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[How to ensure inclusive digital communication during crisis and emergency situations](#)

Registration

Start date of registration

21 Jan 2023

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End date of registration

22 Dec 2023

Event dates

Start date

21 Jan 2023

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End date

31 Dec 2023

Location

Global or multi-regional

Training topics

Training topics

Digital inclusion

Training type

Training modality

Online self-paced

Languages

Languages

French

Arabic

Spanish

English

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Event organizer

Event organizer

ITU

Tutors

- Dónal Rice
- Nabil Eid

Coordinators

- Roxana WIDMER-ILIESCU
- Rouda AlAmir Ali

Event email contact

Event mail contact

hcbmail@itu.int

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Price

\$0.00

## Description

About this course This self-paced online course on inclusive digital communication during crises and emergency situations has been developed in response to the recent COVID-19 pandemic. It is in line with, and in support to the UN Secretary General Policy on Disability Inclusion and the BDT work in ICT/digital accessibility to ensure digital inclusion. It comprises one module and aims to provide direction and practical guidance on how to develop and deliver inclusive digital communication during times of crisis or emergency. This course is an introduction to inclusive digital communication. It highlights the importance of delivering accessible digital information and communication across a range of digital platforms, and in multiple formats. It focuses on the importance of incorporating ICT accessibility when developing contingency and national emergency telecommunication plans at local, regional, and national levels. ICT accessibility not only addresses the needs of persons with disabilities, but it also ensures vital information and communication can be accessed, understood, and used other persons including those with specific needs, older citizens, women, girls, refugees, and migrants. It is estimated this course will take approximately one and a half hours (1.5hrs) to complete. A completion ce

## Registration information

[Note d'information pour inscription \(Français\)](#)

[Document on registration information \(English\)](#)

[Documento de información sobre la inscripción \(Español\)](#)

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Unless specified otherwise, all ITU Academy training courses are open to all interested professionals, irrespective of their race, ethnicity, age, gender, religion, economic status and other diverse backgrounds. We strongly encourage registrations from female participants, and participants from developing countries. This includes least developed countries, small island developing states and landlocked developing countries.

#### Related documentation and links

[Training course outline](#) 242.88 KB

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