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1. [GovStack Workflow Building Block](#)

- Registration: OPENED, 01 Jan 2026 - 31 Dec 2026
- Dates: 03 Nov 2025 -
- Training type: Online self-paced
- Location: Global or multi-regional
- Languages: English
- Event email contact: ayush.shukla@itu.int
- Price: \$0.00

This self-paced course offers a comprehensive introduction to the Workflow Building Block, designed for individuals engaged in advancing digital transformation and enhancing efficiency in government services. Focused on the principles of process automation, service integration, and information flow management, the course highlights the critical role of workflow mechanisms in enabling streamlined, citizen-centric digital services within digital public infrastructure (DPI).

2. [Ecosystem initiative development 201](#)

- Registration: OPENED, 11 Nov 2025 - 31 Dec 2026
- Dates: 19 Jan 2026 - 31 Dec 2026
- Training type: Online self-paced
- Location: Global or multi-regional
- Languages: English
- Event email contact: innovation@itu.int
- Price: \$0.00

This training course is by invitation only.

3. [Strategic foresight 201](#)

- Registration: OPENED, 05 Feb 2026 - 15 Dec 2026

- Dates: 04 Feb 2026 - 31 Dec 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: innovation@itu.int
- Price: \$0.00

This training course is by invitation only.

[4. Key aspects and governance of Internet of Things, Big Data and Artificial Intelligence](#)

- Registration: OPENED, 27 Oct 2025 - 21 Jun 2026
- Dates: 22 Jun 2026 - 29 Jun 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: s.laskowski@il-pib.pl
- Price: \$150.00

This course focuses on technical, business and regulatory aspects of Internet of Things (IoT), Big Data and Artificial Intelligence (AI). It covers Internet technologies for IoT, then IoT standards, architectures and interoperability, as well as IoT policies and regulations, including IoT security and privacy issues. The course includes IoT services in 4G and 5G mobile systems, including massive IoT and critical IoT use cases. The IoT generates large amounts of data that cannot be processed by traditional techniques, and such data is referred to as Big Data.

[5. Africa–Europe Broadband Mapping Policy Training Workshop \(EACO\)](#)

- Registration: OPENED, 16 Jun 2026 - 01 Jul 2026
- Dates: 30 Jun 2026 - 02 Jul 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: danajon.kamason@itu.int
- Price: \$0.00

The aim of this training is to strengthen the policy, legal, and regulatory capacities of national authorities responsible for broadband mapping governance and data-driven connectivity planning. Participants will include representatives from Kenya, Ethiopia, Uganda, Burundi, and EACO in its capacity as the regional NRA.

6. [Building the digital economy: pathways in healthcare and government](#)

- Registration: OPENED, 04 Jan 2026 - 01 Jul 2026
- Dates: 06 Jul 2026 - 19 Jul 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: wangying@caict.ac.cn
- Price: \$0.00

7. [Climate change and the mobile industry](#)

- Registration: OPENED, 13 May 2026 - 15 Jul 2026
- Dates: 16 Jul 2026 - 17 Jul 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: ituacademy@itu.int
- Price: \$0.00

This course aims to inform telecommunications policymakers and regulators, particularly those in emerging and developing markets, about the multifaceted relationship between mobile technologies and climate change. It also discusses how the mobile industry is reducing its own impacts on climate change while also enabling climate action in other sectors. Furthermore, it details how policymakers can facilitate climate action across the mobile ecosystem and beyond.

8. [Low earth orbit communication satellites and applications in digital economy era](#)

- Registration: OPENED, 20 Nov 2025 - 10 Jul 2026
- Dates: 20 Jul 2026 - 31 Jul 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: pougwoke@dbi.edu.ng
- Price: \$150.00

This comprehensive training program equips participants with in-depth knowledge of Low Earth Orbit (LEO) communication satellites and their diverse applications in the digital economy.

