AI-enabled digital services

Registration

Start date of registration

30 Jan 2025

-

End date of registration

09 Mar 2025

Event dates

Start date

25 Mar 2025

-

End date

Location

Global or multi-regional

Training topics

Training topics

Artificial intelligence

Digital transformation

Training type

Training modality

Online instructor led

Languages

Languages

English

Tutors

- Anna Ackermann
- Nonso Jideofor
- Jose Medina

Coordinators

- Queenie Tam
- Ghazi Mabrouk

Event email contact

Event mail contact

queenie.tam@undp.org

Price

$0.00

Event organizer(s)

Supported by

Description

Artificial Intelligence (AI) can serve as a key driver of sustainable development and accelerate progress towards the SDGs when responsibly developed and deployed. In this era of rapid innovation, governments have a unique opportunity to leverage AI to enhance service delivery, foster inclusivity, and build a secure digital future for all.

This course empowers government officials and policymakers to harness AI to improve citizen services. It introduces the foundational pillars of AI, including efficiency, quality, accessibility, innovation, and trust. Numerous use cases from across the globe will be featured, providing contextual insights on designing and implementing AI-powered digital services that benefit citizens while minimizing risks. The course will also guide participants in assessing AI deployment and integration within their organizational setup, including considerations related to governance.

With the generous support of the Global Gateway initiative of the European Union, this course is offered for free for selected participants.

Registration information

[Document on registration information (English)](#)

Unless specified otherwise, all ITU Academy training courses are open to all interested professionals, irrespective of their race, ethnicity, age, gender, religion, economic status and other diverse backgrounds. We strongly encourage registrations from female participants, and participants from developing countries. This includes least developed countries, small island developing states and landlocked developing countries.

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