

Registration information

GovStack Service Design & Sandbox Minikube

Organized by:

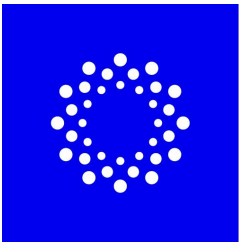


Federal Ministry
for Economic Cooperation
and Development

Initiative



REPUBLIC OF ESTONIA
MINISTRY OF FOREIGN AFFAIRS



ESTDev

From the people of Estonia

Training details

Modality: Online self-paced

Dates: Open

Training fees: \$0.00

Language: English

Registration deadline:

Training code: 25OS500387MUL-E-D

Contact: ayush.shukla@itu.int

Training description

This self-paced training course offers an introduction to Service Design & Sandbox Minikube, designed for individuals engaged in developing, testing, and scaling user-centric government digital services. Focused on the principles of design thinking, service blueprinting, and sandbox experimentation, the course highlights the essential role of service design methodologies in enabling transparent, efficient, and citizen-centric digital services within digital public infrastructure (DPI).

Through 6 interactive units, participants explore key concepts, tools, and hands-on practices needed to design, test, and deliver digital government services.

The course emphasizes practical application, enabling participants to design end-to-end service experiences and test them in controlled sandbox environments before real-world deployment. Learners will develop essential skills in journey mapping, blueprinting, wireframing, and prototyping, while also understanding how to integrate GovStack's modular approach into sustainable and scalable service delivery.

Participants will also gain insights into cross-government service design standards, agile prototyping practices, and sandbox testing protocols that are crucial for reducing risks, promoting innovation, and ensuring trust in digital government ecosystems.

By mastering the core principles of Service Design & Sandbox Minikube, participants are empowered to drive people-centric digital transformation, build interoperable service blueprints, and leverage sandbox environments for safe and effective innovation. This course supports the realization of sustainable, inclusive, and efficient digital ecosystems, contributing to the achievement of the UN Sustainable Development Goals (SDGs), particularly those related to innovation, digital inclusion, and responsible governance.

For more information about the training objectives, target population, entry requirements, methodology, evaluation and content, consult the page [here](#).

How to register

In order to register for the training, participants should:

1. Create an ITU Academy account [here](#)
2. Register for the course [here](#)



The [ITU Academy](#) is the International Telecommunication Union leading platform for capacity development initiatives.

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