9. [Radio signals and health](#)

- Registration: OPENED, 13 May 2026 - 21 Jul 2026

- Dates: 22 Jul 2026 - 23 Jul 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: dgotierrez-torres@gsma.com
- Price: \$0.00

The effect of radio transmissions on health has been studied extensively, leading to international standards for network antennas and exposure limits for workers and the public. Despite the ever-growing body of scientific knowledge, many people continue to be concerned about electromagnetic fields (EMFs) and their impact on health. This course looks at the state of the science, standards for mobile technologies, regulatory compliance and public awareness and education.

10. [Enterprise GIS and Data Management for Broadband Mapping](#)

- Registration: OPENED, 04 Mar 2026 - 01 Jul 2026
- Dates: 27 Jul 2026 - 31 Jul 2026
- Training type: Face to Face
- Location: Africa
- Languages: English
- Event email contact: danajon.kamason@itu.int
- Price: \$0.00

This intermediate-level course strengthens technical competencies required to deploy, manage, and maintain enterprise GIS environments supporting national broadband mapping systems under the Africa-BB-Maps initiative.

Building on the foundational knowledge acquired in the Basic training, this course focuses on multiuser geodatabase configuration, structured data governance, enterprise workflows, and advanced editing within ArcGIS Pro.

11. [Accelerating digital public infrastructure with safeguards](#)

- Registration: OPENED, 18 May 2026 - 28 Jun 2026
- Dates: 28 Jul 2026 - 25 Aug 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: ituacademy@itu.int
- Price: \$0.00

Digital Public Infrastructure (DPI) is emerging as a leading approach for national digital transformation, built on reusable components, interoperable standards, and open architectures that prevent vendor lock-in.

This course equips government implementers and digital practitioners with a "Safeguards-by-Design" framework to build resilient, trust-based systems. Participants will develop the technical, legal, and institutional capabilities required to deploy inclusive Digital ID and secure Data Exchange systems at scale.

12. [Gestión del espectro: bases legales y marco regulatorio](#)

- Registration: OPENED, 24 Mar 2026 - 24 Jun 2026
- Dates: 03 Aug 2026 - 14 Aug 2026
- Training type: Face to Face
- Location: Global or multi-regional
- Languages: Spanish
- Event email contact: ipretel@inictel-uni.edu.pe
- Price: \$0.00

El módulo aborda tres elementos cruciales en la gestión del espectro radioeléctrico (RE): la UIT (Unión Internacional de Telecomunicaciones), la CITELE (Comisión Interamericana de Telecomunicaciones) y las CRM (Conferencias Regionales de Radiocomunicaciones). Se analiza un marco de referencia que ofrece una visión global de las radiocomunicaciones y las tendencias en el uso de las bandas del espectro RE, especialmente en relación con las nuevas tecnologías de banda ancha.

13. [5G-Advanced mobile broadband and future services](#)

- Registration: OPENED, 27 Oct 2025 - 16 Aug 2026
- Dates: 17 Aug 2026 - 24 Aug 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: s.laskowski@il-pib.pl
- Price: \$150.00

This course will focus on 5G-Advanced Mobile Broadband and Future Services, including technologies, regulation and business aspects. It will cover mobile broadband evolution, from IMT-Advanced (4G) to IMT-2020 (5G) and IMT-2030 (6G).

14. [SMTP - Spectrum management for HF systems, science, maritime and amateur services](#)

- Registration: OPENED, 09 Nov 2025 - 27 Jul 2026

- Dates: 17 Aug 2026 - 11 Sep 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: Jmwakijele@afralti.org
- Price: \$300.00

This training covers the entire radio spectrum ecosystem, with a focus on the use of the high frequency (HF) band. It also introduces international best practices in radio communication. By completing it, learners will gain the skills to plan spectrum use and assign frequencies effectively within their organizations. They will learn how to ensure interference-free communication in the field and how to use allocated spectrum in a sustainable and efficient way that benefits all stakeholders.

