**Telecommunication
Development Bureau (BDT)**

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Administrations of ITU Member States,
Regulators, ITU-D Sector Members and
Academia members in Europe

Subject: **ITU Centres of Excellence online training course on Legal and Regulatory Barriers to the
Introduction of Cloud Services in the EU, 20-27 May 2019**

Dear Sir/Madam,

I am pleased to invite your organization to participate in the online training course on **"Legal and
Regulatory Barriers to the Introduction of Cloud Services in the EU"** to be conducted **from 20 to 27 May
2019**. This course is organized jointly by the International Telecommunication Union and the National
Institute of Telecommunications of Poland as part of the Wireless & Fixed Broadband programme under the
auspices of the ITU Centres of Excellence for Europe. The training will be delivered in English through the
ITU Academy platform.

This online training course aims to discuss, from a practical point of view, the legal and regulatory barriers
to the development of cloud services. During the workshop, the existing sources of law will be outlined and
discussed from a national and international perspective in the context of various, differentiating cloud
definitions, cloud service models and different subject matter of such services. In addition, regulations, such
as the General Data Protection Regulation and its impact on the cloud regulatory framework, will be
addressed. Training will also encompass the practical and legal issues related to cloud standardization and
the extent to which standardization may support, from a practical perspective, the legal framework related
to the cloud environment. It will also cover issues related to service procurement, including the contents of
cloud contracts, Service Level contracts and the enforcement of such contracts. The risks related to the
cloud contracts from the perspective of cloud vendors, including state and local government vendors and
private vendors, cloud service providers and brokers as well as auditors, will be addressed. The training will
also include legal and practical issues involved in auditing cloud services, as well as issues related to legal
and regulatory barriers related to the internet (cloud) access services.

Detailed information on this training course is described in the course outline which can be downloaded
from the ITU Academy Portal at the following link http://academy.itu.int/.

The course is targeted at members of IT teams, sales and legal departments considering the procurement of
cloud solutions, regulators, (in house) lawyers and anyone interested in cloud services.

Registration should be made online at the aforementioned link no later than **20 May 2019**. Payment details
are specified in the training course outline.

Mr. Jaroslaw Ponder, Head of the ITU Office for Europe, is at your full disposal should you require any additional information.

We look forward to your active participation in this training course.

Yours faithfully,

[Original signed]

Doreen Bogdan-Martin
Director