Registration information

Digital transformation of government services with modern digital public infrastructure

Organized by:

Training details

Modality: Online instructor led
Dates: *17 Nov 2025 - 12 Dec 2025*
Training fees: $0.00

Language: English
Application deadline: 07 Nov 2025
Training code: 25OI500355AFR-E-D
Contact: training@afralti.org

Training description

This four-week, online instructor-led training aims to build the capacity of African public sector leaders, policymakers, and ICT professionals to drive digital transformation in their countries.

The course provides a deep dive into the principles and practical implementation of modern **Digital Public Infrastructure (DPI)**, focusing on its core components:

- digital identity,
- payments, and
- data exchange.

Participants will gain a comprehensive understanding of how a well-designed DPI serves as a foundational layer for delivering integrated, citizen-centric public services.

The training is tailored to the unique African context, incorporating two country-specific case studies from Sub-Saharan Africa to highlight real-world opportunities, challenges, and lessons learned. Through interactive sessions, peer learning, and applied exercises, participants will develop tangible strategies and action plans to guide their national digital transformation initiatives. The course leverages content from existing ITU Academy training courses to ensure alignment with global best practices and ITU's expertise.

For more information about the training objectives, target population, entry requirements, methodology, evaluation and content, consult the page here.

How to apply

In order to register for the training, applicants should:

1. Create an ITU Academy account here
2. Apply for the course here
3. The selection of participants for the course will be made by the course coordinators, based on the course's entry requirements, selection criteria and available number of seats. If selected, you will receive a notification by email.

The ITU Academy is the International Telecommunication Union leading platform for capacity development initiatives.

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