[15. Mastering AI interaction: prompt engineering for telecommunications governance and policy](#)

- Registration: OPENED, 09 Dec 2025 - 02 Aug 2026
- Dates: 17 Aug 2026 - 04 Sep 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: danielnunes@inatel.br
- Price: \$190.00

This course is designed for government officers, regulators, and policymakers operating within the telecommunications ecosystem. In a landscape where Generative Artificial Intelligence is redefining industries, this training empowers participants to leverage prompt engineering as a powerful tool to enhance efficiency, analytical depth, and agility in decision-making.

[16. Enterprise GIS and Data Management for Broadband Mapping](#)

- Registration: OPENED, 04 Mar 2026 - 01 Aug 2026
- Dates: 24 Aug 2026 - 28 Aug 2026
- Training type: Face to Face
- Location: Africa
- Languages: English
- Event email contact: danajon.kamason@itu.int
- Price: \$0.00

This intermediate-level course strengthens technical competencies required to deploy, manage, and maintain enterprise GIS environments supporting national broadband mapping systems under the Africa-BB-Maps initiative.

Building on the foundational knowledge acquired in the Basic training, this course focuses on multiuser geodatabase configuration, structured data governance, enterprise workflows, and advanced editing within ArcGIS Pro.

[17. Políticas y regulación en telecomunicaciones: adaptación a nuevas tendencias globales](#)

- Registration: OPENED, 11 Nov 2025 - 12 Aug 2026
- Dates: 31 Aug 2026 - 02 Oct 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: Spanish
- Event email contact: ipretel@inictel-uni.edu.pe
- Price: \$0.00

[18. Réglementation numérique pour les technologies transformatrices en Afrique](#)

- Registration: OPENED, 17 Jun 2026 - 31 Jul 2026
- Dates: 01 Sep 2026 - 02 Oct 2026
- Training type: Blended
- Location: Africa
- Languages: French
- Event email contact: emmanuel.niyikora@itu.int
- Price: \$0.00

La transformation numérique de l'Afrique s'accélère rapidement, portée par l'expansion de la connectivité, des infrastructures publiques numériques, le déploiement de l'intelligence artificielle (IA), des services basés sur les données et les technologies émergentes. Cette évolution oblige les autorités de régulation à passer d'une régulation traditionnelle des télécommunications à des cadres de gouvernance numérique collaborative, fondée sur des preuves et orientée vers l'innovation.

[19. CSIRT/SOC establishment and modernisation](#)

- Registration: OPENED, 10 Dec 2025 - 25 Aug 2026
- Dates: 02 Sep 2026 - 03 Sep 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: zn@nrdds.lt
- Price: \$0.00

The CSIRT/SOC Establishment and Modernisation course is training program specifically designed to help organisations to establish an effective CSIRT/SOC team. The course provides a detailed guidance on the CSIRT/SOC team mandate and covers all the key elements required for its successful establishment.

20. [School Connectivity Models: Financing, Delivery and Sustainability](#)

- Registration: OPENED, 17 Jun 2026 - 13 Aug 2026
- Dates: 02 Sep 2026 - 30 Sep 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: alex.hogback@itu.int
- Price: \$0.00

21. [Wholesale bitstream services over fiber networks \(FTTH/NGA\)](#)

- Registration: OPENED, 19 Jun 2026 - 30 Jun 2026
- Dates: 03 Sep 2026 - 04 Sep 2026
- Training type: Face to Face
- Location: Europe
- Languages: English
- Event email contact: s.laskowski@il-pib.pl
- Price: \$600.00

This course provides a comprehensive and regulator-focused content on wholesale bitstream services over fiber networks (FTTH/NGA), including technical, regulatory and business/economic aspects.

