

Registration and payment information CSIRT/SOC ESTABLISHMENT AND MODERNISATION

Organized by:

Training details

Modality: Online instructor led **Dates:** *14 Mar 2022 - 17 Mar 2022*

Training fees: \$800.00 Language: English

Registration deadline: 15 Mar 2022 **Training code**: 220I027683EUR-E

Contact: ITUCoE@nrdcs.lt

Training description

The course dives deep into CSIRT/SOC establishment practice, where combination of theory, unique experience with lessons learned, and hands-on practice give attendees a clear and actionable picture on how to build an effective cybersecurity team. This training helps to successively prepare for cybersecurity team establishment and answers the main questions raised before starting: 1. How to build an effective cybersecurity team? Overview, discussion, and practice about a mandate, governance, team and its structure, timeline, lessons learned from similar establishments, financial planning. 2. What services in addition to incident management to introduce and how? Applied mandatory and complimentary services, best international practice for services models, incident management, incident management workflows and variations. 3. What technology is behind it? Scrutiny of principal architecture for CSIRT stack, integrations and managerial (not technical) look into technologies, automation vs manual, and technology trends. 4. How to mature security services and when? Elaboration of KPIs, SLAs and related metrics, security briefings, weekly/monthly/quarterly/yearly reports, analysis of examples and exercises on how to plan improvements for security services provided. 5. What is the baseline for it? Presentation

For more information about the training objectives, target population, entry requirements, methodology, evaluation and content, consult the page here.

In order to register for the training, participants should:

- 1. Create an ITU Academy account here
- 2. Register for the course here

How to pay for the training

A training fee of USD 800.00 per participant is applied for this training course. Payment should be made via the online system using the link mentioned above for training course registration at <u>course page</u>.

Where it is not possible to make payment via the online system, select the option for offline payment to generate an invoice using the same link as above. Download the invoice to make a bank transfer to the ITU bank account shown below. Then send the proof of payment/copy of bank transfer slip and the invoice copy to Hcbmail@itu.int and copy the course coordinator. All bank transaction fees must be borne-by-the-payer.

Failure to submit the above documents may result in the applicant not being registered for the training.

Group registration and payment

Registration and payment for multiple people from an organization is possible through institutional contacts.

To become an institutional contact:

- 1. Go to your profile page by clicking on the "My account" button in the user menu and click on the "Apply to be an Institutional Contact" button
- 2. Fill in the required information and click "continue", a request will be created.
- 3. An ITU Academy manager will manually review this request and accept or deny it accordingly.
- 4. If accepted, you will find a new menu tab "Institutional Contact" appearing in the top bar. You can now request multiple seats in a course and assign them to people from your group. Kindly note, each individual must create an ITU Academy account.



The <u>ITU Academy</u> is the International Telecommunication Union leading platform for capacity development initiatives.

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