand main roles and responsibilities in response process and how they could be implemented in organization's Cyber Security Plan.
Dates	July 1 – December 31, 2019
Duration	July 1 – December 31, 2019
Registration deadline	There are no deadlines for course registration. The course could be taken any time within indicated timeframe. An enrollment is happening continuously.
Training fees	USD 250
Course code	19OS24332EUR-E

**LEARNING OUTCOMES**

As a result of the course, participants will know:

- why Cyber Incident Response is important;
- what could be consequences of poor handled Incidents;
- how to prepare Cyber Incident Response Plan;
- what are main phases of Incident Response Process.

As a result of the course, participants will understand:

- how are roles and responsibilities spreading in Cyber Incident Response Process;
- what are main techniques and best practices using during each of Cyber Incident Response phase.

## TARGET POPULATION

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The course will be necessary for all employees and managers within organization with any information security role to understand how Incident Response works and what should be their own responsibilities as well as how communicate with other parties of Incident Response process.

Regulator and national authorities should also attend this course to be able react on Incidents, which are outside of licensee responsibilities, such as APT.

## EVALUATION

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Evaluation of participant success will happen through the series of multiple choice quizzes. Weights will be distributed as following next:

- 30% of total grade will be the average grade for all interim quizzes;
- 70% of total grade will be the final quiz grade.

## METHODOLOGY

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The course is self-paced online course with lecturing materials accompanied with different media. Each page of the course includes link to external sources of information, which could be used to get deeper knowledge of some particular topics.

Each course module has a self-assessment quiz.

## COURSE COORDINATION

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<b>Course coordinator:</b> Name: Dmytro Cherkashyn Email address: d.cherkashyn@uniss.org	<b>ITU coordinator:</b> Name: Jaroslaw Ponder Email address: Jaroslaw.ponder@itu.int
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## REGISTRATION AND PAYMENT

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### ITU Academy portal account

Registration and payment should be made online at the ITU Academy portal.

To be able to register for the course you **MUST** first create an account in the ITU Academy portal at the following address:

<https://academy.itu.int/index.php/user/register>.

### Course registration

When you have an existing account or created a new account, you can register for the course online at the following link: <https://academy.itu.int/index.php/training-courses/full-catalogue/cyber-incident-response>

You can also register by finding your desired course in our training catalogue <https://academy.itu.int/index.php/training-courses/full-catalogue>.

### Payment

#### 1. On-line payment

A training fee of USD 250 per participant is applied for this training. Payment should be made via the online system using the link mentioned above for training registration at <https://academy.itu.int/index.php/training-courses/full-catalogue/cyber-incident-response>

## 2. Payment by bank transfer

Where it is not possible to make payment via the online system, select the option for offline payment to generate an invoice using the same link as above. Download the invoice to make a bank transfer to the ITU bank account shown below. Then send the proof of payment/copy of bank transfer slip and the invoice copy to [Hcbmail@itu.int](mailto:Hcbmail@itu.int) and copy the course coordinator. **All bank transaction fees must be borne by the payer.**

**Failure to submit the above documents may result in the applicant not being registered for the training.**

## 3. Group payment

Should you wish to pay for more than one participant using bank transfer and need one invoice for all of them, create an account as **Institutional Contact**. **Institutional Contacts** are users that represent an organization. Any student can request to be an institutional contact or to belong to any existing organization.

To do this, head to your profile page by clicking on the “**My account**” button in the user menu. At the bottom of this page you should see two buttons:

- a. If you want to **become an institutional contact**, click on the “**Apply to be an Institutional Contact**” button. This will redirect you to a small form that will ask for the organization name. After you fill the name of the organization you want to represent, click on “**continue**” and a request will be created. An ITU Academy manager will manually review this request and accept or deny it accordingly.

If you want to **belong to an existing organization**, click on the “**Request to belong to an Institutional Contact**” button. This will redirect you to a small form that will ask you to select the organization you want to join from an organization list. After you select the correct organization, click on “**continue**”, a request will then be created. The Institutional Contact that represents that organization will manually accept or deny your request to join the organization.

### ITU BANK ACCOUNT DETAILS:

Name and Address of Bank:	UBS Switzerland AG Case postale 2600 CH 1211 Geneva 2 Switzerland
Beneficiary:	Union Internationale des Télécommunications
Account number:	240-C8108252.2 (USD)
Swift:	UBSWCHZH80A
IBAN	CH54 0024 0240 C810 8252 2
Amount:	USD 250
Payment Reference:	CoE-EUR 24332- P.40595.1.07

## 4. Other method of payment

If due to national regulations, there are restrictions that do not allow for payment to be made using options 1 & 2 above, please contact the ITU coordinator for further assistance.