22. [Last mile school connectivity planning](#)

- Registration: OPENED, 20 Mar 2026 - 28 Jun 2026
- Dates: 07 Sep 2026 - 11 Sep 2026
- Training type: Face to Face
- Location: Global or multi-regional
- Languages: English
- Event email contact: alex.hogback@itu.int
- Price: \$0.00

23. [Public policy analysis for digital transformation](#)

- Registration: OPENED, 02 Jun 2026 - 01 Sep 2026
- Dates: 14 Sep 2026 - 21 Oct 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: cdo.atc@merit.unu.edu
- Price: \$150.00

There is growing recognition that relevant, evidence-based digital policy making is key to achieving significant and sustainable change and fulfillment of the Sustainable Development Goals. In this course, you will be introduced to the fundamentals of public policy analysis tools used commonly throughout the world.

24. [Future fixed and mobile broadband Internet, Cloud Computing and IoT/AI](#)

- Registration: OPENED, 27 Oct 2025 - 20 Sep 2026
- Dates: 21 Sep 2026 - 28 Sep 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: s.laskowski@il-pib.pl
- Price: \$150.00

This course focuses on future fixed and mobile broadband Internet, cloud computing and IoT/AI, including technical, business and regulatory aspects. It covers Internet technologies (IPv6, QUIC, DNS, QoS, cybersecurity), future fixed-terrestrial and satellite broadband including gigabit metallic, cable, and optical broadband (FTTH/FTTR, 50G-PON), submarine cable, satellite broadband, as well as transport networks (ITU's OTN, SD-WAN, Carrier Ethernet).

25. [Smart cities telecom infrastructure](#)

- Registration: OPENED, 14 Oct 2025 - 31 Aug 2026
- Dates: 21 Sep 2026 - 24 Sep 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: EG-ATRC@tra.gov.eg
- Price: \$0.00

This course introduces participants to the foundations of smart cities including their definition, reference architectures, governance, and strategic frameworks. It focuses on strategies, policies, and successful examples to inspire innovative city planning and organization. In particular, it: (i) describes the connectivity infrastructure required for smart cities including fiber optics and wireless technologies, (ii) introduces smart systems and solutions, and (iii) explores business and governance

models ensuring sustainable implementation and operation.

26. [Evidence-based digital policies to achieve universal and meaningful connectivity](#)

- Registration: OPENED, 02 Mar 2026 - 06 Jul 2026
- Dates: 28 Sep 2026 - 02 Oct 2026
- Training type: Face to Face
- Location: Global or multi-regional
- Languages: English
- Event email contact: ituacademy@itu.int
- Price: \$0.00

This training aims to strengthen technical capabilities on evidence-based digital policies to achieve Universal and Meaningful Connectivity. Participants will learn to interpret and use ICT statistics and other types of evidence (geospatial sources, policy assessments) for designing, monitoring and evaluating evidence-based digital policies. Through lectures, interactive and hands-on sessions, they will engage with experts generating and applying evidence-based insights to inform and communicate relevant issues for digital development policies.

27. [SMTP - Spectrum management for aeronautical and radio determination services and military systems](#)

- Registration: OPENED, 18 Nov 2025 - 14 Sep 2026
- Dates: 05 Oct 2026 - 30 Oct 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: Jmwakijele@afralti.org
- Price: \$300.00

This training offers a complete overview of spectrum management for aeronautical and radiodetermination services in both commercial and military domains. Participants will study aeronautical systems, spectrum regulations, and practical skills needed for effective spectrum management.

28. [Causes and consequences of the digital divide](#)

- Registration: OPENED, 26 Jan 2026 - 13 Sep 2026
- Dates: 05 Oct 2026 - 16 Nov 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: cdo@merit.unu.edu
- Price: \$0.00

Digital technology is becoming important in addressing sustainable development challenges. This course introduces participants to the challenges of digital inclusion, the consequences of digital divides, and the opportunities towards inclusive and equitable digital transformation.

