

## Registration information

### QoS technologies and regulation for fixed and mobile

#### Training details

**Modality:** Online instructor led

**Dates:** 08 Apr 2024 - 15 Apr 2024

**Training fees:** \$150.00

**Language:** English

**Application deadline:** 07 Apr 2024

**Payment methods:** bank\_transfer, Bank transfer

**Training code:** 24OI100370,MUL-E

**Contact:** [s.laskowski@il-pib.pl](mailto:s.laskowski@il-pib.pl)

#### Training description

This course focuses on technical, business and regulatory aspects of QoS for Fixed and Mobile Networks. It includes QoS (Quality of Service) and QoE (Quality of Experience) fundamentals by ITU, as well as traffic and QoS management in Internet and IP networks. Further, it includes QoS for fixed ultra-broadband access, including QoS solutions in metallic and optical networks, carrier grade Ethernet QoS, as well as end-to-end QoS. The course also covers QoS for mobile ultra-broadband access, including 4G and 5G mobile technologies and their QoS capabilities and approaches. The telecom networks are built for provision of services. In that manner, the course covers QoS-enabled services provisioning, including QoS and QoE for VoIP, video and IPTV services, as well as QoS for Internet data services (i.e., Over-The-Top services). Each telecommunication network interconnects to other networks forming the global network of Internet and managed IP networks, so the course includes interconnection and its QoS aspects. Further, it covers generic and specific QoS parameters, KPIs (Key Performance Indicators) and their measurements. The global Internet is based on network neutrality approach for OTT/data services, so the course also covers network neutrality and its regulation. The QoS constantly increases in its importance with the digitization and innovation of various critical services, so the course includes QoS regulatory framework based on technical, business and regulatory principles of QoS for services over fixed and mobile networks.

For more information about the training objectives, target population, entry requirements, methodology, evaluation and content, consult the page [here](#).

#### How to apply

In order to register for the training, applicants should:

1. Create an ITU Academy account [here](#)
2. Apply for the course [here](#)
3. The selection of participants for the course will be made by the course coordinators, based on the course's entry requirements, selection criteria and available number of seats. If selected, you will receive a notification by email.

## How to pay for the training

This course is organized by , an ITU Academy Training Centre, which will collect the training fees directly.

You will find details about the payment process of this Centre at the following [link](#) or alternatively in your ITU Academy account under [My courses](#).

Kindly note that payment must be made by 07 Apr 2024

## Group registration and payment

Registration and payment for multiple people from an organization is possible through institutional contacts.

To become an institutional contact:

1. Go to your profile page by clicking on the “My account” button in the user menu and click on the “Apply to be an Institutional Contact” button
2. Fill in the required information and click “continue”, a request will be created.
3. An ITU Academy manager will manually review this request and accept or deny it accordingly.
4. If accepted, you will find a new menu tab “Institutional Contact” appearing in the top bar. You can now request multiple seats in a course and assign them to people from your group. Kindly note, each individual must create an ITU Academy account.



The [ITU Academy](#) is the International Telecommunication Union leading platform for capacity development initiatives.

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