[How to ensure inclusive digital communication during crisis and emergency situations](#)

Location

Global or multi-regional

Training topics

Training topics

Digital inclusion

Training type

Training modality

Online self-paced

Languages

Languages

Arabic

English

French

Spanish

Coordinators

- Roxana WIDMER-ILIESCU

Event email contact

Event mail contact

roxana.widmer-iliescu@itu.int

Price

$0.00

Event organizer(s)

Description

This self-paced online course on inclusive digital communication during crises and emergency situations has been developed in response to the COVID-19 pandemic. This health crisis has revealed the importance of ensuring that every person can access and utilise digital information provided through digital platforms, which in these situations could be vital. The world is facing an unprecedented experience in which Information and Communication Technologies (ICTs) are, in certain circumstances, almost the only possibility for people to communicate with one another. The importance of accessing instructions and vital information during the COVID-19 pandemic period was crucial for all people. This pandemic exposed potential exclusion and inequalities in the digital world, particularly for persons with disabilities, migrants, illiterate or low literacy persons, and other vulnerable groups. It is essential that digital information products and services are designed, developed, and delivered in digitally accessible formats to ensure that all people, regardless of their gender, age or ability can access and benefit from technology. This training explains why it is essential that crucial digital information during crises and emergency situations be distributed and made available in digitally accessible formats to ensure that no one is left behind. It further presents how to ensure that digital information will reach all people, including persons with disabilities and particularly those with visual or hearing impairments that require alternative solutions such as screen readers, captioning or sign language to read and understand digital information.

Registration information

[Document on registration information (English)](#)

[Note d'information pour inscription (Français)](#)

[Documento de información sobre la inscripción (Español)](#)

Unless specified otherwise, all ITU Academy training courses are open to all interested professionals, irrespective of their race, ethnicity, age, gender, religion, economic status and other diverse backgrounds. We strongly encourage registrations from female participants, and participants from developing countries. This includes least developed countries, small island developing states and landlocked developing countries.

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