29. [Fiber optics infrastructure and project management](#)

- Registration: OPENED, 20 Nov 2025 - 21 Sep 2026
- Dates: 05 Oct 2026 - 16 Oct 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: pougwoke@dbi.edu.ng
- Price: \$150.00

30. [5G for policymakers and government officials](#)

- Registration: OPENED, 20 Nov 2025 - 21 Sep 2026
- Dates: 05 Oct 2026 - 23 Oct 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: danielnunes@inatel.br
- Price: \$170.00

This course provides a comprehensive overview of 5G technology, its global regulation and applications. Participants will learn about the evolution and key components of 5G, its applications in sectors such as healthcare and transportation, and the regulatory landscape in different regions. The course also covers security and privacy issues, as well as the economic and social impacts of 5G. Case studies will be presented and best practices for effective 5G deployment will be discussed, preparing participants to influence the development of this technology.

31. [AI governance in practice: developing secure and innovative frameworks](#)

- Registration: OPENED, 23 Feb 2026 - 15 Jul 2026
- Dates: 05 Oct 2026 - 09 Oct 2026
- Training type: Face to Face
- Location: Global or multi-regional
- Languages: English
- Event email contact: Ituacademy@itu.int
- Price: \$0.00

This blended training course is designed for policymakers, regulators, civil society leaders, and professionals globally seeking to enhance their skills in AI governance. It provides a comprehensive

introduction to AI concepts, ethics, cybersecurity, and global legal frameworks.

32. Mise en place d'une équipe de réponse à incident de sécurité informatique (CSIRT)

- Registration: OPENED, 18 Nov 2025 - 21 Sep 2026
- Dates: 07 Oct 2026 - 10 Oct 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: French
- Event email contact: mlobin@cert.govmu.org
- Price: \$0.00

Ce cours vise à fournir aux participants les connaissances et compétences nécessaires pour concevoir, déployer et opérer une équipe de réponse à incident de sécurité informatique (de l'anglais : Computer Security Incident Response Team - CSIRT). À travers des présentations théoriques, des exercices pratiques et des études de cas, les apprenants découvriront les étapes clés de la mise en place d'un CSIRT, ses missions, son cadre organisationnel et juridique, ainsi que les outils et processus indispensables à une gestion efficace des incidents de sécurité informatique.

33. Emerging technologies for digital future

- Registration: OPENED, 09 Dec 2025 - 10 Oct 2026
- Dates: 12 Oct 2026 - 25 Oct 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: wangying@caict.ac.cn
- Price: \$0.00

Digital technologies are transforming societies and economies worldwide. This course covers the key emerging technologies in the digital future. This course will include 5GAdvanced, Artificial Intelligence, Green Cloud Computing, and resilient connectivity.

34. Advanced multi-global navigation satellite systems: technical foundations and economic applications

- Registration: OPENED, 09 Dec 2025 - 10 Oct 2026
- Dates: 19 Oct 2026 - 30 Oct 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: pougwoke@dbi.edu.ng

- Price: \$150.00

This advanced training course equips participants with in-depth knowledge of how Multi-Global Navigation Satellite Systems (GNSS) Constellation Systems can be leveraged to enhance the robustness, accuracy, and resilience of telecommunication networks in the digital economy era.

35. [AI, cybersecurity and QoS/QoE for future mobile broadband](#)

- Registration: OPENED, 11 Mar 2026 - 19 Oct 2026
- Dates: 22 Oct 2026 - 23 Oct 2026
- Training type: Face to Face
- Location: Global or multi-regional
- Languages: English
- Event email contact: s.laskowski@il-pib.pl
- Price: \$500.00

New technologies, evolving regulatory considerations, and emergent business models are likely to shape how advanced digital services are delivered and managed. This course focuses on technical, business and regulatory aspects of AI, cybersecurity and Quality of Service (QoS) and Quality of Experience (QoE) for future mobile broadband.

