ITUAcademy
Empowering minds

Registration information

AI-enabled digital services

Organized by: **Supported by**

Training details

Modality: Online instructor led
Dates: *25 Mar 2025 - 15 Apr 2025*
Training fees: $0.00
Language: English
Application deadline: 09 Mar 2025
Training code: 25OI500271MUL-E-D
Contact: queenie.tam@undp.org

Training description

Artificial Intelligence (AI) can serve as a key driver of sustainable development and accelerate progress towards the SDGs when responsibly developed and deployed. In this era of rapid innovation, governments have a unique opportunity to leverage AI to enhance service delivery, foster inclusivity, and build a secure digital future for all.

This course empowers government officials and policymakers to harness AI to improve citizen services. It introduces the foundational pillars of AI, including efficiency, quality, accessibility, innovation, and trust. Numerous use cases from across the globe will be featured, providing contextual insights on designing and implementing AI-powered digital services that benefit citizens while minimizing risks. The course will also guide participants in assessing AI deployment and integration within their organizational setup, including considerations related to governance.

With the generous support of the Global Gateway initiative of the European Union, this course is offered for free for selected participants.

For more information about the training objectives, target population, entry requirements, methodology, evaluation and content, consult the page [here](#).

How to apply

In order to register for the training, applicants should:

1. Create an ITU Academy account [here](#)
2. Apply for the course [here](#)
3. The selection of participants for the course will be made by the course coordinators, based on the course's entry requirements, selection criteria and available number of seats. If selected, you will receive a notification by email.

The [ITU Academy](#) is the International Telecommunication Union
leading platform for capacity development initiatives.

International Telecommunication Union
Place des Nations, 1211 Geneva 20
Switzerland