



Registration information

ITU Online instructor led training course on
Introduction to telecom services customer experience management
05 May 2025 - 07 May 2025

COURSE DETAILS

Title	Introduction to telecom services customer experience management
Modality	Online instructor led
Dates	<i>05 May 2025 - 07 May 2025</i>
Duration	3 days
Registration deadline	10 Apr 2025
Training fees	\$0.00
Course code	25OI500245MUL-E-D

REGISTRATION

ITU Academy portal account

Registration should be made online at the ITU Academy portal.
To be able to register for the course you **MUST** first create an account in the ITU Academy portal at the following address: <https://academy.itu.int/user/register>

Training course registration

When you have an existing account or created a new account, you can register for the course online at the following link: <https://academy.itu.int/training-courses/full-catalogue/introduction-telecom-services-customer-experience-management> You can also register by finding your desired course in our training catalogue: <https://academy.itu.int/training-courses/full-catalogue>