



International Telecommunication Union (ITU)
Arab Regional Office (ARO)

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Cairo, 23 July 2019

- Arab Administrations of ITU Member States,
- Arab Regulators
- ITU-D Sector Members and Associates
- Academia Institutions
- Regional and International Organizations concerned
- Regional chairs and vice chairs of the Advisory Groups (TSAG, TDAG, RAG) and Study Groups

**Subject: ITU Centers of Excellence Face-to-Face training course on “Cloud Computing”
Khartoum-Sudan, 17-19 September 2019**

Dear Sir/Madam,

I am pleased to invite your organization to participate in the face-to-face training course on “**Cloud Computing**” to be conducted in Khartoum - Sudan, 17-19 September 2019. This course is organized jointly by the International Telecommunication Union and Sudatel Telecommunications Academy (SUDACAD) as part of the ICT Applications Programme under the auspices of the ITU Centers of Excellence for the Arab region.

The training will be delivered in English & Arabic.

The objective of this training is to discuss the concepts of cloud computing (the pros and cons), Cloud Computing services and its models, the structure of the infrastructure of cloud computing and the security of cloud computing. In addition, the training will enable participants to understand cloud computing technologies such as Micro-Services and Configuration Management and their impact on business, IT and data management, to be aware of the current and new trends and challenges in cloud computing and to have up to date hands-on experience in cloud technologies.

This training targets ICT infrastructure professionals in the Ministries of Communications and Information Technology (ICT), ICT regulators, ICT centers, operators and providers of ICT services.

Detailed information on this training course is described in the course outline, which can be downloaded from the ITU Academy Portal at the following link ([click here](#)).

Registration should be made online at the aforementioned link no later than **10 September 2019**. Payment details are specified in the training course outline.

Should you require any further information, Eng. Mustafa Al Mahdi, Programme Administrator of ITU-Arab Regional Office, email: (mustafa-ahmed.al-mahdi@itu.int) and Eng. Mustafa Agab Seido, Planning & Development Senior Manager, SUDACAD, email: (agab@sudatel.sd) are at your full disposal.

Looking forward to your active participation in this training course.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'E. A. H.', with a long horizontal stroke extending to the right.

Ebrahim Al Haddad
Regional Director