

Registration information

Mobile technology for humanitarian emergencies

Organized by:



GSMA
Capacity
Building

Training details

Modality: Online instructor led

Dates: 22 Sep 2026 - 23 Sep 2026

Training fees: \$0.00

Language: English

Application deadline: 16 Sep 2026

Training code: 26OI500570MUL-E-D

Contact: capacitybuilding@gsma.com

Training description

In recent years, the world has faced more frequent, complex and severe crises, driving a growing demand for humanitarian assistance. At the same time, mobile connectivity has become almost universal. This convergence presents a critical opportunity to harness mobile technology for

humanitarian action.

Today, 3.8 billion active mobile subscribers live in low- and middle-income countries. Among them are more than 400 million people affected by humanitarian crises. For these individuals, digital technology can be life-changing — providing critical support and access to vital services. To unlock its full potential, policymakers and regulators must understand how effective policy and regulatory frameworks can enable mobile technology to support humanitarian efforts.

This course examines the critical roles of policymakers and mobile network operators in disaster response management. Participants will explore how emerging technologies—such as mobile big data, artificial intelligence, and other innovative tools—can be leveraged to enhance humanitarian action. The course also emphasises the importance of developing robust National Emergency Telecommunications (NET) Plans and Early Warning Systems to strengthen disaster prediction and preparedness. It also highlights emerging partnership models and forward-thinking approaches that are transforming the humanitarian landscape.

For more information about the training objectives, target population, entry requirements, methodology, evaluation and content, consult the page [here](#).

How to apply

In order to register for the training, applicants should:

1. Create an ITU Academy account [here](#)
2. Apply for the course [here](#)
3. The selection of participants for the course will be made by the course coordinators, based on the course's entry requirements, selection criteria and available number of seats. If selected, you will receive a notification by email.



The [ITU Academy](#) is the International Telecommunication Union leading platform for capacity development initiatives.

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