ITU Academy
Empowering minds

Registration information

Inclusive digital transformation in the public sector

Organized by:

UPU | UNIVERSAL POSTAL UNION

Training details

Modality: Online instructor led
Dates: *18 May 2026 - 29 May 2026*
Training fees: $0.00
Language: English
Application deadline: 20 Apr 2026
Training code: 26OI500482MUL-E-D
Contact: training@afralti.org

Training description

This online instructor-led training course is designed to provide a comprehensive understanding of how digital technologies can enable inclusive public service delivery and governance, and how to

practically drive digital transformation in the public sector, leaving no one behind.

Through theoretical insights, practical examples from global as well as national initiatives and hands-on exercises, learners will explore strategies for implementing digital changes within their organization. They will also learn how the postal network can be effectively leveraged for digitally empowering even the harder-to-reach populations, including those in rural and underserved areas, women, MSMEs, or marginalized communities. This course also aims to equip learners with practical skills and knowledge to effectively lead and participate in digital transformation.

For more information about the training objectives, target population, entry requirements, methodology, evaluation and content, consult the page here.

How to apply

In order to register for the training, applicants should:

1. Create an ITU Academy account here
2. Apply for the course here
3. The selection of participants for the course will be made by the course coordinators, based on the course's entry requirements, selection criteria and available number of seats. If selected, you will receive a notification by email.