36. [Satellite connectivity for schools: technologies, policies, and strategies](#)

- Registration: OPENED, 10 Jun 2026 - 15 Aug 2026
- Dates: 26 Oct 2026 - 30 Oct 2026
- Training type: Face to Face
- Location: Global or multi-regional
- Languages: English
- Event email contact: alex.hogback@itu.int
- Price: \$0.00

This course is designed for policymakers, educational and telecommunications regulators, government officials, and ICT professionals eager to leverage emerging satellite technologies to enhance school connectivity. It focuses on satellite broadband as a core infrastructure solution to bridge the digital divide in education and ensure sustainable internet access for remote and unconnected schools.

37. [Emerging technologies and human rights online](#)

- Registration: OPENED, 26 Jan 2026 - 11 Oct 2026
- Dates: 30 Oct 2026 - 17 Dec 2026
- Training type: Online instructor led

- Location: Global or multi-regional
- Languages: English
- Event email contact: cdo@merit.unu.edu
- Price: \$0.00

38. [Mobile Money for financial inclusion](#)

- Registration: OPENED, 13 May 2026 - 01 Nov 2026
- Dates: 02 Nov 2026 - 03 Nov 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: ituacademy@itu.int
- Price: \$0.00

Mobile money services have become a key enabler for financial inclusion, especially in low- and middle-income countries (LMICs). This has resulted in the growth and increased adoption of mobile money services, with the result that they now support 1.6 billion users in carrying out regular transactions. Despite the benefits of mobile money services, there are still areas that can be improved to increase their impact, especially in the area of policy and regulation.

39. [Effective national and sectoral CSIRT and SOC models](#)

- Registration: OPENED, 09 Mar 2026 - 19 Jul 2026
- Dates: 02 Nov 2026 - 06 Nov 2026
- Training type: Face to Face
- Location: Global or multi-regional
- Languages: English
- Event email contact: ituacademy@itu.int
- Price: \$0.00

This 4.5-day course, organised by the ITU, NRD Cybersecurity and INTIC Mozambique, provides a comprehensive and practical approach to building, modernising, and strengthening national and sectoral Cyber Security Incident Response Teams (CSIRTs) and Security Operations Centers (SOCs). Designed to address today's evolving threat landscape, the programme combines strategic frameworks with hands-on technical training to equip participants with the skills needed to design, implement, and sustain effective cybersecurity operations.

40. [Cyber resilience for critical information infrastructures](#)

- Registration: OPENED, 18 Nov 2025 - 19 Oct 2026
- Dates: 04 Nov 2026 - 07 Nov 2026
- Training type: Online instructor led

- Location: Global or multi-regional
- Languages: English
- Event email contact: mlobin@cert.govmu.org
- Price: \$0.00

This course focuses on enhancing the protection and cyber resilience of Critical Information Infrastructures (CII). These include essential assets, systems, and functions whose disruption or destruction could severely impact a nation's economy, government operations, public health and safety, as well as national defense and security.

[41. Technical, business and regulatory aspects of Artificial Intelligence and Metaverse for future Internet and telecoms](#)

- Registration: OPENED, 27 Oct 2025 - 29 Nov 2026
- Dates: 30 Nov 2026 - 07 Dec 2026
- Training type: Online instructor led
- Location: Global or multi-regional
- Languages: English
- Event email contact: s.laskowski@il-pib.pl
- Price: \$150.00

This course focuses on technical, business and regulatory aspects of Artificial Intelligence (AI) and Metaverse for future Internet and telecoms. It covers fixed and mobile broadband Internet, QoS, and cybersecurity, AI fundamentals for telecom sector including ITU's Machine Learning (ML), Generative AI, federated learning, Explainable AI (XAI) and responsible AI use. The course includes future AI-based clouds and IoT, including AI as a Service (AlaaS), edge AI and edge clouds, and Industrial IoT.



The ITU Academy is the International Telecommunication Union leading platform for capacity development initiatives.

If you would like to inquire more or need assistance with registration, do not hesitate to [contact us](#)