ITU Academy
Empowering minds

Registration information

Effective national and sectoral CSIRT and SOC models

Organized by:

Funded by

Global Gateway

NRD Cyber Security

INTIC
Instituto Nacional de Tecnologias de Informação e Comunicação

Training details

Modality: Face to Face

Location: Maputo, Mozambique
Dates: *02 Nov 2026 - 06 Nov 2026*
Training fees: $0.00
Language: English
Application deadline: 07 Aug 2026
Training code: 26WS500484MUL-E-D
Contact: ituacademy@itu.int

Training description

This 4.5-day course, organised by the ITU, NRD Cybersecurity and INTIC Mozambique, provides a comprehensive and practical approach to building, modernising, and strengthening national and sectoral Cyber Security Incident Response Teams (CSIRTs) and Security Operations Centers (SOCs). Designed to address today's evolving threat landscape, the programme combines strategic frameworks with hands-on technical training to equip participants with the skills needed to design, implement, and sustain effective cybersecurity operations.

Participants will explore governance models, define CSIRT and SOC mandates, and align operations with international standards such as NIST, ISO/IEC 27035, and MITRE ATT&CK. Through practical workshops, they will gain experience with tools including IntelMQ, MISP, Shuffle, RTIR, and IntelOwl, while applying their knowledge to real-world scenarios such as ransomware, phishing, and advanced persistent threats.

The course empowers participants to develop scalable and resilient operations, establish SOPs and playbooks, optimise workflows, define measurable KPIs, and strengthen collaboration and continuous improvement mechanisms.

Thanks to funding from the European Union's Global Gateway initiative, selected applicants may participate free of charge. This includes accommodation, meals, and organised activities. Participants or their organisations are responsible for travel expenses to Maputo, Mozambique, and any applicable visa costs.

For more information about the training objectives, target population, entry requirements, methodology, evaluation and content, consult the page here.

How to apply

In order to register for the training, applicants should:

1. Create an ITU Academy account here
2. Apply for the course here
3. The selection of participants for the course will be made by the course coordinators, based on the course's entry requirements, selection criteria and available number of seats. If selected, you will receive a notification by email.

The ITU Academy is the International Telecommunication Union leading platform for capacity development initiatives.

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