



International Telecommunication Union (ITU)
Arab Regional Office (ARO)

Ref.: 018744

Cairo, 23 July 2019

- Arab Administrations of ITU Member States,
- Arab Regulators
- ITU-D Sector Members and Associates
- Academia Institutions
- Regional and International Organizations concerned
- Regional chairs and vice chairs of the Advisory Groups (TSAG, TDAG, RAG) and Study Groups

Subject: ITU Centers of Excellence Face-to-Face training course on “Cybercrime Management: A Proactive Approach”
Tunis-Tunisia, 16 – 20 September 2019

Dear Sir/Madam,

I am pleased to invite your organization to participate in the face-to-face training course on **“Cybercrime Management: A Proactive Approach”** to be conducted in Tunis-Tunisia, 16 - 20 September 2019. This course is organized jointly by the International Telecommunication Union and the Smart Tunisian Technoparks (S2T) of Tunisia as part of the cybersecurity Programme under the auspices of the ITU Centers of Excellence for the Arab region.

The training will be delivered in English, French & Arabic.

This training course aims to build knowledge in the current methods and technologies used across cybercrime and provide the participants with extensive insights and practices about Cybercrime Management: a proactive approach.

The training course will cover the following topics:

- ✓ Present and discuss the cybercrime statistics and case studies;
- ✓ Explain the cybercrime prevention and detection;
- ✓ Describe in detail the cybercrimes processes, policies and procedures;
- ✓ Provide a detailed understanding of the cybercrime governance activities;
- ✓ Explain the investigation process and basics of a digital investigation mission;
- ✓ Provide support and guidance in the identification and handling of the electronic evidences.

This course is designed for managers responsible for teams of cybercrime investigators, ICTs professionals with an interest in cyber-security and cyber-criminality. Other institutions and individuals who are interested in building their capacity in the field of cyber security and cybercrime are also welcome to participate in this training program.

Detailed information on this training course is described in the course outline, which can be downloaded from the ITU Academy Portal at the following link ([click here](#)).

Registration should be made online at the aforementioned link no later than **6 September 2019**. Payment details are specified in the training course outline.

Should you require any further information, Eng. Mustafa Al Mahdi, Programme Administrator of ITU-Arab Regional Office, email: (mustafa-ahmed.al-mahdi@itu.int) and Mrs. Houda Jarraya, Focal point (S2T), email: (houda.jarraya@s2t.tn; houda.jarraya@gmail.com) are at your full disposal.

Looking forward to your active participation in this training course.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'E. A. H.', with a stylized flourish at the end.

Ebrahim Al Haddad
Regional Director