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Registration information

Digital transformation in the public sector for social protection

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Digital Convergence **USP** 2030

Training details

Modality: Face to Face
Location: Nairobi, Kenya
Dates: *26 Jan 2026 - 30 Jan 2026*
Training fees: $0.00
Language: English
Application deadline: 24 Oct 2025
Training code: 26WS500309MUL-E-D
Contact: ituacademy@itu.int

Training description

This third edition of the face-to-face training course is designed to provide a comprehensive

understanding of how digital technologies can revolutionize public service and governance from a centre-of-government perspective. This edition will focus on how digital transformation and interoperability enhance service delivery and operations in the social protection sector. Through theoretical insights, practical examples from global initiatives and hands-on exercises, learners will explore strategies for implementing digital changes within their organization. This course aims to equip learners with the skills and knowledge to effectively lead and participate in digital transformation.

The third edition of the training is implemented by ITU, AFRALTI, in partnership with the Digital Convergence Initiative represented through the International Labour Organization (ILO).

With the generous support of the European Union and the Federal Ministry for Economic Cooperation and Development of Germany, participation in this training is provided free of charge for selected applicants. This includes accommodation, meals, training, and extracurricular activities. Participants or their organizations are responsible for covering their travel expenses to Nairobi, Kenya and if necessary, visa application costs.

For more information about the training objectives, target population, entry requirements, methodology, evaluation and content, consult the page here.

How to apply

In order to register for the training, applicants should:

1. Create an ITU Academy account here
2. Apply for the course here
3. The selection of participants for the course will be made by the course coordinators, based on the course's entry requirements, selection criteria and available number of seats. If selected, you will receive a notification by email.