Registration information

How to ensure inclusive digital communication during crisis and emergency situations

Organized by:

Training details

Modality: Online self-paced
Dates: *18 Jan 2024*
Training fees: $0.00
Language: Arabic, English, French, Spanish, Arabic, English, French, Spanish
Registration deadline:
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Training description

This self-paced online course on inclusive digital communication during crises and emergency situations has been developed in response to the COVID-19 pandemic. This health crisis has revealed the importance of ensuring that every person can access and utilise digital information provided through digital platforms, which in these situations could be vital. The world is facing an unprecedented experience in which Information and Communication Technologies (ICTs) are, in certain circumstances, almost the only possibility for people to communicate with one another. The importance of accessing instructions and vital information during the COVID-19 pandemic period was crucial for all people. This pandemic exposed potential exclusion and inequalities in the digital world, particularly for persons with disabilities, migrants, illiterate or low literacy persons, and other vulnerable groups. It is essential that digital information products and services are designed, developed, and delivered in digitally accessible formats to ensure that all people, regardless of their

gender, age or ability can access and benefit from technology. This training explains why it is essential that crucial digital information during crises and emergency situations be distributed and made available in digitally accessible formats to ensure that no one is left behind. It further presents how to ensure that digital information will reach all people, including persons with disabilities and particularly those with visual or hearing impairments that require alternative solutions such as screen readers, captioning or sign language to read and understand digital information.

For more information about the training objectives, target population, entry requirements, methodology, evaluation and content, consult the page here.

How to register

In order to register for the training, applicants should:

1. Create an ITU Academy account here
2. Register for the course here

The ITU Academy is the International Telecommunication Union
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