[Information Technology Infrastructure Library Version3 (ITIL V3) for ICT for Arab States](#)

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Registration

Start date of registration

15 Aug 2016

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End date of registration

01 Oct 2016

Event dates

Start date

11 Oct 2016

-

End date

13 Oct 2016

Location

Khartoum
Sudan

Arab States

Training categories

Technologies and Services

Languages

Languages

English

Course facilitator

Event facilitator

Event organizer

Event organizer

SUDACAD

Event email contact

Event mail contact

atifha@sudatel.sd

Price

$300.00

Description

Candidates can expect to gain knowledge and understanding in the following upon successful
Completion of the education and examination components related to this certification.
? Service management as a practice (comprehension)

? The ITIL service lifecycle (comprehension)
? Generic concepts and definitions (awareness)
? Key principles and models (comprehension)
? Selected processes (awareness)
? Selected functions (awareness)
? Selected roles (awareness)
? Technology and architecture (awareness)
? Competence and training (awareness)

Registration and payment information

[Document on registration and payment information (English)](#)

Unless specified otherwise, all ITU Academy training courses are open to all interested professionals, irrespective of their race, ethnicity, age, gender, religion, economic status and other diverse backgrounds. We strongly encourage registrations from female participants, and participants from developing countries. This includes least developed countries, small island developing states and landlocked developing countries.

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