

Registration information

Incident response for secure school connectivity

Organized by:

Initiative



Training details

Modality: Online instructor led

Dates: 02 Nov 2026 - 26 Nov 2026

Training fees: \$0.00

Language: English

Application deadline: 12 Oct 2026

Training code: 26OI500564MUL-E-D

Contact: ituacademy@itu.int

Training description

As countries expand school connectivity, they must also strengthen their capacity to prepare for, respond to, and recover from cyber incidents affecting the education sector. This course provides a policy- and decision-focused introduction to the incident response (IR) lifecycle, enabling participants to understand how organizations and governments coordinate their response to cybersecurity incidents in education environments.

Through three realistic scenarios - a school ransomware attack, a student data breach, and a

national-level education system attack - participants will apply incident response principles in collaborative tabletop exercises. These exercises focus on decision-making, stakeholder coordination, communication, and policy implementation rather than technical investigation or digital forensics. Participants are expected to have a basic understanding of information technology and cybersecurity concepts, but no advanced technical skills or prior incident response experience are required.

Throughout the course, participants will develop practical outputs, including an Incident Response Policy, a Breach Notification Guide, and a National Education Incident Response Playbook, all designed for immediate adaptation within their own institutions and national contexts. They will also become familiar with internationally recognized cybersecurity frameworks and baseline security controls, including the NIST Cybersecurity Framework (CSF) 2.0, CIS Critical Security Controls, ISO/IEC 27001, and NIST SP 800-61, and learn how these support organizational preparedness and resilience.

The course is specifically designed for resource-constrained environments and requires no specialist software, laboratory infrastructure, or advanced technical expertise.

For more information about the training objectives, target population, entry requirements, methodology, evaluation and content, consult the page [here](#).

How to apply

In order to register for the training, applicants should:

1. Create an ITU Academy account [here](#)
2. Apply for the course [here](#)
3. The selection of participants for the course will be made by the course coordinators, based on the course's entry requirements, selection criteria and available number of seats. If selected, you will receive a notification by email.



The [ITU Academy](#) is the International Telecommunication Union leading platform for capacity development initiatives.

International Telecommunication Union
Place des Nations, 1211 Geneva 20
Switzerland